

NOTES TO THE

Consolidated Financial Statements

December 31, 2020 and 2019

Thousands of pesos, unless otherwise specified

Note 1 - General information:

El Puerto de Liverpool, S. A. B. de C. V. and subsidiaries (or Group) operate a chain of department stores, founded in 1847, engaged in selling a broad variety of products such as clothes and accessories for men, women and children, household goods, furniture, cosmetics and other consumer products. The Company is registered on the Mexican Stock Exchange and has an important presence in all Mexican Republic.

As of December 31, 2020, the Company operated a total of 122 department stores under the Liverpool name; 124 specialty boutiques, 165 stores with the Suburbia name. In 2020, 9 department stores began operations under the name of Suburbia (Tláhuac, Mexico City; Tlalnepantla, State of Mexico; Guadalajara, Jalisco; San Miguel Cuautitlán, State of Mexico; Tizayuca, Hidalgo; Zitácuaro, Michoacán; Rosarito, Tijuana Baja California ; Saltillo, Coahuila; Culiacán, Sinaloa). In 2019, 4 stores began operations, with the Liverpool format (Monclova, Coahuila; Guanajuato, Guanajuato; Santa Anita, Tlajomulco; Monterrey, Nuevo León) and 17 stores with the Suburbia format in addition to 1 reopening (Coapa), the transformation of The 41 Fabricas de Francia, of which 24 were transformed into Liverpool stores and 14 became Suburbia stores. Finally, 6 warehouses closed their operations permanently, 3 with the Fábricas de Francia format and 3 with the Suburbia format.

The Company grants its customers financing through the "Liverpool Credit Card", with which customers can make purchases at exclusively at Company stores. Additionally, the Company offers the "Liverpool Premium Card (LPC)", with which cardholders can acquire goods and services at both stores and boutiques pertaining to the chain, and at any establishment affiliated to the VISA system worldwide. Financing of clients in the form of the credit cards began in September 2018, for exclusive use at Suburbia stores, as well as the credit card, that can be used by cardholders to acquire goods and services at the chain of stores and at any of the establishments using the VISA system throughout the world.

Additionally, at 31 December 2020 and 2019, the Company is a partner, stockholder or co-owner of shopping malls and holds an interest in 28 different malls, through which it leases commercial space to tenants engaged in a broad number of businesses. On October 31, 2019, the operation of the "Santa Anita" shopping center in Guadalajara, Jalisco started operations.

The Company's headquarters and main place of business is:

Mario Pani 200
Santa Fe, Cuajimalpa
Mexico City
05348

Impacts of COVID-19

On March 11, 2020, the COVID-19 outbreak was officially declared a pandemic by the World Health Organization. The COVID-19 pandemic continues to have a significant adverse impact on the global economy. The measures adopted in the second quarter to contain the spread of the virus, included the closure of non-essential businesses, managing to stop the initial spread of the infection, which partially alleviated these measures in the third and fourth quarters. However, there is a risk that the recent reassertion of physical distancing measures enacted by the government and companies in response to the resurgence of the infection could affect economic activity beyond previously anticipated levels. The economy continues to operate with uncertainty related to economic growth and unemployment, which will ultimately only be resolved with the dissemination of an effective vaccine for COVID-19.

Impact on estimates and assumptions

As disclosed in Note 2, the preparation of the consolidated financial statements in accordance with IFRS requires management to make estimates and assumptions about the amounts of assets and liabilities at the date of the consolidated financial statements.

The COVID-19 pandemic results in greater uncertainty regarding the accounting estimates and assumptions used, increasing the need to apply judgment when assessing the economic and market environment, as well as its impact on significant estimates. This particularly affects the estimates and assumptions related to the provision for credit losses and asset impairment.

Provision for credit losses

The uncertainty created by the COVID-19 pandemic has increased the level of judgment applied in estimating the reserve for credit losses. See more detail in Note 3.3.2.

Asset Impairment

Given the disruption in economic and market activities caused by the COVID-19 pandemic, the Company conducted the annual impairment test for the Suburbia CGU, which required the application of a greater judgment in light of the uncertainty regarding the economic impact derived from the COVID-19 pandemic, particularly when evaluating the impact on projected results in the medium and long term.

Implicit in our economic outlook is the assumption that the way governments respond to the second and subsequent waves of the virus, and the dissemination of an effective mass-produced vaccine, will allow economies to continue to recover through 2021, and the economy will return to pre-COVID levels of economic activity in 2022 and pre-COVID levels of unemployment in 2023. We conclude that the recoverable amount of the CGU exceeds its book value. See more details in Note 14.

Support programs for cardholders in response to COVID-19

As mentioned in Note 3.3.2, the Company offered its cardholders certain support programs in response to the COVID-19 pandemic.

Note 2 - Summary of significant accounting policies:

These policies have been consistently applied to all the years presented, unless otherwise stated. The following is a summary of the main accounting policies applied in preparing the consolidated financial statements:

2.1 Basis of preparation

The accompanying consolidated financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) and their Interpretations (IFRIC) issued by the International Accounting Standards Board (IASB). In accordance with the changes to the Rules for Public Companies traded on the Mexican Stock Exchange, as issued by the National Banking and Securities Commission on January 27, 2009, the Company is required to prepare its financial statements using IFRS as the regulatory framework for accounting purposes.

The consolidated financial statements have been prepared on a historical cost basis, except for cash flow hedging financial instruments, trading derivatives and investments in government securities that are measured at fair value. Preparation of financial statements in accordance with IFRS requires the use of certain critical accounting estimates. The areas involving a greater degree of judgment or complexity or the areas in which the assumptions and estimates are significant for the consolidated financial statements are described in Note 4.

2.1.1 New standards and changes adopted by the Company

The Company has applied the following standards and amendments for the first time for its annual reporting period beginning on January 1, 2020:

- Definition of materiality: amendments to IAS 1 and IAS 8
- Conceptual framework for Financial Reporting Revised
- Reform of the benchmark interest rate: amendments to IFRS 9, IAS 39 and IFRS 7 (See Note 3.2.2)

The Company also chose to adopt the following amendments:

- Rent concessions related to COVID-19 - amendments to IFRS 16.

The modifications listed above had no impact on the amounts recognized in prior periods and are not expected to significantly affect the current or future periods. See Note 2.25.1.

2.1.2 New standards and interpretations not yet adopted

A number of new standards and interpretations have been published which are not effective for reporting periods at December 31, 2020 and have not been early adopted by the Company. These standards are not expected to have a material impact on the entity in the current or future reporting periods and on foreseeable future transactions.

2.1.3 Going concern

The Company meets its working capital needs through reinvestment of a significant portion of its annual profits, as well as by contracting short and long-term credit lines, while respecting the debt ceiling approved by the Board of Directors. The financial structure of the Company has allowed it to operate with liquidity, despite the health contingency due to COVID-19 and the partial closure of stores derived from the measures established by the government to contain the pandemic, derived from the above the company implemented various measures to face the pandemic as mentioned in note 3.3.1. Interest payments are covered one time by operating income, which is an objective established by the Board of Directors. Taking into account the possible variations in operating performance, the Company believes its budget and projections allow it to operate with its current level of financing and meet all debt obligations. The Company is currently in compliance with its payment obligations and all debt covenants.

Management expects the Company to secure the resources necessary to continue operating as a going concern in the foreseeable future. Consequently, the consolidated financial statements were prepared on a going concern basis.

2.2 Consolidation

a. Subsidiaries

Subsidiaries are all entities over which the Company has control. The Company controls an entity when the Group is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Company. They are deconsolidated from the date that control ceases.

The balances and unrealized profits or losses in intercompany operations are eliminated in the consolidation process. When necessary, accounting policies have been modified in subsidiary entities in order to be consistency with the policies adopted by the Company.

The following is a summary of the Company's interest in subsidiaries at December 31, 2020 and 2019:

Company	Shareholding	Activity
Operadora Liverpool, S. A. de C. V.	99.99%	Sub-holding of Distribuidora Liverpool, S. A. de C. V. and other companies that operate the department stores.
Bodegas Liverpool, S. A. de C. V. y Almacenadora Liverpool, S. A. de C. V.	99.99%	Storage and distribution of merchandise.
Servicios Liverpool, S. A. de C. V.	99.99%	Advisory and administrative services provided to the Company's subsidiaries.
Banlieue, S. A. de C. V.	99.99%	Holding of Suburbia, S. de R. L. de C. V. and other companies that administrative services and real estate.
Ten real estate companies	99.93%	Development of real estate projects, mainly shopping malls.

b. Associates

Associates are all those entities over which the Company exercises significant influence, but not control. Usually, associates are those of which the Company holds between 20% and 50% of the voting rights. Investments in associates are recorded by the equity method and are initially recognized at cost. The Company's investment in associates includes goodwill (net of any accumulated impairment loss, if any) identified at the time of the acquisition. The Company's equity in the profits or losses following acquisition of associates is recognized in the statement of income and its equity in the comprehensive results of an associated company, following its acquisition, is recognized in the Company's "Other comprehensive results". Post-acquisition accrued movements are adjusted against the book value of the investment. When the Company's equity in the losses of an entity equals or exceeds its interest in the entity, including any unsecured account receivable, the Company does not recognize a greater loss, unless it has incurred obligations or has made payments on behalf of the associated. The associated companies' accounting policies have been modified when necessary, for consistency with the policies adopted by the Company.

2.3 Segment information

Segment information is presented to be consistent with the internal reports provided to the Financial Review Committee, which is the body responsible for making operating decisions, of assigning the resources and evaluating the operating segments' yield.

2.4 Foreign currency transactions

a. Functional and presentation currency

The items included in each of the subsidiaries' financial statements are stated in the currency of the primary economic environment in which the entity operates (the functional currency).

The currency in which the consolidated financial statements of the Company are presented is the Mexican peso, which in turn is also the functional currency.

b. Transactions and balances

Foreign currency transactions are converted to the functional currency using the exchange rates in effect on the transaction or valuation dates, when the items are re-measured. The profits and losses resulting from such transactions and from other conversion at the exchange rates in effect at the year-end close of all monetary assets and liabilities denominated in foreign currency are recognized as exchange fluctuations under foreign exchange loss or gain in the statement of comprehensive income.

2.5 Financial assets

2.5.1 Classification

The Company classifies its financial assets in the following measurement categories:

- Those to be measured subsequently at fair value, and
- Those to be measured at amortized cost.

The classification depends on the entity's business model for managing the financial assets and the contractual terms of the cash flows.

For assets measured at fair value, gains and losses will either be recorded in profit or loss. See Note 2.7. The Company reclassifies debt investments when and only when its business model for managing those assets changes.

2.5.2 Recognition and derecognition

Regular way purchases and sales of financial assets are recognized on trade-date, the date on which the Company commits to purchase or sell the asset. Financial assets are derecognized when the rights to receive cash flows from the financial assets have expired or have been transferred and the Company has transferred substantially all the risks and rewards of ownership.

2.5.3 Measurement

At initial recognition, the Company measures a financial asset at its fair value plus, in the case of a financial asset not at fair value through profit or loss, transaction costs that are directly attributable to the acquisition of the financial asset. The transaction costs of financial assets at fair value through profit or loss are recorded in profit or loss.

The subsequent measurement of financial assets depends on the Company's business model for managing the asset and the cash flow characteristics of the asset. The Company classifies its financial assets according to the following category:

- **Amortized cost:** Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest are measured at amortized cost. Interest income from these financial assets is included in finance income using the effective interest rate method. Any gain or loss arising on derecognition is recognized directly in profit or loss and presented in other gains (losses) together with foreign exchange gains and losses. Impairment losses are presented as separate line item in the statement of income.

2.6. Impairment of financial assets

2.6.1 Assets carried at amortized cost

The Company prospectively assesses the expected credit losses associated with its financial assets at amortized cost, considering the results of the portfolio performance evaluation and the objective evidence of impairment. Increases to this provision are recorded in expenses and presented separately in the income statement. See Note 3.3.2.

2.7 Derivative financial instruments and hedging activities

Derivative financial instruments are initially recognized at fair value on the date the derivative financial instrument contract is concluded and subsequently measured at fair value. The method to recognize the utility or loss of changes in the fair values of derivative financial instruments depends on whether they are designated as hedging instruments, and if so, the nature of the item being hedged. The Company only has financial instruments derived from cash flow and trading hedges.

The Company documents at the beginning of the transaction the relationship between the hedging instruments and the items hedged, as well as its objectives and the Risk Management strategy that support its hedging transactions. The Company periodically documents whether the derivative financial instruments used in hedging transactions are highly effective in covering the cash flows of the hedged items.

The fair values of derivative financial instruments used as hedging and trading instruments are disclosed in Note 10. The total fair value of derivative financial instruments used as hedging instruments is classified as non-current assets or liabilities when the maturity of the Remaining of the hedged item is greater than 12 months, and is classified as current assets or liabilities when the maturity of the remainder of the hedged item is less than 12 months. Trading derivative financial instruments are classified as current assets or liabilities.

When a hedging instrument matures or is sold, or when the hedge no longer meets the criteria for hedge accounting, any cumulative gain or loss existing in equity at that time is recognized in the statement of income.

The effective portion of changes in fair value of derivatives that are designated and qualify as cash flow hedges is applied to other comprehensive income.

Derivative instruments designated as hedges cover, in a proportion of one to one and on the same dates, the flows of interest and principal of the loans covered, so that their correlation is exactly 1 and therefore their effectiveness of coverage is 100%.

2.8 Cash and cash equivalents

For purposes of presentation in the statement of cash flows, cash and cash equivalents include cash in hand, demand deposits in financial institutions, other short-term investments, highly liquid with original maturities of three months or less that are easily convertible into cash and that are subject to insignificant risks of changes in value, and bank overdrafts. See Note 7. The cash equivalents are represented by investments in government instruments.

Cash and cash equivalents include amounts generated by credit, debit card and digital media sales transactions that are settled at the beginning of the following month in the amount of \$334,496 and \$460,750 as of December 31, 2020 and 2019.

2.9 Inventories

Inventories are recorded at cost or net realizable value whichever is less. The cost includes the cost of the merchandise plus the costs of importation, freight, maneuvering, shipping, storage in customs and distribution centers, decreased in the value of the respective returns. The net realizable value is the estimated sale price in the normal course of operations minus the estimated costs to make the sale. The cost is determined using the average cost method.

Physical inventory counts are conducted periodically at the stores, boutiques and distribution centers and inventory records are adjusted to the results of physical inventory counts. Historically, due to the Company's loss prevention programs and control procedures, it has been immaterial.

