

SASB Topics

INDEX

ECOMMERCE STANDARD - 2018

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|---|----------------|--|---|--|------|
| ACTIVITY METRICS | | | | | |
| (Activity metric) | CG-EC-000.A | Entity-defined measure of user activity | Number | | 9 |
| (Activity metric) | CG-EC-000.B | Data processing capacity, percentage outsourced | Measure typically tracked by the entity | Not available | NA |
| (Activity metric) | CG-EC-000.C | Number of shipments | Number | Not available | NA |
| ACCOUNTING METRICS | | | | | |
| Hardware, Infrastructure, Energy & Water Management | ✓ CG-EC-130a.1 | (1) Total energy consumed, (2) percentage grid electricity, (3) percentage renewable | Gigajoules (GJ), Percentage (%) | 1) Reported: 2,530,286 GJ 2) Reported: 99.6% 3) Reported: 38% | 66 |
| Hardware, Infrastructure, Energy & Water Management | ✓ CG-EC-130a.2 | (1) Total water withdrawn, (2) total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress | Thousands of cubic meters (m ³), Percentage (%) | 1.: Total water withdrawn: 2,806.82 thousand m ³ 3.: The breakdown of information requested by the standard is not available. 4., 5., and 6.: Not available. We do not break out water withdrawals in water-stressed zones. | 69 |
| Hardware, Infrastructure, Energy & Water Management | CG-EC-130a.3 | Discussion of the integration of environmental considerations into strategic planning for data center needs | N/A | Not apply: Data center operated by a specialized independent party | NA |
| Data Privacy & Advertising Standards | CG-EC-220a.1 | Number of users whose information is used for secondary purposes | Number | Not available | NA |
| Data Privacy & Advertising Standards | CG-EC-220a.2 | Description of policies and practices relating to behavioral advertising and user privacy | N/A | Not available | NA |
| Data Security | CG-EC-230a.1 | Description of approach to identifying and addressing data security risks | N/A | | 41 |
| Data Security | CG-EC-230a.2 | (1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of users affected | Number, Percentage (%) | 1) Reported 2) and 3) Not available | 78 |

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| ACCOUNTING METRICS | | | | | |
| Employee Recruitment, Inclusion & Performance | CG-EC-330a.1 | Employee engagement as a percentage | Percentage (%) | Not available. Recognitions obtained as an employer also reflect satisfaction of employees and their commitment | NA |
| Employee Recruitment, Inclusion & Performance | <input checked="" type="checkbox"/> CG-EC-330a.2 | (1) voluntary and (2) involuntary employee turnover | Ratio | 1) Reported 2) Partial omission, information not available on the breakdown of involuntary departures. | 70 |
| Employee Recruitment, Inclusion & Performance | <input checked="" type="checkbox"/> CG-EC-330a.3 | Percentage of gender and racial/ethnic group representation for (1) management, (2) technical staff, and (3) all other employees | Percentage (%) | Equivalencies for personnel are as follows: Executives correspond to Senior Management. Managers and professional staff correspond to Technical Personnel All others correspond to General Employees. 1. and 2.: We do not have a breakdown of employees by gender and by racial/ethnic group by professional category. | 70 |
| Employee Recruitment, Inclusion & Performance | CG-EC-330a.4 | Percentage of technical employees who are H1B visa holders | Percentage (%) | Not applicable to El Puerto de Liverpool. The company applies the e-commerce good practice standard due to growing sales through digital channels, but it is not a native digital company, so this metric is not significant; nor do we operate in the United States | NA |
| Product Packaging & Distribution | CG-EC-410a.1 | Total greenhouse gas (GHG) footprint of product shipments | Metric tons (t) CO ₂ -e | | 67 |
| Product Packaging & Distribution | <input checked="" type="checkbox"/> CG-EC-410a.2 | Discussion of strategies to reduce the environmental impact of product delivery | N/A | 1. Reported. 2.1, 2.3 and 2.4: Information not available, content under development for future reports. 2.2 Reported. | 38, 44 |