2.10 Investment properties

Investment properties are real property (land and buildings) held to obtain economic benefits through collection of rent or for the capital gains, and are initially valued at cost, including transaction costs. After their initial recognition, investment properties continue to be valued at cost, less accumulated depreciation and impairment losses, if any.

The Company owns shopping malls that house their department stores, as well as commercial space it leases to third parties. In such cases, only the portion leased to third parties is considered as Investment Property and the Company's stores are recorded as property, furniture and equipment, in the statement of financial position. See Note 12.

Depreciation is calculated by the straight-line method to distribute the cost at its residual value over their remaining useful lives, as follows:

Buildings:

Shell and core stage of construction	75 years
Structural work	75 years
Fixed facilities and accessories	35 years

2.11 Property, furniture and equipment

The items comprising property, furniture and equipment are recognized at their historical cost, less depreciation and impairment losses. The historical cost includes expenses directly attributable to the acquisition of these assets and all expenses related to the location of assets at the site and in the conditions necessary for them to operate as expected by Management.

For qualified assets, the cost includes the cost of loans capitalized in accordance with the Company's policies. See Note 2.12.

Expansion, remodeling and improvement costs represent an increase in capacity and so they are recognized as an extension of the useful life of goods are they capitalized. Maintenance and repair expenses are charged to income for the period in which they are incurred. The carrying amount of replaced assets is derecognized when they are replaced, recording the entire amount in the consolidated statement of income.

Works in progress represent stores under construction and includes investments and costs directly attributable to the startup of operations. These investments are capitalized upon opening the store and depreciation is computed from that point.

Land is not depreciated. Depreciation of other assets recognized in administrative expenses is calculated based on the straight-line method to distribute its cost at its residual value during its estimated useful lives, as follows:

Buildings:

Shell and core stage of construction	75 years
Structural work	75 years
Fixed facilities and accessories	35 years

Other assets:

Operating, communications and security equipment	10 years
Furniture and equipment	10 years
Computer equipment	3 years
Transportation equipment	4 years
Leasehold improvements	Over the term of the lease agreement

The Company assigns the amount initially recorded with respect to an element of property, furniture and equipment, in its different significant parts (components) and depreciates separately each of those components.

The residual values and useful life of the Company's assets are reviewed and adjusted, if necessary, at the date of each consolidated statement of financial position. See Note 13.

The book value of an asset is written off at its recovery value if the book value of the asset is greater than its estimated recovery value. See Note 2.14.

Gains and losses from the sale of assets are due to the difference between income from the transaction and the book value of the assets. They are included in the statement of income as other income.

2.12 Borrowings Costs

Borrowing costs directly attributable to the acquisition and construction of qualified assets, which constitute assets requiring a substantial period of time up until they are ready for use or sale are added to the cost during that time, until such time as they are ready for use or sale.

Income obtained from the temporary investment of specific loans not yet used on qualified assets is deducted from the cost of loans eligible for capitalization.

As of December 31, 2020, and 2019 there was no capitalization of financing costs because during these periods there were no assets that, in accordance with the Company's policies, qualified by requiring a construction period of more than a year.

2.13 Intangible assets

i. Goodwill

Goodwill in acquisitions of subsidiaries is included in intangible assets. Goodwill is not amortized but goodwill impairment reviews are carried out annually or more frequently if events or changes in circumstances indicate a possible impairment and are recorded at cost less accumulated impairment losses. Gains and losses on the disposal of a Company include the carrying value of the goodwill related to the Company sold.

In order to verify impairment, the goodwill acquired in a business combination is assigned to each of the Cash Generating Units (CGU), which is expected to benefit from the synergies of the combination. Each unit to which the goodwill has been assigned represents the lowest level within the entity to which goodwill is controlled for internal management purposes. Goodwill is controlled at the operating segment level.

ii. Brands

The brands acquired individually are shown at historical cost, while those acquired through business combinations are recognized at their fair value at the date of acquisition. Brands are not amortized and subject to impairment tests annually. To date, no factors limiting the useful life of these assets have been identified. The brands are considered to have an indefinite useful life due to the positioning they have in the market, some of them, for more than 40 years and because the Company's experience and market evidence indicate that they will continue to generate cash flows for the Company in indefinite form. Additionally, the Company estimates that there are no legal, regulatory or contractual considerations that limit the useful lives of such brands.

iii. Development of computer systems and programs

Activities involved in the development of computer systems and programs include the plan or design and production of a new or substantially improved software or computer system. Expenses pertaining to the development of computer programs are only capitalized when they meet the following criteria:

- Management intends to complete the computer program and use it;
- It is technically possible to complete the computer program so that it is available for use;
- The Company has the capacity to use the computer program;
- It can be proven that the computer program will generate future economic benefits;
- The Company has the technical, financial and other resources necessary to conclude the development of the program for its use; and
- Expenses related to the development of the computer program can be reliably measured.

The licenses acquired for use of programs, software and other systems are capitalized at the value of the costs incurred for their acquisition and preparation for their use. Other development costs failing to meet these criteria and research expenses, as well as maintenance expenses are recognized and expensed as they are incurred. Development costs previously recognized as expenses are not recognized as assets in subsequent periods.

The costs incurred in the development of software recognized as assets are amortized over their estimated useful lives, recognized in administrative expense, which fluctuate between five (licenses and fees) and ten years (new IT developments). See Note 14.

iv. Other intangibles

As a result of the acquisition of Suburbia, the Company recognized an intangible derived from the knowledge of the operative process of purchases, commercial planning, product design and commercialization (CATMex). This intangible asset was recognized at fair value at the date of acquisition and was considered indefinite based on the expectation of generating future economic benefits, and is subject to annual impairment tests.

2.14 Impairment of non-financial assets

Non-financial assets subject to depreciation are subject to impairment testing. Impairment losses correspond to the amount at which the book value of the asset exceeds its recovery value. The recovery value of assets is the greater of the fair value of the asset less costs incurred for its sale and its value in use. For the purposes of impairment assessment, assets are grouped at the lowest levels at which they generate identifiable cash flows (cash-generating units). Non-financial assets subject to write-offs due to impairment are valued at each reporting date to identify possible reversals of the impairment.

Goodwill and intangible assets with an indefinite useful life are not subject to amortization and are subjected annually to impairment tests, or more frequently if there are events or circumstances that indicate that they could be affected. Other assets are subject to impairment tests when events or changes in circumstances indicate that the carrying amount may not be recovered. An impairment loss is recognized for the book value of the asset that exceeds its recoverable value. Recoverable value is the higher of the fair value of an asset less its disposal costs and its value in use. For purposes of assessing impairment, assets are grouped into the lowest levels for which there are separately identifiable cash flows, which are largely independent of the cash flows of other assets or groups of assets (cash-generating units). Impaired non-financial assets other than goodwill are reviewed to determine the possible reversal of impairment at the end of each reporting period.

2.15 Accounts payable

Accounts payable are obligations of goods or services acquired from vendors in the normal course of operations. Accounts payable are classified as current liabilities if the payment is to be made within a year or less (or in the normal cycle of business operations if it is greater). Otherwise, they are shown as non-current liabilities.

The Company has established financing programs for suppliers, through which they can discount their documents with different financial institutions. The balance payable derived from these programs is recognized within suppliers in the consolidated statement of financial position. The balance payable discounted by suppliers as of December 31, 2020 and 2019 amounts to \$3,276,373 and \$4,573,125, respectively.

Accounts payable are initially recognized at fair value and subsequently re-measured at their amortized cost, using the effective interest rate method.

2.16 Loans from financial institutions, issues of stock certificates and Senior Notes.

Loans from financial institutions, issues of stock certificates and Senior Notes are initially recognized at fair value, net of costs incurred in the transaction. This financing is subsequently recorded at its amortized cost. Differences, if any, between the funds received (net of transaction costs) and the redemption value are recognized in the statement of income during the period of the financing, using the effective interest rate method.

2.17 Cancellation of financial liabilities

The Company cancels financial liabilities if, and only if, the Company's obligations are met, cancelled or matured.

2.18 Provisions

Provisions are recognized when the Company has a present legal or constructive obligation as a result of past events, it is probable that an outflow of cash flows to settle the obligation and the amount can be estimated reliably required. The amount recognized as a provision is the best estimate on the reporting period, the expenditure required to settle the present obligation, the payment is made by the amount assessed rationally, the Company has to pay to settle the obligation to end of the reporting period under review, or to transfer it to a third party at that time. See Note 15.

2.19 Income tax

The income tax comprises currently payable and deferred taxes. The tax is recognized in the statement of income, except when it relates to items applied directly to other comprehensive income or losses or to stockholders' equity. In this case, the tax is also recognized in other items pertaining to comprehensive income or directly to stockholders' equity, respectively.

Deferred income tax is recognized on temporary differences arising from comparing the book and tax values of all assets and liabilities of the Group. However, deferred tax liabilities are not recognized if it arises from initial recognition of goodwill; nor deferred income tax is recognized if it arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantially enacted at the end of the year and are expected to apply when the deferred income tax asset is realized, or the deferred income tax liability is settled.

The charge corresponding to taxes on profits currently payable is calculated according to the tax laws approved as of the consolidated statement of financial position date in Mexico and in the countries in which the Company's associates operate and generate a taxable base. Management periodically evaluates their tax positions with respect to tax refunds as tax laws are subject to interpretation. According to this assessment as of December 31, 2020 and 2019, there are no uncertain positions.

The deferred tax asset, tax-on-profits, is only recognized to the extent future tax benefits are likely to be achieved and can be applied against any temporary differences in liabilities.

The deferred tax on profits is generated on the basis of the temporary differences between investments in subsidiaries and associates, except when the Company can control when those temporary differences will be reinvested, and the temporary difference is unlikely to be reinvested in the foreseeable future.

The balances of deferred asset and liabilities, tax-on-profits, are offset when there is a legal right to offset current tax assets against current tax liabilities and when the deferred tax-on-profit assets and liabilities relate to the same tax entity, or different tax entities where the balances are to be settled on a net basis. See Note 21.

2.20 Employee benefits

a. Pensions and seniority premium

The Company's subsidiaries operate pension plans and seniority premiums that are usually funded through payments to trust funds, based on annual actuarial calculations. The Company also has defined benefit plans and a defined benefit pension plan which is a plan that determines the amount of the pension benefits to be received by an employee upon retirement, which usually depends on one or more factors, such as the employee's age, years of service and compensation.

The liability or asset recognized in the consolidated statement of financial position with respect to defined benefit pension plans is the present value of the defined benefit obligation at the consolidated statement of financial position date, less the fair value of the plan assets, along with the adjustments arising from unrecognized actuarial profits or losses and the costs of past services. The defined benefit obligation is calculated annually by independent actuaries, using the projected unit credit method.

The present value of defined benefit obligations is determined, discounting estimated cash flows at the interest rates of government bonds denominated in the same currency in which the benefits will be paid, and have expiration terms that approximate the terms of pension obligations.

Actuarial remeasurements arising from adjustments based on the experience and changes in actuarial assumptions are charged or credited to stockholders' equity in other comprehensive-income items in the period in which they arise.

The plans in Mexico generally expose the Company to actuarial risks, including investment risk, interest rate risk, longevity risk and risk of salary, according to the following:

Investment risk: The rate of return expected for the funds is equivalent to the discount rate, which is calculated using a discount rate determined by reference to long-term government bonds; if the return on assets is less than the fee, this will create a deficit in the plan. Currently the plan has a balanced investment in fixed income instruments and actions. Due to the long term nature of the plan, the Company considers it appropriate that a reasonable portion of the plan assets are invested in equities to leverage the yield generated by the fund, taking at least an investment in government instruments 30% stipulated in the Income Tax Law.

Interest Rate Risk: A decrease in the interest rate increase plan liabilities; volatility in rates depends exclusively on the economic environment.

Longevity risk: The present value of the defined benefit obligation is calculated by reference to the best estimate of the mortality of plan participants. An increase in life expectancy of plan participants increased liabilities.

Risk salary: The present value of the defined benefit obligation is calculated by reference to future wages of participants. Therefore, an increase in expectation of salary increase participants plan liabilities.

b. Annual bonus for retaining executives

Some of the Company's executives receive an annual retainer bonus, calculated as a percentage of their annual compensation and depending on the completion of certain goals established for each officer at the beginning of the year. The Company has set up a reserve of \$237,813 at December 31, 2020 (\$251,279 at December 31, 2019), that is included in Note 15 within the provision of bonuses and compensation to employees.

c. Employees' statutory profit sharing and bonuses

The Company recognizes a liability and a bonus expense and employees' statutory profit sharing based on a calculation that considers the tax profit after certain adjustments. The Company recognizes a provision when it is contractually obligated or when there is a past practice that generates an assumed obligation.

d. Other employees benefits by voluntary separation or dismissal

The Company grants certain benefits to employees that leave the Company either by termination or voluntary decision after 20 years of service. In accordance with IAS 19 (revised) "Employee Benefits", this practice constitutes an assumed obligation of the Company with its employees, which is recorded based on annual actuarial studies prepared by independent actuaries. See Note 17.

e. Benefits paid to employees for severance required by the law

The Company recognizes and pays compensation in the first of the following dates: a) the Company may not withdraw the offer of those benefits and b) when the Company recognizes the costs of restructuring that is within the scope of IAS 37 and involves payment termination benefits.

2.21 Capital stock

Common shares are classified as capital.

2.22 Revenue recognition

Income represents the fair value of cash collected or receivable arising from the sale of goods or the rendering of services in the normal course of Company operations. Income is shown net of discounts granted to customers.

The Company uses the IFRS 15 methodology for revenue recognition based on the following steps:

- Identification of the contract with the client;
- Identification of the performance obligations;
- Determination of the transaction price;
- Assignment of the transaction price to performance obligations;
- Recognize income as performance obligations are met.

a. Sale of merchandise

Revenue from merchandise sales is recognized when the customer buys in stores, over the phone or on the internet and takes possession of the good at the time the merchandise is delivered. The Company does not consider the sale of merchandise and its delivery as separate performance obligations, because customers obtain control of the goods at the time of delivery. For promotions of merchandise sales to months without interest less than one year, as a practical solution, the Company does not adjust the amount of said sales, in accordance with the provisions of IFRS 15. For sales to months without interest exceeding one year, the Company has assessed that the amount of the discount for such sales is not significant.

The Company considers as merchandise sales of the period those in which the customer has obtained control of a product in a post-billing delivery agreement, when all the following criteria are met:

- The reason for the post-billing delivery agreement is requested by the customer;
- The product is identified separately as belonging to the customer;
- The product is currently ready for physical transfer to the customer; and
- The Company may not have the ability to use the product or redirect it to another customer.

The Company's policy is to allow the return of certain items sold. Customer returns usually involve a change of size, color, etc.; however, in cases in which the customer definitively wishes to return the product, the Company allows customers to credit the value of the merchandise to their account, if the purchase was made with the Company's own cards, or to return the amount of the purchase in an electronic cash card or a credit to the customer's bank credit card, if the purchase was made in cash or with external cards, respectively.

b. E-wallets and gift certificates

E-wallets

The Company offers promotions, some of which involve benefits granted to its customers represented by e-wallets, the value of which is referred to a percentage of the selling price. E-wallets can be used by customers to settle future purchases at the Company's department stores. Upon the time the electronic wallets are granted, they are recognized in the deferred income account in the consolidated financial position. The Company deducts the amount granted to its customers in e-wallets from revenue. In the Company's historical experience, the likelihood of customers using e-wallets accounts that have been inactive for 24 months is very low. Therefore, e-wallets showing these characteristics are cancelled, with a credit to sales.

Gift certificates

The Company offers its customers gift certificates with no specific expiration date. Upon their sale, gift certificates are recognized in the deferred revenue account in the statement of consolidated financial position. This account is cancelled when the customer redeems the gift certificate; whether partially or entirely, through the acquisition of merchandise, recognizing revenue in the same amount. In the Company's historical experience, the likelihood of customers using gift certificates that have been inactive for 24 months being is remote. Therefore, certificates with these characteristics are cancelled against service income.

c. Interest income

In accordance with IAS 9 "Financial Instruments", interest income is recognized by the effective interest rate method. Late payment of interest is recorded as income as it is collected.

d. Lease revenue

The Company's policy for recognition of operating lease revenue is described in Note 2.25.2

e. Services and other

Income from service agreements is determined as follows:

- Service income is recognized when the customer receives the benefit of the service, such as: beauty salon, travel agency, opticians, marketplace, etc.

2.23 Deferred income

The Company records deferred income arising from different transactions in which cash was received, and in which the conditions for revenue recognition described in paragraph 2.22, b) have not been met. Deferred revenue is shown separately in the consolidated statement of financial position.

2.24 Other accounts receivable

The Company classifies as other accounts receivable all loans or advance payments made to employees and other parties or companies other than the general public. If collection rights or recovery of this amount is realized within 12 months from the period close, they are classified as short term; otherwise, they are shown as long term.

2.25 Leases

2.25.1 Lessee

Leases are recognized as a right-of-use asset and a liability corresponding to the date the leased asset is available for use by the Company.

Assets and liabilities derived from a lease are initially measured at present value. Lease liabilities include the net present value of the following payments:

- Fixed payments (including if they are substantial), less lease incentives receivable;
- Variable lease payments that are based on an index or rate; initially measured using the index or rate on the start date;
- The amounts expected to be payable by the Company in guarantee of residual value;
- Price of exercising a purchase option if the Company has reasonable certainty of exercising this option, and
- Penalty payments for the termination of the lease agreement, if the terms of the lease reflect that the Company will exercise this option.

Lease payments that will be made under renewal options with reasonable certainty of being exercised are also included in the measurement of the liability.

The determination of lease liabilities is made using the interest rate implicit in the lease. However, that rate cannot be easily determined, so the Company uses the incremental financing rate, which is the rate that the Company would have to pay to borrow the necessary funds to obtain an asset of similar value to the right of use of assets in a similar economic environment with similar terms, guarantees and conditions.

To determine the incremental financing rate, the Company:

- It uses a risk-free interest rate plus the credit risk curve associated with the rating determined for the Company and applies specific adjustments to the lease, for example, term and currency type.

The Company is exposed to possible future increases in variable lease payments based on an index or rate, which are not included in the lease liability until they take effect. When adjustments to lease payments based on an index or rate take effect, the lease liability is reassessed and adjusted to the right to use asset.

Lease payments are allocated between the principal and the financial cost. The financial cost is charged to income during the lease period in order to produce a constant periodic interest rate on the remaining balance of the liability for each period.

The right-of-use assets are measured at cost, including the following:

- The amount of the initial measurement of the lease liability;
- Any lease payment made on or before the commencement date minus any lease incentive received;
- Any initial direct costs, and
- Restoration costs.

The right-of-use assets are generally depreciated in a straight line during the shortest period between the useful life of the asset and the lease term. If the Company is reasonably certain to exercise a purchase option, the right-of-use asset depreciates during the useful life of the underlying asset.

The Company applied the practical file IFRS 16 "Rent concessions related to COVID-19" to recognize the forgiveness of leasing of buildings received as a result of the pandemic for an amount of \$233,232, this amount was recognized as variable income and is included in administration expenses.

The Company applied the exemption for the recognition of low-value assets, which include electronic tablets, printing equipment and small items of office furniture.

Payments associated with short-term leases of furniture and equipment, vehicles and all leases of low-value assets are recognized under the straight-line method as an expense in results. Short-term leases are leases with a lease term of 12 months or less.

2.25.2 Lessor

Revenue from operating leases in which the Company is a lessor is recognized in profit or loss under the straight-line method during the term of the lease. The initial direct costs incurred in obtaining an operating lease are added to the carrying amount of the underlying asset and are recognized as expenses during the term of the lease on the same basis as the income from the lease. The respective leased assets are included in the statement of financial position depending on their nature. Lease income as of December 31, 2020 and 2019 for \$2,579,175 and \$3,553,455 respectively, includes non-lease components for \$763,473 and \$1,140,553, which are recognized in accordance with the income standard for contracts with customers.

As a result of the COVID-19 pandemic, the Company granted rent forgiveness to its tenants in the amount of \$470,506. See Note 3.1.

The Company accounted for the modifications in operating leases as a new lease from the effective date of the modification, considering the anticipated or accumulated lease payments related to the original lease as part of the payments of the new lease, they continue to be recognized in straight line.

2.26 Earnings per share

Basic earnings per ordinary share are calculated by dividing the holding interest by the weighted average of ordinary shares outstanding during the period. Earnings per diluted share are determined by adjusting the holding interest and ordinary shares, under the assumption that the entity's commitments to issue or exchange the Company's own shares would be realized. Basic earnings are the same as diluted earnings due to the fact that there are no transactions that could dilute earnings. See Note 20.

2.27 Supplier rebates

The Company receives rebates from suppliers as reimbursement of discounts granted to customers. Supplier reimbursements related to discounts granted to customers with respect to merchandise sold are negotiated and documented by the purchasing areas and are credited to the cost of sales in the period in which they are received.

2.28 Prepaid payments

The Company recognizes prepaid payments for television advertisement and insurance premiums. Those amounts are recorded at the value that was contracted and are recorded in income when the advertisements are broadcasted and on a straight-line basis for insurance premiums. None of the insurance policies have a term exceeding twelve months.

Note 3 – Risk management:

The main risks to which the Company is exposed are:

3.1 Real estate risk

3.2 Market risks

3.2.1. Exchange rate risk

3.2.2. Interest rate risk

3.2.3. Inflation risk

3.3 Financial risks

3.3.1. Liquidity risk

3.3.2. Credit risk

3.1 Real estate risk

The Company owns department stores and either owns or co-owns 28 shopping malls. The Board of Directors is responsible for authorizing the purchase of land and buildings proposed by the Company's real estate area. For every real estate investment, sales are estimated per square meter and the return on the investment to be generated. The Company has no risk concentration in accounts receivable from lessees, as it has a diversified base and periodically evaluates their payment capacity, especially prior to renewing their lease agreements. Although the value of real property in Mexico is relatively stable, economic development and structural changes in the country are risk factors that could affect the supply and demand of real property and affect rent levels and the risk of vacant commercial space. Commonly, real property in Mexico is quoted in US dollars, and thus an excessive rise in the exchange rate of the peso to the dollar or in the prices of property available to the Company or in construction materials could limit the Company's plans. The Company has insurance that duly covers its assets against the risk of fire, earthquake and other natural disasters. All insurance has been contracted with leading companies in the insurance market.

Derived from the health contingency, the Company granted support for the closure of the shopping centers, which began in April 2020 as follows: a) 50% discount and payment in the current month in April, May and June; and b) 40% discount and deferred payment for up to 6 months from January 2021. Until July 2020, the aforementioned discounts were maintained, and from August to December 2020, with the exception of November, additional discounts were granted to the most affected tenants. See Note 18.

As of December 19, 2020, as measures established by the government to contain COVID-19 infections, stores, shops, boutiques and shopping centers located in Mexico City and the State of Mexico closed, as a result of above, the Company granted tenants a 40% discount.

3.2 Market risks

The Company contracts derivative financial instruments to reduce the uncertainty of the return on its projects. The derivative financial instruments contracted are assigned for hedge accounting purposes and are closely linked to the financing contracted by the Company.

The Company's internal control policies require that the representatives of the finance and legal areas conduct an analysis prior to contracting financing or to conducting operations with derivative financial instruments. In evaluating the use of derivatives, to cover the financing risks, sensitivity analysis is conducted of the different variables and effectiveness testing is conducted to determine the book treatment of the derivative financial instrument, once contracted.

3.2.1 Exchange rate risk

Except as mentioned in Note 16, the Company has not contracted financing in foreign currencies; however, the Company is exposed to risks related to movements in the exchange rate of the peso to the US dollar and the euro with respect to importations of merchandise mainly from Europe and Asia. Purchases of merchandise in a currency other than the Mexico peso represent approximately 23% of total purchases.

At December 31, 2020 and 2019, the Company's exposure to exchange rate risks amounted to (US\$1,061,321), €5,733 and (US\$1,016,562), €324, respectively. In the event of an 8% increase in the exchange rate of the peso to the US dollar, the Company's loss would approximate \$1,679,190 and \$1,533,581. The 8% represents the sensitivity rate used when the foreign exchange risk is reported internally to the Results Review Committee and represents the Administration's assessment of the possible variation in exchange rates. The sensitivity analysis includes only the monetary items pending settlement denominated in foreign currency at the end of the year.

Additionally, the Company maintains an investment in Grupo Unicomer Corp. (Unicomer), and the cash flows received are denominated in US dollars.

The risk of conversion is the risk that the variations in exchange rates will cause volatility in the peso value of these cash flows. The Company has not hedged the cash flows that it receives from this investment.

The Company had the following foreign currency monetary assets and liabilities:

	December 31,	
	2020	2019
Thousands of US dollars		
Monetary assets	\$ 82,504	\$ 102,222
Monetary liabilities	(1,143,825)	(1,118,784)
Short position	\$ (1,061,321)	\$ (1,016,562)
Equivalent in pesos	\$ (21,129,521)	\$ (19,176,629)
Thousands of Euros		
Monetary assets	€ 11,656	€ 7,388
Monetary liabilities	(5,923)	(7,064)
Long position	€ 5,733	€ 324
Equivalent in pesos	\$ 139,652	\$ 6,861

The exchange rates of the peso to the dollar, in effect at the date of the consolidated statement of financial position and the date of approval of the independent auditor's report, were as follows:

	February 19, 2021	December 31, 2020
US dollar	\$ 20.4222	\$ 19.9087
Euro	\$ 24.7874	\$ 24.3593

3.2.2 Interest rate risk

The contracted financings are subject to both fixed and variable interest rates and expose the Company to the risk of variability in interest rates and, therefore, to its cash flows. The Company's policy is to cover the majority of its financing towards a fixed rate profile. The main objective of the use of derivative financial instruments is to know with certainty the effective flows that the Company will pay to comply with its obligations. With interest rate swaps, the Company agrees with other parties to deliver or receive monthly the difference between the interest amount of the variable rates agreed in the debt contracts and the amount of the interest of the fixed rates contracted in derivative financial instruments, 91% of the debt is at a fixed rate and the rest at a variable rate. The Company continuously analyzes its exposure to interest rates. A number of different interest rate scenarios are evaluated such as, refinancing, renewal of existing positions, alternative financing and hedging. Based on these scenarios, the Company calculates the corresponding impact on results or on its consolidated financial position.

The Company contracts interest rate swaps that have critical terms similar to the item covered, such as the reference rate, restart dates, payment dates, maturities and nominal amount. As all critical terms agreed during the year, there is an economic relationship.

The ineffectiveness of coverage for interest rate swaps is assessed using the same principles as for hedges of purchases in foreign currency. They can occur due to:

- adjustment of the creditor value/debtor value in interest rate swaps that does not correspond to the loan, and
- the critical differences between interest rate swaps and loans.

There was no recognized ineffectiveness during 2020 or 2019 in relation to interest rate swaps.

Sensitivity analysis for interest rates

The following sensitivity analyses have been determined considering the current derivative financial instruments at December 31, 2020 and assuming the following:

If interest rates had been 10 basis points below and all the other variables remained constant. The other items comprising comprehensive income for the year ended December 31, 2020 and 2019 would have increased by \$67,443 and \$64,596 net of deferred taxes, mainly as a result of the changes in fair value of hedge derivative financial instruments contracted to hedge against exposure to changes in interest rates.

There is no direct contractual impact on the "Swaps" due to the fact that the current operations are agreed at fixed rates.

In the case of the coverage agreed in which TIIE is charged and a fixed rate is paid, the swap contract itself foresees that it use the TIIE rate or the one that substitutes it. The bond covered by this swap has similar hedges, so there is no impact.

The information corresponding to the interest rate derivative financial instruments that have been contracted is shown in Note 10 of these consolidated financial statements

3.2.3 Inflation risk

The Company had a financing denominated in Investment Units (UDIs - which is the monetary unit linked to inflation in Mexico) and a swap to cover the risk exposure that the value of the issuance of stock certificates could be affected by the increase in the inflation rate in Mexico, which were settled in May 2020. (See Note 10)

3.3 Financial risks

3.3.1 Liquidity risk

Liquidity risk is the risk that the Company will be unable to meet its fund requirements. Company's Management has established policies, procedures and limits that govern the Treasury function. The Treasury is responsible for ensuring the Company's liquidity and for managing its working capital to guaranty payments to vendors and fund the costs and expenses of the operation. The Company finances its operations through a combination of:

1) reinvestment of a significant portion of profits and 2) contracting financing and leasing denominated in pesos. In order to preserve liquidity during the health contingency due to COVID-19, the Company implemented the following measures: a) reduction of the capital expenditures budget by more than 50%, the opening of the two Liverpool stores scheduled for this year was postponed; and in the case of Suburbia, the openings plan was reduced from 23 to 9 stores; b) restriction of operating expenses to the minimum necessary; c) in order to maintain a healthy portfolio, credit solutions were implemented for clients and the granting of credit was reduced; d) cautious management of inventory levels and purchase orders; e) extension of the payment term to suppliers while offering financial tools such as factoring; f) deferral of the payment of dividends corresponding to the 2019 fiscal year; g) temporary suspension of the share buyback plan; h) contracting short-term credit lines for an amount of \$3,500,000 which were settled during the months of November and December 2020; and i) the placement of stock certificates for \$5,000,000.