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MULTILINE AND SPECIALTY RETAILERS AND DISTRIBUTORS STANDARD – 2018

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| ACTIVITY METRIC | | | | | |
| (Activity metric) | CG-MR-000.A | Number of: (1) retail locations and (2) distribution centers | Number | | 6 |
| (Activity metric) | CG-EC-000.B | Total area of: (1) retail space and (2) distribution centers | Square meters (m ²) | | 6 |
| ACCOUNTING METRICS | | | | | |
| Energy management in retail & distribution | <input checked="" type="checkbox"/> CG-MR-130a.1 | (1) Total energy consumed, (2) percentage grid electricity, (3) percentage renewable | Gigajoules (GJ), Percentage (%) | 1) Reported: 2,530,286 GJ 2) Reported: 99.6% 3) Reported: 38% | 67 |
| Data security | CG-MR-230a.1 | Description of approach to identifying and addressing data security risks | N/A | | 41 |
| Data security | CG-MR-230a.2 | (1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of customers affected | Number, Percentage (%) | | 79 |
| Labor Practices | CG-MR-310a.1 | (1) Average hourly wage and (2) percentage of in-store employees earning minimum wage, by region | Reporting currency, Percentage (%) | Not available | NA |
| Labor Practices | <input checked="" type="checkbox"/> CG-MR-310a.2 | (1) Voluntary and (2) involuntary turnover rate for in-store employees | Rate | 1) Reported 2) Partial omission, information not available on the breakdown of involuntary departures. | 70 |
| Labor Practices | CG-MR-310a.3 | Total amount of monetary losses as a result of legal proceedings associated with labor law violations | Reporting currency | No significant sanctions to report. | NA |
| Workforce Diversity & Inclusion | <input checked="" type="checkbox"/> CG-MR-330a.1 | Percentage of gender and racial/ethnic group representation for (1) management and (2) all other employees | Percentage (%) | Equivalencies for personnel are as follows: Executives correspond to Senior Management. Managers and professional staff correspond to Technical Personnel. All others correspond to General Employees. 1. and 2.: We do not have a breakdown of employees by gender and by racial/ethnic group by professional category. | 70 |
| Workforce Diversity & Inclusion | CG-MR-330a.2 | Total amount of monetary losses as a result of legal proceedings associated with employment discrimination | Reporting currency | No significant sanctions to report. | NA |
| Product Sourcing, Packaging & Marketing | CG-MR-410a.1 | Revenue from products third-party certified to environmental and/or social sustainability standards | Reporting currency | | 70 |
| Product Sourcing, Packaging & Marketing | CG-MR-410a.2 | Discussion of processes to assess and manage risks and/or hazards associated with chemicals in products | NA | Not applicable | NA |
| Product Sourcing, Packaging & Marketing | <input checked="" type="checkbox"/> CG-MR-410a.3 | Discussion of strategies to reduce the environmental impact of packaging | NA | 1. Reported. 2. and 3. information not available, content under development for future reports. | 76 |

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CONSUMER FINANCE STANDARD - 2018

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| ACTIVITY METRICS | | | | | |
| (Activity metric) | FN-CF-000.A | Number of unique consumers with an active (1) credit card account and (2) pre-paid debit card account | Number | 1) Not available. 2) Not applicable. The products offered by El Puerto de Liverpool are credit cards; the company does not operate deposit accounts or debit cards. | NA |
| (Activity metric) | FN-CF-000.B | Number of (1) credit card accounts and (2) pre-paid debit card accounts | Number | 1) Reported 2) Not applicable. The products offered by El Puerto de Liverpool are credit cards; the company does not operate deposit accounts or debit cards. | 6 |
| ACCOUNTING METRICS | | | | | |
| Customer privacy | FN-CF-220a.1 | Number of account holders whose information is used for secondary purposes | Number | Not available | NA |
| Customer privacy | FN-CF-220a.2 | Total amount of monetary losses as a result of legal proceedings associated with customer privacy | Reporting currency | No significant sanctions to report. | NA |
| Data security | FN-CF-230a.1 | (1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of account holders affected | Number, Percentage (%) | 1) Reported 2) and 3) Not available | 7 |
| Data security | FN-CF-230a.2 | Card-related fraud losses from (1) card-not-present fraud and (2) card-present and other fraud | Reporting currency | Not available | NA |
| Data security | FN-CF-230a.3 | Description of approach to identifying and addressing data security risks | N/A | | 41 |
| Selling practices | FN-CF-270a.1 | Percentage of total remuneration for covered employees that is variable and linked to the amount of products and services sold | Percentage (%) | Not available | NA |
| Selling practices | FN-CF-270a.2 | Approval rate for (1) credit and (2) pre-paid products for applicants with FICO scores above and below 660 | Porcentaje (%) | Not available | NA |
| Selling practices | FN-CF-270a.3 | (1) Average fees from add-on products, (2) average APR, (3) average age of accounts, (4) average number of trade lines, and (5) average annual fees for pre-paid products, for customers with FICO scores above and below 660 | Reporting currency, Percentage (%), Months, Number, Reporting currency | Not available | NA |
| Selling practices | FN-CF-270a.4 | (1) Number of complaints filed with the Consumer Financial Protection Bureau (CFPB), (2) percentage with monetary or nonmonetary relief, (3) percentage disputed by consumer, (4) percentage that resulted in investigation by the CFPB | Number, Percentage (%) | Not available | NA |
| Selling practices |  FN-CF-270a.5 | Total amount of monetary losses as a result of legal proceedings associated with selling and servicing of products | Reporting currency | Regarding cases of non-compliance related to the sale and maintenance of products, we only consider those whose sanctions exceed MXN 7 million; at the end of 2022 there were no cases that met this criterion. | NA |