The Company has short-term lines of credit available for approximately \$6,000,000; as well as overdraft lines to access debt instruments for \$6,362,500.

The following table shows the contractual maturities of the Company's financial liabilities according to the expiration periods. The table was prepared on a cash flow basis without discounting, from the first date on which the Company will be required to pay. The table includes interest and the main cash flows:

	Between 1 months and 1 year	Between 1 and 5 years	More than 5 years
December 31, 2020			
Suppliers, creditors	\$ 35,543,588	\$ -	\$ -
Senior notes and contractual interests	3,049,984	20,154,551	33,288,243
Lease liabilities	1,994,892	6,504,171	13,916,994
	\$ 40,588,464	\$ 26,658,722	\$ 47,205,237
December 31, 2019			
Suppliers, creditors	\$ 34,214,115	\$ -	\$ -
Senior notes and contractual interests	5,644,587	18,539,640	27,497,932
Lease liabilities	1,957,729	6,500,947	14,037,279
	\$ 41,816,431	\$ 25,040,587	\$ 41,535,211

3.3.2 Credit risk

Credit risk is the risk of the Company suffering losses as a result of customers defaulting on payments, financial institutions in which it maintains investments or the counterparties with which derivative financial statements are contracted.

Loan portfolio

The Company's accounts receivable are comprised of loans granted to our customers through the use of credit cards issued by the Company to purchase merchandise, goods and services at our stores or at establishments affiliated to the VISA system.

Due to the fact that Company sales are made to the general public, there is no risk concentration on one particular customer or group of customers.

The Company has a risk management system for the loan portfolio, whose main components include: 1) the processes of granting credit, authorization of purchase transactions and collection management, 2) information security, technological infrastructure and processes and procedures in store and corporate, 3) the regulatory risk, which includes aspects related to compliance with the provisions issued by the Consumer Advocacy Agency, and 4) the risk of fraud. Credit application forms are evaluated and approved through automated procedures using parameterized scorecards (grading factors) determined by the Company, both for applicants with credit experience in the credit bureau, and for those with none. Scorecard performance is reviewed periodically and, as required, evaluation of the credit application forms is complemented with a telephone check and visit to corroborate the veracity of the information provided by the applicant. Initial credit limits are also calculated individually and automatically by the Company's system and are periodically monitored by the corporate credit department to increase or decrease them based on the cardholder's record. The Company has a process in place for review of its customer's credit quality, for early identification of potential changes in payment capacity, prompt corrective decision taking and determination of current and potential losses.

Through automated systems, monthly account cutoffs are conducted and any accounts failing to show the requirement payment are detected.

Accounts not receiving payment are immediately blocked to prevent the balance from continuing to grow and the automated computation of late-payment interest begins. Based on the evaluation of certain variables, late-payment risks of the accounts in default and the actions to be taken on those accounts are determined. The following actions are taken on accounts in default: telephone calls to customers, sending of letters and home visits, among others. Accounts showing no payment after 150 days are automatically assigned to collection agencies to take over collection efforts, and accounts showing more than 240 days default are written off.

The Company continuously monitors recovery of its portfolio based on a broad range of tools and mathematical models, as well as considering a number of factors that include historical trends of portfolio aging, record of cancellations and future expectations of performance, including trends in unemployment rates in Mexico. In times of economic crisis and with high unemployment indexes, the Company restricts approval of applications and loans made, as well as restricting credit limits of current customers. Given the Company's line of business, there are no real guarantees related to accounts receivable. The best way to represent the maximum exposure to credit risk is the carrying value of accounts receivable.

As a result of the COVID-19 pandemic, the Company carried out the following initiatives: 1) "Skip a Payment" support program, which was in effect in April, May and June 2020, to which almost two million cardholders subscribed, deferring the enforceability of their payments between one and up to four months; 2) the "My payment plan" program was incorporated, a financial option that allows the deferral of the balance in fixed payments of nine, twelve, twenty-eight and twenty-four monthly installments with a preferential rate, and it is required to cover ten percent of the balance to be deferred ; 3) the payment options for Suburbia cards were increased, by means of CIE, SPEI or debit card; 4) the credit granting model was modified, making the granting of new accounts, increases in credit limits, overdrafts and cash withdrawals more restrictive; 5) Preventive actions and strategies were established for the recovery of the collection.

Sensitivity analysis for the provision for credit losses

If the Company will change the adjustment factor of the prospective information up or down 5%, keeping the rest of the assumptions stable, the provision for credit losses would increase (decrease) by \$268,079.

Accounting policy for the provision for credit losses

To calculate this provision, the Company recognizes future losses in the portfolio based on the level of impairment of credit risk. The Company defined as default, loans past due more than 90 days. Said calculation methodology mainly considers the probability of default over the life of the loans, the percentage of the loss once the default occurred, the analysis of the parameters indicative of a significant increase in the level of risk (SICR). To measure the expected credit losses, the loan portfolio has been grouped according to the credit risk characteristics (Liverpool Credit Card, Liverpool Premium Card (LPC), Suburbia and Suburbia VISA), the days of default and the historical behavior from the portfolio. Historical loss rates are parameterized to reflect current and prospective information on macroeconomic factors (forward looking) that affect clients' ability to settle the loan portfolio. The main calculation parameters identified by the Company include the Consumer Confidence Index (ICC5), gross domestic product (GDP) and the average interbank interest rate (TIIE, for its acronym in Spanish), consequently, it adjusts the historical loss rates in depending on the expected changes in these factors.

Derived from the effects caused by COVID-19 and in particular the uncertainty generated about the recovery of the portfolio, it required the application of a greater judgment by management and the preparation of scenarios to evaluate the impact on the calculation mechanics of the provision for credit losses. The methodology used by the Company required making some modifications to evaluate the impact on the calculation of the various support programs provided to clients in 2020, since authorizing payment deferrals does not naturally reflect a significant increase in the level of risk. In the modifications made to the model, the following elements were considered: a) worst default; b) the worst Behavior (Score); c) changes in risk level allocation (ECL) and d) loss given default (LGD), to recognize in advance the possible fall in the recovery of the portfolio caused by COVID-19.

In the case of macroeconomic factors, the Company built a scenario stressing the variables that affect the model (GDP, TIIE and ICC5), in order to record the worst historical changes related to the probability of default of cardholders. Additionally, the weighting of the scenarios was modified in order to reflect the market risk derived from COVID-19 in the ECL calculation.

The provision for losses at December 31, 2020 and 2019 was determined as follows for accounts receivable:

December 31, 2020	From 0 to 29 days	From 30 to 89 days overdue	More than 90 days overdue	Total
Expected loss rate	7.50%	37.03%	74.68%	
Loan portfolio	\$ 30,966,196	\$ 5,521,118	\$ 2,838,818	\$ 39,326,132
Provision for credit losses	\$ 2,321,979	\$ 2,044,427	\$ 2,119,897	\$ 6,486,303

December 31, 2019	From 0 to 29 days	From 30 to 89 days overdue	More than 90 days overdue	Total
Expected loss rate	5.70%	38.04%	63.27%	
Loan portfolio	\$ 37,861,504	\$ 2,796,835	\$ 1,899,259	\$ 42,557,598
Provision for credit losses	\$ 2,156,824	\$ 1,063,828	\$ 1,201,693	\$ 4,422,345

The balance of the provision for expected losses for the loan portfolio as December 31, 2020 and 2019 is shown below:

	2020	2019
Balance at December 31,	\$ 4,422,345	\$ 3,982,292
Increase in the provision for credit losses recognized in profit or loss during the year	5,182,681	3,911,269
Loans portfolio canceled during the year as uncollectible	(3,118,723)	(3,471,216)
Balance at December 31,	\$ 6,486,303	\$ 4,422,345

Accounts receivable are canceled when there is no reasonable expectation of recovery. Indicators showing that there is no reasonable expectation of recovery include the fact that the debtor suggests no payment plan to the Company and the impossibility of making contractual payments over a period of more than 240 days. See Note 8.

Impairment losses from accounts receivable are shown as net impairment losses under operating income. Subsequent recovery of amounts previously canceled is credited to the same line.

Financial institutions and counterparties in derivative operations

Cash surpluses are invested in credit institutions with a high credit rating such as in government instruments and counterparties in derivative operations are high credit quality financial institutions. It should be mentioned that none of the Company's derivative financial instruments require the Company to keep cash deposits in margin accounts to guarantee these operations.

3.4 Fair value estimate

The financial instruments in the statement of financial position are recorded at fair value based on the following hierarchy.

- Level 1 fair values are derived from prices quoted (not adjusted) in active markets for identical liabilities or assets.
- Level 2 fair values are derived from indicators different from the quoted prices included in Level 1, but that include indicators that are observable directly to quoted prices or indirectly, that is to say, derived from these prices; and
- Level 3 fair values are derived from valuation techniques that include indicators for assets or liabilities that are not based on observable market information.

December 31, 2020	Book value		Level 1		Level 2		Level 3	
Assets arising from hedge derivative financial instruments	\$	2,913,181	\$	-	\$	2,913,181	\$	-
Cash and cash equivalents		22,970,420		22,970,420		-		-
Liabilities arising from hedge derivative financial instruments		(66,229)		-		(66,229)		-
Liabilities arising from trading derivative		(59,882)		-		(59,882)		-
Total	\$	25,757,490	\$	22,970,420	\$	2,787,070	\$	-

December 31, 2019	Book value		Level 1		Level 2		Level 3	
Assets arising from hedge derivative financial instruments	\$	2,489,843	\$	-	\$	2,489,843	\$	-
Cash and cash equivalents		14,917,249		14,917,249		-		-
Liabilities arising from hedge derivative financial instruments		(727,276)		-		(727,276)		-
Liabilities arising from trading derivative		(41,711)		-		(41,711)		-
Total	\$	16,638,105	\$	14,917,249	\$	1,720,856	\$	-

During the years ended December 31, 2020 and 2019, there were no transfers between levels 1 and 2. The carrying amount of short-term financial instruments is similar to its fair value due to materialize in the short term.

Financial derivative instruments that are classified at level 2, for determining fair value, the pricing model recognized in the financial sphere was used, (estimated future cash flows brought to present value) using available market information to the valuation date. The key assumptions of market inputs used were as follows: a) futures curve US Government bonds b) futures curve Mexican Government.

Note 4 - Key sources of uncertainty in the estimates:

In applying the Company's accounting policies, which are described in Note 2, Management makes judgments, estimates and assumptions on the book figures of assets and liabilities. The related estimates and assumptions are based on historical experience and other factors considered relevant. Actual results could differ from those estimates.

Estimates and underlying assumptions are analyzed on a regular basis. The reviews of book estimates are recognized in the review period or future periods, if the review affects both the current period and subsequent periods.

The following are the sources of key uncertainty in the estimates made at the date of the consolidated statement of financial position, and which have a significant risk of deriving in an adjustment to the book values of assets and liabilities during the following financial period.

4.1 Provision for impairment of loan portfolio

The methodology applied by the Company in determining the balance of this provision is described in Note 3.3.2, also see Note 8.

4.2 Estimate of useful lives and residual values of property, furniture and equipment

As described in Note 2.14, the Company reviews the estimated useful life and residual values of property, furniture and equipment at the end of every annual period. During this period, it was determined that the life and residual values do not need to be modified, as according to Management's assessment, the useful lives and residual values reflect the economic conditions of the Company's operating environment.

4.3 Estimated impairment of intangible assets with an indefinite useful life

The identification and measurement of impairment of intangible assets with indefinite lives involves the estimation of reasonable values. These estimates and assumptions could have a significant impact on the decision to recognize or not an impairment charge and also on the magnitude of such charge. The Company performs a valuation analysis and considers relevant internal information, as well as other public market information. Fair value estimates are mainly determined using discounted cash flows and market comparisons. These approaches use significant estimates and assumptions, including projected future cash flows (including maturities), discount rates that reflect the risk inherent in future cash flows, multiples of outflow cash flows, perpetual growth, determination of appropriate market comparable and the determination of whether a premium or discount should be applied to comparable. See Note 14

4.4 Estimation of useful lives of brands and other intangible assets with an indefinite life

The brands acquired as part of Suburbia have demonstrated their longevity by having been successful in the market for several decades and are well recognized in Mexico. The knowledge of the operative process of procurement, commercial planning, product design and marketing (called CATMex) is unique in the Mexican market and has generated economic benefits for Suburbia for several decades. Based on our own experience, during 170 years of operating in Mexico, the Company believes that CATMex will continue to generate cash flows for the Company indefinitely.

To date, no factors limiting the useful life of the aforementioned intangible assets have been identified and there are no legal, regulatory or contractual considerations that limit them, so in the opinion of the Company's Management, it was determined to appoint the brands of Suburbia and CATMex as having an indefinite useful life.

4.5 Determination of the lease term and incremental financing rate

4.5.1 Determination of the lease term

In determining the lease term, the Administration considers all the facts and circumstances that create an economic incentive to exercise an extension option. Extension options (or periods after termination options) are only included in the lease term if there is reasonable certainty that the lease will be extended (or not terminated).

For real estate leases, the following factors are usually the most relevant:

- If there are significant penalties for terminating (or not extending), the Company generally has reasonable certainty of extending (or not terminating).
- If any improvement in the lease is expected to have significant remaining value, the Company generally has reasonable certainty of extending (or not terminating).
- Otherwise, the Company considers other factors that include the length of the historical lease and the costs and business interruption necessary to replace the leased asset.

4.5.2 Determination of the incremental financing rate

The determination of lease liabilities is made using the interest rate implicit in the lease. However, that rate cannot be easily determined, so the Company uses the incremental financing rate, which is the rate that the Company would have to pay to borrow the necessary funds to obtain an asset of similar value to the right of use of assets in a similar economic environment with similar terms, guarantees and conditions.

To determine the incremental financing rate, the Company:

- It uses a risk-free interest rate plus the credit risk curve associated with the rating determined for the Company and applies specific adjustments to the lease, for example, term and currency type.

Note 5 - Category of financial instruments:

December 31, 2020	Amortized cost (receivables)	Fair value through profit or loss	Derivates used for hedging	Total
Financial assets:				
Cash and bank deposits	\$ 3,225,516	\$ -	\$ -	\$ 3,225,516
Investments	22,970,420	-	-	22,970,420
Short and long-term loan portfolio	32,839,829	-	-	32,839,829
Other short and long-term accounts receivable	2,519,486	-	-	2,519,486
Long-term derivative financial instruments	-	-	2,913,181	2,913,181

Financial liabilities:

Issuance of long-term senior notes and short and long-term bank borrowings	\$ 38,554,026	\$ -	\$ -	\$ 38,554,026
Suppliers, creditors and provisions	35,543,588	-	-	35,543,588
Short-term derivative financial instruments	-	59,982	-	59,882
Long-term derivative financial instruments	-	-	66,229	66,229

December 31, 2019	Amortized cost (receivables)	Fair value through profit or loss	Derivates used for hedging	Total
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Financial assets:

Cash and bank deposits	\$ 3,717,549	\$ -	\$ -	\$ 3,717,549
Investments	14,917,249	-	-	14,917,249
Short and long-term loan portfolio	38,135,253	-	-	38,135,253
Other short and long-term accounts receivable	2,201,994	-	-	2,201,994
Short-term derivative financial instruments	-	-	341,307	341,307
Long-term derivative financial instruments	-	-	2,148,536	2,148,536

Financial liabilities:

Issuance of long-term senior notes and short and long-term bank borrowings	\$ 35,319,371	\$ -	\$ -	\$ 35,319,371
Suppliers, creditors and provisions	34,214,111	-	-	34,214,111
Short-term derivative financial instruments	-	41,711	-	41,711
Long-term derivative financial instruments	-	-	727,276	727,276

Note 6 - Credit quality of financial instruments

Loan portfolio:	December 31,	
	2020	2019
Counterparties without external risk ratings:		
Group 1 - Customers with Liverpool credit card	\$ 28,823,393	\$ 31,655,479
Group 2 - Customers with VISA credit card	8,579,296	9,109,077
Group 3 - Customers with credit card Suburbia	1,707,151	1,686,684
Group 4 - Customers with VISA Suburbia credit card	216,292	106,358
Total loan portfolio	39,326,132	42,557,598

	December 31,	
	2020	2019
Cash and short-term bank deposits ¹		
AAA	26,164,380	18,590,736
AA	-	-
A	-	-
	26,164,380	18,590,736
Financial assets - derivative financial instruments ²		
AAA	2,913,181	2,489,843
AA	-	-
	2,913,181	2,489,843
	\$ 68,403,693	\$ 63,638,177

Group 1 and 3 - For the Company, credits granted through the Liverpool and Suburbia credit cards (which mostly share the same characteristics) represent a lesser risk due to the fact that its use is sporadic and seasonal and is restricted to the products on sale at Company stores.

Group 2 and 4 - The VISA credit cards (which mostly share the same characteristics) operated by the Company imply a different risk level, due mainly to the fact that they can be used at a broad number of establishments, allow their holders to draw cash from ATMs and are intended for continuous use.

¹ The rest of cash equivalents in the statement of financial position correspond to petty cash.

² The Company does not consider there are risk factors arising from default on counterparty obligations, due to which, it has not been necessary to set up reserves in this regard at December 31, 2020 and 2019.

Note 7 - Cash and cash equivalents:

	December 31,	
	2020	2019
Cash and bank deposits	\$ 3,225,516	\$ 3,717,549
Investments	22,970,420	14,917,249
Total	\$ 26,195,936	\$ 18,634,798

Note 8 - Loan portfolio and liabilities related to contracts with customers:

	December 31,	
	2020	2019
Credits related to customer contracts	\$ 39,326,132	\$ 42,557,598
Provision for impairment of loan portfolio (See note 3.3.2)	(6,486,303)	(4,422,345)
Total loan portfolio	\$ 32,839,829	\$ 38,135,253
Total short-term loan portfolio	\$ 25,315,337	\$ 28,680,398
Total long-term loan portfolio	\$ 7,524,492	\$ 9,454,855

The fair value of the short-term loan portfolio at December 31, 2020 and 2019 closely resembles their book value.

The fair value of the long-term loan portfolio until December 31, 2020 and 2019, as established in \$7,164,323 and \$8,877,952, will be considered level 3 and will be determined using the technique of effective yield at present value at a current discount rate according to the average term of the portfolio and the risk of it.

	December 31,	
	2020	2019
Contract liability - deferred income	\$ 2,190,202	\$ 2,324,268
Total current contract liabilities	2,190,202	2,324,268

8.1 The following table shows how much of the recognized income was included in the balance of the liability for contracts at the beginning of the period:

	December 31,	
	2020	2019
Deferred income (see Note 2.22.b)	\$ 2,005,149	\$ 1,833,572
Total current contract liabilities	2,005,149	1,833,572

Note 9 - Other accounts receivable - Net:

	December 31,	
	2020	2019
Short term accounts receivable:		
Other debtors ¹	\$ 1,729,990	\$ 1,536,802
Tenants- net ²	321,282	33,099
Broxel, S. A. P. I. de C. V.	57,142	193,547
IB Enterprises, S. A. de C. V.- Neto ³	40,000	97,062
Short - term loans to employees	116,738	67,869
	2,265,152	1,928,379
Long-term accounts receivable:		
Long - term loans to employees	254,334	273,615
Total	\$ 2,519,486	\$ 2,201,99

¹ Mainly includes accounts receivable from voucher issuing companies and other debtors other than merchandise.

² This amount includes the provision for credit losses for an amount of \$71,891 in 2020 and \$7,876 in 2019.

³ This amount includes the provision for credit losses for an amount of \$56,995 in 2020.

Note 10 - Derivative financial instruments:

The Company uses hedge derivative financial instruments to reduce the risk of adverse movements in the interest rates of its long-term debt and inflationary increases in Mexico and to ensure the certainty in the cash flows that it will pay to comply with the obligations incurred, in addition, the Company uses negotiation instruments, forward exchange rate contracts, which aim to reduce the risk of exchange rate movements in the cost of acquiring the goods. The main instruments used are interest rate and currency swaps and the positions contracted at the end of each year are shown in the next page.

Assets

Notional amount ¹	Contracting	Dates		Interest rate		Fair value at December 31,	
		Maturity		Contracted by DFI	Agreed in the debt	2020	2019
USD 300,000	October 2014	October 2024		6.81%	3.95%	\$ 2,548,794	\$ 2,148,536
\$ 750,000	June 2010	May 2020 ²		8.48%	4.22%	-	341,307
USD 250,000	September 2016	October 2026		8.88%	3.88%	73,569	-
USD 350,000	September 2016	October 2026		8.59%	3.88%	187,303	-
USD 50,000	October 2016	October 2026		8.87%	3.88%	27,950	-
USD 50,000	October 2016	October 2026		8.76%	3.88%	28,126	-
USD 50,000	October 2016	October 2026		8.84%	3.88%	47,438	-
Total						2,913,181	2,489,843
Less long-term portion						(2,913,181)	(2,148,536)
Current portion						\$ -	\$ 341,307

Liabilities

Notional amount ¹	Contracting	Dates		Interest rate		Fair value at December 31,	
		Maturity		Contracted by DFI	Agreed in the debt	2020	2019
USD 250,000	September 2016	October 2026		8.88%	3.88%	\$ -	\$ (287,877)
USD 350,000	September 2016	October 2026		8.59%	3.88%	-	(310,756)
USD 50,000	October 2016	October 2026		8.87%	3.88%	-	(45,266)
USD 50,000	October 2016	October 2026		8.76%	3.88%	-	(44,926)
USD 50,000	October 2016	October 2026		8.84%	3.88%	-	(26,477)
\$ 1,500,000	September 2017	August 2022		7.84%	TIIE + 0.25%	(66,229)	(11,974)
USD 18,919	Several (2020)	Several (2021)		Varias	N/A	(30,720)	(25,733)
USD 17,854	Several (2020)	Several (2021)		Varias	N/A	(29,162)	(15,978)
Total						(126,111)	(768,987)
Less long-term portion						(66,229)	(727,276)
Current portion						\$ (59,882)	\$ (41,711)

¹ The notional amounts related to derivative financial instruments reflect the reference volume contracted; however, they do not reflect the amounts at risk as concerns future flows. Amounts at risk are generally limited to the unrealized profit or loss in from valuation to market of those instruments, which can vary depending on changes in the market value of the underlying item, its volatility and the credit rating of the counterparties.

² On May 19, 2020, the Company settled the cross-currency swap for a notional amount of \$750,000.

Note 11 - Investments in associates:

Concept	Activity	Place of incorporation and operations	Proportion of shareholding and voting rights		December 31,	
			December 31, 2020	2019	2020	2019
Investment in associates (i) and (ii)	Sales	Mexico and Central America	50%	50%	\$ 6,797,012	\$ 7,267,280
Other investments in associates (iii)	Malls	Mexico	Several	Several	1,306,925	1,188,759
					\$ 8,103,937	\$ 8,456,039

(i) Unicomer

Unicomer is a private company that operates a chain of stores engaged in the sale of furniture and household appliances through a chain of more than 1,146 stores, with different formats in Central America, South America and the Caribbean. The Company has a 50% equity interest in Unicomer. This acquisition gave rise to goodwill of \$757,623, which is included as part of the investment value. The Company does not exercise joint control over Unicomer because the criteria for control is not met. Under IFRS it exercises significant influence over Unicomer, due to the fact that it owns 50% of the voting rights and is entitled to designate 2 members of the Board of Directors.

(ii) Moda Joven Sfera México, S. A. de C. V. (Sfera Mexico)

In 2006, the Company incorporated an entity in association with El Corte Inglés, S. A. with 49% of the capital (the leading department store chain in Spain). This entity operates a chain of 50 stores in Mexico, specialized in family clothing and accessories under the commercial name Sfera.

(iii) Other investments

Malls

Mainly correspond to the Company's equity in the following malls: Angelópolis in the city of Puebla, Plaza Satélite in the state of México and Galerías Querétaro in the city of Querétaro.

11.1 Following is a summary of the combined financial information pertaining to the Company's associates:

Summarized statement of financial position:	Unicomer December 31,		Sfera México December 31,	
	2020	2019	2020	2019
Current assets:				
Cash and cash equivalents	\$ 4,462,931	\$ 2,770,864	\$ 53,587	\$ 100,799
Other current assets	18,860,644	22,450,351	712,591	653,034
Total current assets	23,323,575	25,221,215	766,178	753,833
Non-current assets	17,503,352	17,866,242	1,794,161	1,774,856
Total assets	40,826,927	43,087,457	2,560,339	2,528,689
Current liabilities:				
Suppliers	4,284,163	3,613,429	170,989	183,401
Other current liabilities	12,946,541	15,695,385	463,069	297,937
Total current liabilities	17,230,704	19,308,814	634,058	481,338
Non-current liabilities	12,336,208	11,747,938	1,090,161	1,041,404
Total liabilities	29,566,912	31,056,752	1,724,219	1,522,742
Net assets	11,260,015	12,030,705	836,120	1,005,947
Participation of the company in the net assets of associates	\$ 5,630,005	\$ 6,018,499	\$ 409,384	\$ 491,158
Goodwill	757,623	757,623	-	-
Equity in net assets of associates	\$ 6,387,628	\$ 6,776,122	\$ 409,384	\$ 491,158

Summarized statement of comprehensive income:	Unicomer December 31,		Sfera México December 31,	
	2020	2019	2020	2019
Revenue	\$ 21,502,251	\$ 21,804,302	\$ 1,372,329	\$ 1,922,458
Interest income	9,156,330	8,803,669	9	16
Depreciation and amortization	(1,377,771)	(1,277,530)	(205,335)	(187,743)
Interest expense	(1,759,666)	(1,537,651)	(130,078)	(120,507)
Income tax expense	(444,667)	(683,313)	67,529	(33,616)
Net income	(890,344)	1,102,992	(159,803)	79,601
Company's equity in profits of associates	\$ (445,172)	\$ 647,047	\$ (78,601)	\$ 37,227

11.2 The reconciliation of movements in the investment in associates is as follow:

	Unicomer	Sfera México	Other	Total
Balance at December 31, 2019	\$ 7,122,705	\$ 454,936	\$ 932,566	\$ 8,510,207
Translation effect of investment in associates	(462,498)	-	-	(462,498)
Equity method	647,047	37,227	-	684,274
Dividends paid	(213,147)	-	-	(213,147)
Capital increase in associates	87,441	-	232,106	319,547
Other - net	(405,426)	(1,005)	24,087	(382,344)
Balance at December 31, 2019	6,776,122	491,158	1,188,759	8,456,039
Translation effect of investment in associates	176,258	-	-	176,258
Equity method	(445,172)	(78,601)	-	(523,773)
Capital increase in associates	-	-	129,672	129,672
Other - net	(119,580)	(3,173)	(11,506)	(134,259)
Balance at December 31, 2020	\$ 6,387,628	\$ 409,384	\$ 1,306,925	\$ 8,103,937

Note 12 - Investment properties - Net:

	Amount
Balance at January 1, 2019	\$ 20,668,308
Acquisitions	2,169,490
Disposals	(215,995)
Depreciation	(275,718)
Balance at December 31, 2019	22,346,085
Acquisitions	148,515
Disposals	(40,849)
Depreciation	(324,735)
Balance at December 31, 2020	\$ 22,129,016

Investment properties include shopping malls, works in progress and other land intended for construction of future shopping malls.

The fair value of investment properties of the Company at December 31, 2020, and 2019 amounts to \$25,683,380 and \$30,820,468, respectively, through discounted cash flows, the key assumptions used were the projected annual growth of business and projected cash flow, using an average discount rate of 12.16% (10.24% in 2019), classified as level 2. The operating costs directly related to the income from leasing investment properties is comprised as follows:

	December 31,	
	2020	2019
Repairs and maintenance	\$ 621,616	\$ 714,429
Advertising	112,202	166,462
Personnel compensation and benefits	57,504	70,520
Real estate taxes and water	100,481	95,625
Hired services	27,142	32,452
Other expenses	7,179	7,088
Electrical power and utilities	14,885	6,723
Rent of equipment	3,028	3,370
Travel expenses	1,117	4,604
Total	\$ 945,154	\$ 1,101,273

Note 13 - Property, furniture and equipment - Net:

	Land	Buildings	Furniture and equipment
At December 31, 2020			
Beginning balance	\$ 6,895,805	\$ 26,938,938	\$ 7,035,530
Acquisitions	5,513	549,310	68,566
Transfers	17,049	1,190,090	867,805
Disposals	(3,261)	(157,881)	(145,512)
Depreciation	-	(485,537)	(1,093,714)
Ending balance	6,915,106	28,034,920	6,732,675
At December 31, 2020			
Cost	6,915,106	33,962,901	17,220,661
Accumulated depreciation	-	(5,927,981)	(10,487,986)
Ending balance	\$ 6,915,106	\$ 28,034,920	\$ 6,732,675
At December 31, 2019			
Beginning balance	\$ 6,760,300	\$ 25,872,933	\$ 6,345,846
Acquisitions	38,496	291,277	58,858
Transfers	99,890	1,495,637	1,552,907
Disposals	(2,881)	(55,760)	(109,156)
Depreciation	-	(665,149)	(812,925)
Ending balance	6,895,805	26,938,938	7,035,530
At December 31, 2019			
Cost	6,895,805	32,381,382	16,429,802
Accumulated depreciation	-	(5,442,444)	(9,394,272)
Ending balance	\$ 6,895,805	\$ 26,938,938	\$ 7,035,530

¹ The balance of works in progress at the end of fiscal year 2020 corresponds to various projects where the Company is building a distribution center, some stores or shopping malls and remodeling some existing ones.

Note 14 - Intangible assets - Net:

	Indefinite useful life	
	Goodwill	Trademarks
Balance at January 1, 2019	\$ 7,481,553	\$ 3,668,021
Movements:		
Investments	-	-
Disposals	-	-
Amortization	-	-
Balance at December 31, 2019	7,481,553	3,668,021
Movements:		
Investments	-	-
Disposals	-	-
Amortization	-	-
Balance at December 31, 2020	\$ 7,481,553	\$ 3,668,021

	Leasehold improvements	Computer equipment	Transportation equipment	Works in progress ¹	Total
\$	5,242,466	\$ 644,948	\$ 277,653	\$ 3,220,263	\$ 50,255,603
	1,532	27,711	98,066	2,946,447	3,697,145
	-	329,480	39,075	(2,443,499)	-
	(417,276)	(165)	(6,757)	-	(730,852)
	(533,109)	(320,313)	(104,295)	-	(2,536,968)
	4,293,613	681,661	303,742	3,723,211	50,684,928
	8,467,763	3,780,972	792,461	3,723,211	74,863,075
	(4,174,150)	(3,099,311)	(488,719)	-	(24,178,147)
\$	4,293,613	\$ 681,661	\$ 303,742	\$ 3,723,211	\$ 50,684,928
\$	4,017,190	\$ 868,416	\$ 170,278	\$ 3,080,141	\$ 47,115,104
	139,096	36,715	133,006	5,174,064	5,871,512
	1,520,139	186,112	50,416	(4,905,101)	-
	(23,042)	(72,033)	(4,105)	(128,841)	(395,818)
	(410,917)	(374,262)	(71,942)	-	(2,335,195)
	5,242,466	644,948	277,653	3,220,263	50,255,603
	8,883,507	3,423,946	662,077	3,220,263	71,896,782
	(3,641,041)	(2,778,998)	(384,424)	-	(21,641,179)
\$	5,242,466	\$ 644,948	\$ 277,653	\$ 3,220,263	\$ 50,255,603

Definite useful life

	Other intangible	Licenses and fees	New IT developments	Total
\$	2,108,566	\$ 1,000,627	\$ 2,225,611	\$ 16,484,378
	-	154,883	534,587	689,470
	-	(14,954)	(98,650)	(113,604)
	-	(233,256)	(651,950)	(885,206)
	2,108,566	907,300	2,009,598	16,175,038
	-	256,464	412,039	668,503
	-	(30)	-	(30)
	-	(242,106)	(701,378)	(943,484)
\$	2,108,566	\$ 921,628	\$ 1,720,259	\$ 15,900,027

Impairment test of goodwill, brands and other intangibles

The Company conducts annual tests to determine whether the goodwill, brands and other intangibles, the rights of its brands and other intangible (CATMex) have suffered any impairment in their value. As of December 31, 2020, the Company performed the respective tests without determining any adjustment for impairment.

The Company identified the Suburbia commercial segment as the Cash Generating Unit (CGU), in which goodwill, trademarks and other intangibles with an indefinite life were assigned. The recoverable value of the CGUs is based on calculations of fair value less cost of disposal, which are prepared based on historical results and expectations about the development of the market in the future included in the business plan. Given the disruption in economic and market activities caused by the COVID-19 pandemic, the annual impairment test required the application of greater judgment in light of the uncertainty regarding the economic impact derived from the COVID-19 pandemic, particularly when assessing the impact on projected medium and long-term results, as the overall economy continues to operate under uncertainty that will ultimately only be resolved with the dissemination of an effective vaccine for COVID-19 that will allow economies to continue to recover during 2021, and return to the levels of economic activity prior to COVID-19 in 2022 and 2023, however, the recovery may be slower than expected depending on the vaccine, the presence of new strains, stimuli that the government, among others. The recovery value calculation considers the cash flow projections based on financial budgets approved by management, which consider various scenarios (base, optimistic and pessimistic), as well as the weighting given to each of them, with In order to incorporate the possible effects on cash flows and their recovery derived from the COVID-19 pandemic, these cash flows cover a period of eight years (maturity period of the stores) and a terminal period discounted at present value with an estimated discount rate considering the Company's level of leverage (21% excess of fair value less cost of disposal over book value), the hierarchy level of the fair value used was level 3. The determination of the fair value less cost of disposal requires the use of estimates that consider the assumptions mentioned below.

	2020 (%)	2019 (%)
Discount rate	10.62	10.84
EBITDA margin (average budgeted)	12.60	12.24
The expected growth rate of sales (average budgeted)	7.30	9.56
Terminal value growth rate	3.50	3.00

If the sales growth rate used in the calculation of fair value for the CGU had been 3 percentage points lower than the estimate of the Administration as of December 31, 2020, it would not result in an impairment.

If the EBITDA used to calculate the fair value had been 1 percentage point lower, no impairment would result.

If the discount rate in the year ended December 31, 2020, were 1 percentage point higher, no impairment would result.

Note 15 - Provisions:

	Bonuses and compensation paid to employees ¹		Other provisions ²	Total
At January 1, 2019	\$	1,684,636	\$ 639,057	\$ 2,323,693
Charged to statement of income		5,979,208	3,802,155	9,781,363
Used during the year		(6,192,513)	(3,721,744)	(9,914,257)
At December 31, 2019		1,471,331	719,468	2,190,799
Charged to statement of income		2,986,240	2,952,911	5,939,151
Used during the year		(2,922,815)	(2,311,924)	(5,234,739)
At December 31, 2020	\$	1,534,756	\$ 1,360,455	\$ 2,895,211

¹ Includes provisions for sales commissions, holiday and other fringe benefits.

² Other provisions include liabilities for services rendered by consultants and maintenance of stores and offices.

Nota 16 - Debt

In order to face the COVID-19 pandemic, the Company implemented certain measures aimed at preserving liquidity by contracting short-term bank loans, as mentioned below:

- On April 22, 2020, the Company signed a promissory note to Scotiabank in the amount of \$1,000,000 at a variable interest rate TIIE at 28 days + .70 points; settled on December 4, 2020.
- On April 29, 2020, the Company signed a promissory note with BBVA Bancomer, for an amount of \$1,000,000 at a variable interest rate TIIE at 28 days + 0.225 points; settled on November 27, 2020.
- On April 17, 2020, the Company disposed of \$1,500,000 from the credit line contracted with Santander, at a 28-day TIIE variable rate + 0.275 points; settled on December 14, 2020.

The Company's debt is comprised as follows:

	December 31,	
	2020	2019
Short-term debt:		
Interest payable	\$ 749,891	\$ 611,961
Stock certificates	-	3,000,000
	\$ 749,891	\$ 3,611,961
Long-term debt:		
Stock certificates	\$ 16,900,000	\$ 11,900,000
Senior Notes	20,904,135	19,807,410
	\$ 37,804,135	\$ 31,707,410

16.1 Debt securities certificates:

Based on a Revolving Stock Certificates Program authorized by the Comisión Nacional Bancaria y de Valores (CNBV), the Company may issue debt securities certificates up to the amount of \$30,000 million pesos for a term of up to 5 years as from July 21, 2017.

Currently, the Company has placed the following unsecured issues:

Maturity	Interest payable	Interest rate	December 31,	
			2020	2019
May 2020 ¹	Semiannually	Fixed at 4.22%*	\$ -	\$ 750,000
May 2020 ¹	Semiannually	Fixed at 8.53%	-	2,250,000
Mar 2022	Semiannually	Fixed at 7.64%	1,900,000	1,900,000
Aug 2022	Monthly	TIIE at 28 days plus 0.25 basis points	1,500,000	1,500,000
Aug 2027	Semiannually	Fixed at 7.94%	3,500,000	3,500,000
Nov 2029 ²	Semiannually	Fixed at 7.96%	5,000,000	5,000,000
Nov 2030 ³	Semiannually	Fixed at 8.03%	5,000,000	-
			16,900,000	14,900,000
Less long-term portion			(16,900,000)	(11,900,000)
Add interest payable			749,891	611,961
Current portion			749,891	3,611,961

* Issuance of debt securities certificates equivalent to 169,399,100 UDIs.

1 On May 19, 2020, the LIVEPOL 10 and 10u stock certificates were settled.

2 On November 14, 2019, the Company issued stock certificates for an amount of \$5,000,000 pesos, equivalent to 5,000 certificates with a 10-year term with a fixed rate of 7.96%.

3 On November 14, 2020, the Company issued stock certificates in the amount of \$5,000,000 pesos equivalent to 5,000 certificates with a 10-year term with a fixed rate of 8.03%.

Maturities pertaining to the long-term portion of this liability at December 31, 2020 are as follows:

Maturity	Amount
2022	\$ 3,400,000
2027	3,500,000
2029	5,000,000
2030	5,000,000
	\$ 16,900,000

The issuances of debt securities certificates and other financing contracted by the Company do not establish the obligation to maintain certain proportions in its financial structure or compliance with financial ratios; however, they require that the Company and the significant subsidiaries defined in the respective contracts comply with certain restrictions for the payment of dividends, mergers, divisions, change of corporate purpose, issuance and sale of capital stock, capital investments and liens. As of December 31, 2020, and 2019, the Company complied with the aforementioned conditions.

The Company had a financing denominated in Investment Units (UDIs - which is the monetary unit linked to inflation in Mexico) and a swap to cover the risk exposure that the value of the issuance of stock certificates could be affected by the increase in the inflation rate in Mexico, which were settled in May 2020. (See Note 10)

The fair value of the issuance of stock certificates is as follows:

Maturity date	December 31			
	2020		2019	
	Book Value	Fair value ¹	Book Value	Fair value
May 2020	\$ -	\$ -	\$ 750,000	\$ 1,083,337
May 2020	-	-	2,250,000	2,259,277
Mar 2022	1,900,000	1,948,013	1,900,000	1,896,476
Aug 2022	1,500,000	1,498,805	1,500,000	1,498,269
Aug 2027	3,500,000	3,845,849	3,500,000	3,495,450
Nov 2029	5,000,000	5,019,695	5,000,000	5,019,695
Nov 2030	5,000,000	5,138,380	-	-
	\$ 16,900,000	\$ 17,450,742	\$ 14,900,000	\$ 15,252,504

¹ The fair value of debt securities certificates is determined based on reference to price quotations published in an active market (classified as level 1 in the fair value hierarchy).

16.2 Senior Notes

Below are the details of the Senior Notes as of December 31, 2020 and 2019:

Maturity	Interest payable	Interest rate	December 31,	
			2020	2019
Oct. 2024 ¹	Semiannually	Fixed at 3.95%	\$ 5,972,610	\$ 5,659,260
Oct. 2026 ²	Semiannually	Fixed at 3.875%	14,931,525	14,148,150
			\$ 20,904,135	\$ 19,807,410

¹ In September 2014, the Company issued Senior Notes for an amount of US\$300 million, with an interest rate of 3.95% per annum and maturing in 2024. The Securities constitute obligations payable by the Company and have the unconditional guarantee of Distribuidora Liverpool, S. A. de C. V. (subsidiary).

² In September 2016, the Company issued Senior Notes for an amount of US\$750 million, with an interest rate of 3.875% per annum and maturing in 2026. The Securities constitute obligations payable by the Company and have the unconditional guarantee of Distribuidora Liverpool, S. A. de C. V. (Subsidiary).

The aforementioned securities were the subject of a private offering to institutional investors in the United States and other foreign markets under the Rule 144A and Regulation S under the Securities Act 1933 of the United States of America.

The fair value of issuances of senior notes is as follows:

Maturity date	December 31,			
	2020		2019	
	Book Value	Fair value ¹	Book Value	Fair value
Oct. 2024	\$ 5,972,610	\$ 6,418,926	\$ 5,659,260	\$ 5,835,263
Oct. 2026	14,931,525	16,091,555	14,148,150	14,485,442
	20,904,135	22,510,481	19,807,410	20,320,705

¹ The fair value of Senior Notes is determined based on reference to price quotations published in an active market (classified as level 1 in the fair value hierarchy).

A reconciliation of debt as required by IAS 7 "Cash flow statement" is as follows::

	December 31,			
	2020		2019	
Beginning balance of debt and interest	\$	35,319,371	\$	31,088,067
Issuance of debt		8,500,000		5,000,000
Repayments		(6,500,000)		-
Foreign exchange variation		1,096,724		(826,350)
Interest accrued		3,099,151		2,588,310
Interest paid		(2,961,220)		(2,530,656)
Closing balance of debt and interest	\$	38,554,026	\$	35,319,371

Note 17 - Employee benefits:

The value of employee benefit obligations at December 31, 2020 and 2019, amounted to \$2,885,805 and \$2,611,648, as follows:

	December 31,			
	2020		2019	
Pension plans	\$	(1,521,735)	\$	(1,385,388)
Seniority premium		(642,248)		(524,283)
Other employee benefits		(721,822)		(701,977)
	\$	(2,885,805)	\$	(2,611,648)

The net cost for the period ended at December 31, 2020 and 2019 are as follows:

	December 31,			
	2020		2019	
Pension plans	\$	213,514	\$	133,716
Seniority premium		101,748		67,506
Other employee benefits		130,492		109,074
	\$	445,754	\$	310,296

The amount included as a liability in the consolidated statements of financial position is integrated follows:

	December 31,	
	2020	2019
Defined benefit obligations	\$ (2,885,805)	\$ (2,611,648)
Fair value of plan assets	155,903	141,801
Liability in the consolidated balance sheet	\$ (2,729,902)	\$ (2,469,847)

The movement in the defined benefit obligation is as follows:

	December 31,	
	2020	2019
Beginning balance at January 1	\$ (2,611,648)	\$ (2,009,044)
Service cost	(239,862)	(144,605)
Interest cost	(216,036)	(199,927)
Actuarial loss	2,871	(511,146)
Benefits paid	178,870	253,074
Ending balance at December 31	\$ (2,885,805)	\$ (2,611,648)

The movement in the liability is as follows:

	December 31,	
	2020	2019
Beginning balance at January 1	\$ (2,469,847)	\$ (1,652,186)
Provision of the year	(445,754)	(310,296)
Actuarial remeasurements	2,449	(509,773)
Company contributions	56,270	(61,258)
Benefits paid	126,980	63,666
Ending balance at December 31	\$ (2,729,902)	\$ (2,469,847)

The movement in plan assets is as follows:

	December 31,	
	2020	2019
Beginning balance at January 1	\$ 141,801	\$ 356,858
Return plan assets	9,721	35,609
Fund contributions	69,016	-
Transfer of assets	(12,746)	(61,258)
Benefits paid	(51,889)	(189,408)
Ending balance at December 31	\$ 155,903	\$ 141,801

Principal categories of plan assets at the end of the reporting period are as follows:

		Fai value of plan assets December 31,	
		2020	2019
Debt instruments	\$	116,927	\$ 106,351
Equity instruments		38,976	35,450
	\$	155,903	\$ 141,801

The expected return on plan assets represents the weighted average expected return for the different categories of plan assets. The Company's assessment of expected yields is based on historical trends and analyst' predictions on the market of assets for the life of related obligations.

The significant actuarial assumptions are as follows:

		December 31,	
		2020	2019
Discount rate		8.25%	8.75%
Inflation rate		3.50%	3.50%
Salary growth rate		4.75%	4.75%
Pension increase rate		4.50%	5.00%

Assumptions concerning future mortality are established on the basis of the actuarial study as per statistics and the published experience of each territory. Those assumptions give rise to average life expectancy of an individual retiring at age 65.

Retiring at year-end:

		2020	2019
Men		17 years	17 years
Women		20 years	20 years

Sensitivity of the obligation for defined benefits resulting from changes in the weighted average of the main assumptions is as follows:

	Change in assumptions		Increase (decrease) in assumptions	
	2020	2019	2020	2019
Discount rate	0.5%	0.5%	\$ (109,747)	\$ (116,506)
Rate of salary increases	0.5%	0.5%	165,934	150,419
Pension increase rate	0.5%	0.5%	(5,945)	(5,431)
Life expectancy	1.0%	(1.0%)	(8,657)	(8,898)

The aforementioned sensitivity analyses are based on a change in one assumption, with all other assumptions remaining constant. In practice, this is unlikely and changes in other assumptions can be correlated. The same method (present value of defined benefit obligations calculated by the projected unit credit method at the end of the reporting period) was applied in calculating the sensitivity of the obligation for defined benefits to significant actuarial assumptions.

The methods and types of assumptions used in the sensitivity analysis were the same as those used in the preceding period.

Note 18 - Operating leases:**18.1. The Company as a lessee:**

This note provides information for leases in which the Company is a lessee.

i. Amounts recognized in the consolidated statement of financial position

The status shows the following amounts related to leases:

	December 31,	
	2020	2019
Right of use assets:		
Buildings	\$ 10,774,333	\$ 11,062,753
Furniture and equipment	673,129	539,345
Vehicles	210,491	231,854
	<u>11,657,953</u>	<u>11,833,952</u>

	December 31,	
	2020	2019
Lease liabilities:		
Current	\$ 1,973,296	\$ 1,920,637
Non-current	10,437,714	10,298,476
	<u>12,411,010</u>	<u>12,219,113</u>

The additions and derecognition of assets for the right of use during 2020 were for an amount of \$1,322,325 and \$120,480, respectively (2019 for an amount of \$2,003,163 and \$452,161).

ii. Amounts recognized in the consolidated statement of income

The consolidated statement of income shows the following amounts related to leases:

	December 31,	
	2020	2019
Depreciation charge of right of use assets:		
Buildings	\$ 1,032,002	\$ 947,447
Furniture and equipment	186,626	144,269
Vehicles	170,367	117,601
Interest expense (included in finance cost)	\$ 1,388,995	\$ 1,209,317
Interest expense (included in finance cost)	1,111,336	1,071,554
Expense relating to short-term leases (included in cost of sales and administrative expenses)	271,518	273,912
Expense relating to leases of low-value assets that are not shown above as short-term leases (included in administrative expenses)	131,907	109,605
Expense relating to variable lease payments not included in lease liabilities (included in administrative expenses)	125,048	512,393

The Company applied the practical file IFRS 16 "Rent concessions related to COVID-19" to recognize the forgiveness of leasing of buildings received as a result of the pandemic for an amount of \$233,232, this amount was recognized as variable income and is included in administration expenses.

The total cash flow for the leases in 2020 and 2019 was \$1,888,052 and \$1,888,108, respectively. The building lease concessions did not generate cash outflow in the amount of \$233,232.

iii. Leasing activities of the Company and how they are accounted for

The Company rents real estate, furniture and equipment, and vehicles. Rental contracts are usually made for fixed periods of 12 months to 15 years but may have options for extension of time as described in subsection v. below.

Contracts may contain lease and non-lease components. The Company assigns the consideration in the contract to the lease and non-lease components based on their relative independent prices.

The lease terms are negotiated on an individual basis and contain a wide range of different terms and conditions. Lease agreements do not impose any covenant apart from the guarantee on leased assets that are maintained by the lessor. Leased assets cannot be used as collateral for loan purposes.

iv. Variable lease payments

Some of the property leases contain variable payment terms that are linked to the sales generated in a store. For individual stores, up to 100% of lease payments are based on variable payment terms with a percentage range of 2% to 3% of sales. Variable payment terms are used for a variety of reasons, including minimization of the fixed cost base for newly established stores. Variable lease payments that depend on sales are recognized in profit or loss in the period in which the condition that triggers such payments occurs.

v. Extension and termination option

Extension and termination options are included in a series of leases of real estate, furniture and equipment throughout the Company. These are used to maximize operational flexibility in terms of managing the assets used in the Company's operations. Most extension and termination options are held by the Company and not the lessor.

Following is the reconciliation of the lease liability required by IAS 7 "Statement of cash flows":

	December 31, 2020
Beginning balance of lease liabilities	\$ 12,219,113
Acquisitions	1,322,325
Disposals	(120,480)
Lease concessions	(233,232)
Accrued interest	1,111,336
Principal payment	(776,716)
Interest paid	(1,111,336)
Closing balance of lease liabilities	\$ 12,411,010

18.2 The Company as lessor

Operating leases are related to commercial leases. Lease periods are from one to five years. All operating leases over five years contain clauses for review of market income every two years. The contracts do not establish the option for tenants to buy the leased premises at the expiration date of the lease periods.

As a result of the COVID-19 pandemic, the Company granted rental concessions to its tenants for an amount of \$470,506, for discounts.

Below is an analysis of lease revenue:

		December 31,		2019
		2020		
Fixed rent	\$	1,720,218	\$	2,267,163
Variable rent		95,484		145,739
Total of lease revenue		1,815,702		2,412,902

Following is an analysis of the minimum annual payments agreed with the lessees in the lease agreements entered into at terms of over one year:

		December 31,		2019
		2020		
Up to 1 year	\$	1,720,937	\$	2,357,834
From 1 to 5 years		6,360,584		8,814,942
Over 5 years		12,721,167		17,629,884
Total minimum payments agreed		20,802,688		28,802,660

Note 19 - Balances and transactions with related parties:

During 2020 and 2019, Grupo Financiero Invex, S. A. de C. V. (Invex) provided the Company with pension plan and workers' savings fund administration services, as well as with fiduciary services. Invex and the Company share some stockholders. Fees paid to Invex for these services totaled \$7,195 and \$8,746 in 2020 and 2019 respectively. At December 31, 2020 and 2019 there were no outstanding balances for these items. During 2020 and 2019, the Company contracted corporate travel services for its employees with Orion Tours, S. A. de C. V. (Orión), whose General Director is Vice-Chairman of the Company's Board of Directors. These services were contracted using market conditions. Fees paid to Orion for these services totaled \$15,401 and \$85,209 in 2020 and 2019 respectively. At December 31, 2020 and 2019 there were no balances pending to be paid for these items.

Compensation for directors and other key members of management during the year was as follows:

		2020		2019
Total short term	\$	67,405	\$	57,128

Compensation paid to directors and key executives is determined by the Financial Review Committee, based on their performance and market trends.

Note 20 - Stockholders' equity:

20.1 Capital stock at December 31, 2020 and 2019, is comprised of the follows:

		Minimum fixed capital
1,144,750,000 Series "1" shares, without expression of nominal value, subscribed and paid 197,446,100 ordinary and nominative shares and Series "C-1" without expression of nominal value, subscribed and paid	\$	269,112
Cumulative inflation increase at December 31, 1997		3,105,170
Total	\$	3,374,282

The Board of Directors approved on March 12, 2020 the payment of dividends from the income tax earnings (CUFIN) in the amount of \$ 2,013,294. At the Extraordinary General Shareholders' Meeting, held on May 14, 2020, the shareholders agreed to defer the payment for fiscal year 2021. On January 14, 2020, \$8 was paid and on January 22, 2021, \$1,005,353 was paid, the remainder of \$1,007,933 will be settled in the course of 2021.

The Board of Directors approved on March 7, 2019 the payment of dividends from the income tax earnings (CUFIN) in the amount of \$1,476,415, of which \$885,849 was paid on May 24 and \$590,566 on October 11 (of the same year, through the Society for the Securities Depository).

In accordance with IAS 29 "Hyperinflation", an entity must recognize the effects of inflation in the financial information when an economy accumulates 100% inflation in a three-year period. Mexico was considered a hyperinflationary economy until 1997, and for that reason the Company recognized all the cumulative inflation effects up to that year.

The companies and trusts mentioned below hold a share of approximately 87% of Series 1 of the Company's share capital as of December 31, 2020 and 2019.

Shareholder	Number of Shares of Common Stock	Percentage Ownership of Common Stock (%)
Banco Nacional de México, S. A., Institución de Banca Múltiple, Grupo Financiero Banamex-Trust No. 15228-3	\$ 278,691,361	20.8
Banco INVEX, S.A., Institución de Banca Múltiple, INVEX Grupo Financiero-Trust No. 0327	218,319,750	16.3
Banco Nacional de México, S. A., Institución de Banca Múltiple, Grupo Financiero Banamex-Trust No. 504288-5	109,114,664	8.1
Banco INVEX, S.A., Institución de Banca Múltiple, INVEX Grupo Financiero-Trust No. 0387	101,477,311	7.6
UBS Casa de Bolsa S.A. de C.V.	96,234,447	7.2
BBVA Bancomer Servicios, S. A., Institución de Banca Múltiple, Grupo Financiero BBVA Bancomer-Trust No. 25078-7	59,344,035	4.4
Pictec and Cie	57,137,573	4.3
Scotiabank Inverlat S. A., Institución de Banca Múltiple-Trust No. 11033735	36,839,656	2.7
BBVA Bancomer Servicios, S. A., Institución de Banca Múltiple, Grupo Financiero BBVA Bancomer-Trust No. 4078358	19,011,892	1.4
Other	366,005,411	27.2
Total	\$ 1,342,176,100	100

20.2 Capital reserves

Capital reserves are comprised as follows:

	December 31,	
	2020	2019
Reserve for translation effects	\$ 1,265,598	\$ 1,118,836
Legal reserve	582,500	582,500
Reserve for repurchase of shares ^{1,2}	6,212,477	5,937,192
Investment reserve	94,319	94,319
Reserve for valuation of derivative financial instruments	377,038	407,548
	\$ 8,531,932	\$ 8,140,395

¹ During fiscal year 2020, the Company purchased 6,563,810 series C-1 shares on the market at prices ranging between \$64.76 and \$88.63. The total cost of the repurchase was \$566,788, to which was added \$566 of transaction costs before taxes. Additionally, the Company sold 8,409,009 series C-1 shares in the market. The total sale was \$546,493 to which was added \$546 of transaction costs before taxes.

During fiscal year 2019, the Company purchased 4,959,252 C-1 series shares on the market at prices ranging between \$91.83 and \$120. The total cost of the repurchase was \$517,133, to which \$474 of transaction costs were added before taxes. Additionally, the Company sold 666,257 C-1 series shares at prices ranging between \$97.75 and \$120. The total sale was \$66,025 to which \$66 of transaction costs were added before taxes.

² At the ordinary General Shareholders' Meeting, held on March 12, 2020, the shareholders agreed to increase the reserve for the acquisition of own shares up to the amount of \$6,000,000. Derived from the contingency due to COVID-19, the Company temporarily suspended the share buyback plan from April to December 2020.

At the ordinary General Shareholders' Meeting, held on August 28, 2019, the shareholders agreed to increase the reserve for the acquisition of own shares to \$6,000,000.

The reserve for repurchase of shares represents the reserve authorized by the Stockholders in order for the Company to be able to acquire its own shares, provided the criteria set out in the bylaws and in the Securities Market, Law are met.

The balance of the reserve for the acquisition of own shares as of December 31, 2020 and 2019, is \$6,212,477 and \$5,937,192, respectively.

20.3 The reconciliation of the reserve for valuation of derivative financial instruments is as follows:

At January 1, 2019	\$	1,526,810
Valuation effect		(1,119,262)
At December 31, 2019		407,548
Swap settlement ¹		(359,011)
Valuation effect		328,501
		(30,510)
At December 31, 2020	\$	377,038

¹ On May 19, 2020, the Company settled the cross-currency swap for a notional amount of \$750,000, the effect of this instrument was recognized in the statement of income within the comprehensive financing result and in the statement of cash flows within the financial activities.

The income of the year is subject to the legal provision that requires at least 5% of the income of each year be used to increase the legal reserve until it is equal to one fifth of the amount of paid-in capital.

20.4 The balances of the tax accounts of stockholders' equity are:

	December 31,	
	2020	2019
Capital contributions account	\$ 97,952,256	\$ 94,868,789
After-tax earnings account (CUFIN)	136,510,700	124,889,825
Reinvested after tax earnings account (CUFINRE)	158,790	153,941
Total	\$ 234,621,746	\$ 219,912,555
Average weighted number of ordinary shares to determine the basic earnings per share at December 31, 2020 and 2019	\$ 1,338,501,759	\$ 1,339,322,606

20.5 Tax provisions related to stockholders' equity:

Dividends to be paid will be free from income tax if they come from Net Tax Profit Account (CUFIN, by its Spanish acronym). Any dividends paid in excess of CUFIN and reinvested CUFIN (CUFINRE) will cause a tax equivalent to 42.86%. The current tax is payable by the Company and may be credited against its current income tax of the year or the year on which it is paid. The remaining amount may be credited in the following two fiscal years against the tax of the year or against the provisional payments. Dividends paid coming from profit previously taxed by income tax will not be subject to tax withholding or additional tax payment. Income tax law sets the obligation of keeping CUFIN with profit generated up to December 31, 2013 and starting another CUFIN with profit generated from January 1, 2014.

Note 21 - Income Tax:

21.1 The income tax for the period is calculated by applying a 30% rate on the taxable profit. The income tax are integrated as follows:

	December 31,	
	2020	2019
Income tax	\$ 2,179,985	\$ 4,948,130
Deferred income tax	(2,562,306)	(348,251)
	(382,321)	4,599,879

Movements in deferred tax were as follows:

	December 31,	
	2020	2019
At January 1	\$ (1,272,301)	\$ (2,033,860)
Effect on the statement of income	2,562,306	348,251
Effect on the other comprehensive income	(13,914)	413,308
At December 31	1,276,091	(1,272,301)

21.2 The deferred tax balance is composed as follows:

	December 31,	
	2020	2019
Deferred income tax asset:		
Tax loss carryforwards	\$ 988,471	\$ 109,919
Lease liabilities - Net	295,762	159,699
Provision for impairment of loan portfolio	2,306,670	1,733,874
Provisions	2,324,744	2,001,320
Inventories	252,827	181,529
Cash flows hedges	54,955	56,065
Investment in share of associates	155,438	1,325
Other items	226,656	234,099
	6,605,523	4,477,830
Deferred income tax liability:		
Real estate and property, furniture and equipment	3,183,111	3,335,594
Intangible assets	1,736,983	2,013,862
Prepayments	295,494	331,458
Supplies	53,348	40,835
Other items	60,496	28,382
	5,329,432	5,750,131
Deferred income tax	1,276,091	(1,272,301)
Asset tax recoverable	27,582	27,582
Total deferred income tax asset (liability)	\$ 1,303,673	\$ (1,244,719)

Net movements of deferred tax assets and liabilities during the year are explained below:

	Tax loss carryforward	Provision for impairment of portfolio	Provisions	Lease liability-Net
At January 1, 2019	\$ 77,124	\$ 1,552,283	\$ 1,805,270	\$ -
Charged / credited to				
The statement of income	32,795	181,591	196,050	159,699
Other comprehensive income	-	-	-	-
At December 31, 2019	109,919	1,733,874	2,001,320	159,699
Charged / credited to				
The statement of income	878,552	572,796	323,424	136,063
Other comprehensive income	-	-	-	-
At December 31, 2020	\$ 988,471	\$ 2,306,670	\$ 2,324,744	\$ 295,762

	Investment properties, furniture and equipment	Investment in shares of associates	Inventories	Intangibles	Other	Total
\$	(3,186,971)	\$ (169,202)	\$ 204,344	\$ (1,985,066)	\$ (331,642)	\$ (2,033,860)
	(148,623)	(89,849)	(22,815)	(28,796)	68,199	348,251
	-	260,376	-	-	152,932	413,308
	(3,335,594)	1,325	181,529	(2,013,862)	(110,511)	(1,272,301)
	152,483	171,115	71,298	276,879	(20,304)	2,562,306
	-	(17,002)	-	-	3,088	(13,914)
\$	(3,183,111)	\$ 155,438	\$ 252,827	\$ (1,736,983)	\$ (127,727)	\$ 1,276,091

The deferred tax due to the existence of undistributed earnings in the subsidiaries has not been recognized because the Company is able to control the timing of the reversal of the temporary differences associated with the investments or such gains are not subject to Income Tax payment come from the CUFIN.

At December 31, 2020, the Company has unamortized tax loss carryforwards for income tax purposes, to be indexed in the year in which they are applied, for a restated amount of:

Year	Amortizable tax loss
2023	\$ 75
2025	7,747
2026	52,834
2029	54,082
2030	3,303,075
	\$ 3,417,813

In determining deferred income tax at December 31, 2020 and 2019, the Company applied to temporary differences, the applicable rates according to their estimated date of reversal.

21.3 The reconciliation of the legal income tax rate and the effective rate, stated as a percentage of the profit before income tax, is as follows::

	December 31,	
	2020	2019
Profit before income tax	\$ 371,403	\$ 16,992,479
Statutory rate	30%	30%
Income tax at statutory rate	111,421	5,097,744
Plus (less) effects of taxes of the following items:		
Non-deductible expenses	305,125	373,298
Non-taxable income	(45,666)	(120,380)
Annual inflation adjustment taxable	47,625	31,605
Share of profit of associates	(157,132)	(205,282)
Investment property, furniture and equipment	(489,830)	(402,876)
Cost of sales update	(98,183)	(61,006)
Other permanent items	(55,681)	(113,224)
Income tax	\$ (382,321)	\$ 4,599,879
Effective income tax rate	103%	27%

Note 22 - Segment information:

Segment information is reported based on the information used by the Financial Review Committee in making strategic and operating decisions. An operating segment is defined as a component of an entity in which there is separate financial information which is evaluated on a regular basis.

IFRS 8 requires disclosure of assets and liabilities pertaining to one segment, if measurement is regularly provided to the decision making body; however, with respect to the Company, the Financial Review Committee only evaluates the performance of the operating segments based on an analysis of income and operating profit, but not of each segment's assets and liabilities.

Impacts of COVID-19

As a result of the contingency due to COVID-19, the Company closed all of its commercial locations as of March 30, 2020 and began a gradual reopening of its activities in warehouses, stores, boutiques and shopping centers as of March July 2020. All this in strict adherence to the instructions and restrictions of the federal and local authorities. By the end of the fourth quarter of 2020, 100% of the 122 Liverpool stores, 165 Suburbia stores and 28 Shopping Centers were in operation, although with restrictions in terms of capacity, hours and, in certain cases, limitation of opening at the weekend; however, as of December 19, 2020, as measures established by the government to contain COVID-19 infections, warehouses, stores, boutiques and shopping centers located in Mexico City and the State of Mexico closed.

Derived from the closing of stores, the income generated from the digital segment increased significantly, representing 17% of the total income from the commercial segment at the end of the year, as well as a significant increase in new digital customers; visits to Liverpool.com.mx; and the participation of active users in Liverpool Pocket tripled, being in 2020 the most important sales channel.

The Company implemented the "Safe Space" for Liverpool, Suburbia, Boutiques and Shopping Centers, an initiative that considers all health protocols for the successful reopening of all business units.

The Click & Collect operation recovered progressively according to the reopening of the stores, reaching a 25% share of the total volume of online orders at the end of the period. "Curbside pick up" spaces were enabled in the parking lots, an initiative that reinforces the Click & Collect modules, which allows customers to pick up their merchandise without having to get out of their car.

The Company implemented important initiatives focused on experience and customer service, focusing on offering a frictionless experience during the purchase process through: a) eWallet; b) Express checkout in one step; c) Improvements to the search engine; d) Big ticket in Suburbia; e) Launch of Gap.com; and f) Size recommendation, and g) for Marketplace, the offer and variety of products has increased.

Liverpool commercial segment

Includes the sale of clothing and accessories for men, women and children, household goods, furniture, cosmetics and other consumer products through department stores that operate under the name "Liverpool", "Liverpool Duty Free" and boutiques such as "Banana Republic", "GAP", "Pottery Barn", "West Elm" and "Williams-Sonoma". It also includes the operations of our website www.liverpool.com.mx, Liverpool pocket, marketplace and phone sales. The store formats of this segment are mainly focused on the income population A, B and C +, according to the National Statistical and Geography Institute (INEGI) criteria.

Likewise, with the aim of encouraging the sale of products from this segment, the Company grants financing to its customers through credit cards "Liverpool", with which customers can buy exclusively in the stores of the Company. Additionally, the Company operates the "Liverpool Premium Card (LPC)" credit card, with which cardholders can purchase goods and services both in the chain's large stores and boutiques and in any of the establishments affiliated worldwide with the VISA payment system.

Suburbia commercial segment

Includes the Suburbia stores and the operative division of purchases, commercial planning, product design and commercialization (CATMex). Suburbia offers a wide selection of products but mainly its own brands such as Weekend, Non Stop, Contempo, La Mode, Metropolis and Gianfranco Dunna in the stores and our website www.suburbia.com.mx, focused on the population of income C and D +, according to the INEGI criteria.

The Company finances its clients in the form of Suburbia and Suburbia VISA credit cards. The former can be used to acquire items exclusively at Company stores and the VISA card can be used to acquire goods and services at the store or at any store throughout the world operating with VISA cards.

Real estate segment

The real estate segment is an important complement for the Liverpool commercial segment. The Company operates shopping centers known as "Galerías", through which it leases commercial spaces to tenants dedicated to a wide variety of businesses that provide a greater number of potential customers for departmental warehouses.

22.1 Income and results per segment

The Company reports its results for each operating segment at the income, costs and expenses, and operating profit level. The other income statement items are not assigned, as they are managed on a corporate level. The following is an analysis of income and results per segment to be reported:

At December 31, 2020	Commercial			Real Estate	Consolidated
	Liverpool	Suburbia			
Net income	\$ 100,843,306	\$ 12,050,066	\$	2,579,175	\$ 115,472,547
Cost and expenses	(97,360,992)	(12,912,133)		(1,387,322)	(111,660,447)
Operating income	\$ 3,482,314	\$ (862,067)	\$	1,191,853	\$ 3,812,100
Timing of revenue recognition:					
At a point in time	\$ 100,843,306	\$ 12,050,066	\$	2,579,175	\$ 115,472,547
Over time	-	-		-	-
	\$ 100,843,306	\$ 12,050,066	\$	2,579,175	\$ 115,472,547

At December 31, 2019	Comercial			Inmobiliaria	Consolidado
	Liverpool	Suburbia			
Net income	\$ 122,549,357	\$ 18,130,695	\$	3,553,455	\$ 144,233,507
Cost and expenses	(106,831,251)	(16,809,286)		(1,421,769)	(125,062,306)
Operating income	\$ 15,718,106	\$ 1,321,409	\$	2,131,686	\$ 19,171,201
Timing of revenue recognition:					
At a point in time	\$ 122,549,357	\$ 18,130,695	\$	3,553,455	\$ 144,233,507
Over time	-	-		-	-
	\$ 122,549,357	\$ 18,130,695	\$	3,553,455	\$ 144,233,507

The information disclosed in each segment is shown net of eliminations corresponding to transactions conducted between Group companies. Inter-segment results and transactions are eliminated at the consolidated level, forming part of the Group's final consolidation. This form of presentation is the same as that used by management in its periodic review processes of the Company's performance.

Taxes and financing costs are viewed at the Group level and not within the reporting segments. As a result, this information is not shown in each reporting segment. Operating income is the key performance metric for management, which is reported on a monthly basis to the Company's Corporate Governance.

22.2 Geographic information

The information by geographic segments of the Company is reported only by the commercial segment using the following zones.

	December 31,	
	2020	2019
Ciudad de México y Estado de México	\$ 30,429,934	\$ 42,478,132
Hidalgo, Puebla, Morelos, Guerrero, Veracruz y Tlaxcala	15,386,656	20,078,498
Nuevo León, Tamaulipas, Chihuahua, Coahuila, Sinaloa, Sonora y Durango	16,612,850	19,129,485
Jalisco, Michoacán, Colima y Nayarit	12,977,246	15,208,912
Chiapas, Tabasco, Quintana Roo, Yucatán, Campeche y Oaxaca	10,547,347	13,620,230
Guanajuato, Querétaro, Aguascalientes, Zacatecas y San Luis	11,515,570	13,485,792
Other	15,423,769	16,679,003
Total	\$ 112,893,372	\$ 140,680,052

Note 23 - Costs and expenses by nature:

The cost of sales and administration expenses are comprised as shown below:

	December 31,	
	2020	2019
Cost of merchandise	\$ 68,280,260	\$ 82,622,713
Cost of distribution and logistics	4,396,476	3,247,548
Inventory reserve	922,727	962,962
	73,599,463	86,833,223
Personnel compensation and benefits	15,632,459	16,168,706
Services contracted	5,491,827	5,577,623
Depreciation and amortization	5,194,182	4,705,436
Provision for impairment of loan portfolio	5,182,681	3,911,269
Leases	97,190	370,945
Repairs and maintenance	1,850,792	2,059,509
Electrical power	962,399	1,429,891
Supplies	1,281,355	1,499,366
Other ¹	2,368,099	2,506,338
Total	\$ 111,660,447	\$ 125,062,306

¹ Includes, among others, insurance premiums, travel expenses and property tax.

Personnel compensation benefits are comprised as follows:

	December 31,	
	2020	2019
Salary and bonds	\$ 13,784,548	\$ 13,574,996
Commissions paid to sales staff	1,427,513	2,198,676
Other payments	420,398	395,034
	\$ 15,632,459	\$ 16,168,706

Note 24 - Contingencies and commitments:**24.1 Contingencies**

The Company is involved in various lawsuits and claims arising from the normal course of its operations, none of which is of importance, both individually and in aggregate, so it is expected that they will not have an important effect on your financial situation and future consolidated operating results.

24.2 Commitments

During the year 2018, the Company signed with a subsidiary of Infraestructura Energética Nova, S. A. B. de C. V. (Ienova), a contract for a period of 15 years of sale of electricity, said power plant will be located in Sonora.

In 2019, another contract was signed with Infraestructura Energética Nova, SAB de CV (Ienova) for a period of 15 years for the purchase and sale of electric power, said power plant will be located in Chihuahua. To date, the plant is under construction. In December 2019, the Company signed a power purchase agreement with Energeo Los Molinos, SAPI DE CV for a period of 15 years and considers 54 load centers.

During fiscal year 2020, the Company signed a contract within the Wholesale Electricity Market with the company Iberdrola SA de CV, starting the supply in December of the same year. This agreement includes 21 load centers with a duration of 5 years.

Note 25 - Subsequent events:

Derived from the health contingency caused by COVID-19, as of December 19, 2020, the Company temporarily closed its warehouses, stores, boutiques and shopping centers located in Mexico City and the State of Mexico, however, it continued to operate through its digital channel and, as of March 1, 2021, as authorized by the Federal Government, its points of sale were reopened applying strict sanitary measures and with capacity limitations.

Note 26 - Authorization of issuance of consolidated financial statements:

The consolidated financial statements were authorized for issuance on February 19, 2021 by the Board of Directors and are subject to approval by the stockholders meeting.