

TCFD Recommendation INDEX

Recommendations	Recommended report	Code	Page(s)	Complementary information
Governance	a) Describe the board's oversight of climate-related risks and opportunities.	GOB-A	28,51	<p>Climate-related risks and opportunities were identified in a special exercise, the results of which were presented to the Footprint Desk (the core sustainability committee), which is headed by the CEO, who is also a member of the Board of Directors and escalates the information.</p> <p>Before this, as part of the sustainability strategy, the committee had already been presenting greenhouse gas (GHG) emission reduction commitments to the Board, along with progress against those targets.</p> <p>The Board of Directors considers the initiatives of the sustainability strategy, led by the El Puerto de Liverpool Footprint Desk, in its review of the annual budget.</p> <p>Beginning in 2023, the compliance team will take primary responsibility for monitoring these risks and opportunities, which will then follow the ordinary process in which the map (of risks and opportunities) and management progress are presented to the Integrity and Compliance Committee and also to the Audit Committee. These are the intermediate bodies by which information is transmitted to the Board so that it can weigh in on the decision and ask for more information if required.</p>
	a) Describe the climate-related risks and opportunities the organization has identified over the short, medium, and long term.	GOB-B	23, 28	<p>Our environment team has been actively involved in this exhaustive initial identification of climate-related risks and opportunities. This is standard practice at El Puerto de Liverpool, in which the different areas identify their risks and establish prevention and mitigation measures which are in turn monitored, and above all supervised, by the compliance team.</p> <p>Beginning in 2023, the internal report for the period is included in the information regularly received by the compliance team for making coordinated executive decisions and escalating the information to the Board's committees and the Board of Directors itself.</p> <p>The El Puerto de Liverpool Footprint Desk and the Environment Desk are in charge of coordinating the measurement of GHG emissions and guaranteeing that resource efficiency (energy, water) and GHG emission reduction initiatives are put in place.</p> <p>The CEO, who heads the Footprint Desk, signs off on all goals and initiatives to reduce GHG emissions and continually monitors the Company's progress.</p>

Recommendations	Recommended report	Code	Page(s)	Complementary information
	a) Describe the climate-related risks and opportunities the organization has identified over the short, medium, and long term.	EST-A	23	Risks and opportunities have been identified as described in this report, with the participation of the areas involved; TCFD nomenclature has been used to classify and report these.
Strategy	b) Describe the impact of climate-related risks and opportunities on the organization's businesses, strategy, and financial planning.	EST-B	23	For each risk and opportunity, we have described the main causes and their effects on El Puerto de Liverpool's operating continuity, on revenues and on the business model itself, as well as the value chain. The company will be working to identify financial impacts in order to bolster internal strategy and decision-making. The measures that are established in response to the risks will be incorporated into The Footprint Strategy, and also into the specific strategy of each area involved (e.g. property management, purchasing).
	c) Describe the resilience of the organization's strategy, taking into consideration different climate-related scenarios, including a 2°C or lower scenario.	EST-C	23	The scenarios used for each of the risks and opportunities and the result of their application are presented in detail throughout this report.
	a) Describe the organization's processes for identifying and assessing climate-related risks.	GDR-A	23	Risks were identified based on the economic activity sector and the Mexican context. Key areas were involved in prioritizing risks and in analyzing their impact on the business strategy. The priority risks were analyzed under a variety of scenarios which had been agreed upon and assessed. The results will serve as the basis for future prevention, adaptation and mitigation plans.
Risk management	b) Describe the organization's processes for managing climate-related risks.	GDR-B	23, 66	We are in the process of creating prevention and mitigation measures based on this analysis. These will add to the measures already in place as part of our normal management and prior progress made in our sustainability strategy. For example, GHG reduction commitments and eco-efficiency targets that we had already set and announced to the public based on internally agreed-upon roadmaps.
	c) Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organization's overall risk management.	GDR-C	20	The structure of risk management at El Puerto de Liverpool is sustained by the specialized action of each area regarding the risks applicable to its activities, and the coordination of the compliance team. Climate risks and opportunities extend to all of the Company's areas and processes. These have been the subject of a specialized process led by the environment team. The results have already been communicated to the compliance team, which will also receive regular information on progress toward implementation of the prevention and mitigation measures.

Recommendations	Recommended report	Code	Page(s)	Complementary information
Metrics and targets	a) Disclose the metrics used by the organization to assess climate-related risks and opportunities in line with its strategy and risk management process.	MYO-A	66, 67	<p>El Puerto de Liverpool had already been reporting metrics on its use of resources: absolute consumption of energy and energy intensity, absolute GHG emissions and intensity, water withdrawals and available data on water discharged, waste generation and its monetization. These are correlated with risks and opportunities in our operating efficiency and the changing regulatory framework.</p> <p>The Company also reports on the business opportunities presented by products with some type of environmental and/or social or comprehensive sustainability certification and/or with recycled content. The report shows number of products in the portfolio and sales.</p>
	b) Disclose Scope 1, Scope 2, and, if appropriate, Scope 3 greenhouse gas (GHG) emissions, and the related risks.	MYO-B	67	<p>Now available.</p> <p>GHG emissions were calculated according to the guidelines of the Greenhouse Gas (GHG) Protocol Corporate Accounting and Reporting Standard for Scope 2 emissions. Scope 1 and 2 emission calculations also followed the rules of Mexico's General Law on Climate change and the methodologies published by the Mexican Ministry of the Environment and Natural Resources for the National Emissions Registry.</p> <p>El Puerto de Liverpool furthermore intends to progressively advance toward calculation of its Scope 3 emissions starting in 2023.</p>
	b) Disclose Scope 1, Scope 2, and, if appropriate, Scope 3 greenhouse gas (GHG) emissions, and the related risks.	MYO-C	28	<p>El Puerto de Liverpool had already established environmental commitments, including GHG emission reduction, published in 2021. This report describes the Company's progress against those commitments as of the close of year 2022.</p> <p>In 2023 we will be reinforcing our targets, particularly GHG emissions, in accordance with the directives of the Science-Based Targets initiative (SBTi).</p>

This version of our limited assurance report was carried out based on the Spanish version of the Integrated Annual Report. This is a translation from the original in Spanish, in the event of a discrepancy in this version, the Spanish language version prevails.



Independent practitioner's limited assurance report on the 2022 Sustainability Indicators Identified in the **Integrated Annual Report 2022 of El Puerto de Liverpool, S.A.B. de C.V.**

To the Directors of El Puerto de Liverpool, S.A.B. de C.V.

We have undertaken a limited assurance engagement in respect of the Sustainability Indicators listed below and identified with a ✓ in the "GRI Index Content" of the Integrated Annual Report 2022 (the "Sustainability Indicators"), which were prepared by El Puerto de Liverpool, S.A.B. de C.V. ("El Puerto de Liverpool") for the year ended December 31st 2022.

Sustainability Indicators

The Sustainability Indicators for the year ended December 31, 2022 are summarized below:

Indicator	GRI Description
2-7	Employees
205-2	Communication and training about anti-corruption policies and procedures
205-3	Confirmed incidents of corruption and actions taken
302-1	Energy consumption within the organization
302-3	Energy intensity
302-4	Reduction of energy consumption
303-3	Water withdrawal
305-1	Direct (Scope 1) GHG emissions
305-2	Energy indirect (Scope 2) GHG emissions
305-4	GHG emissions intensity
305-5	Reduction of GHG emissions
306-3	Significant spills
306-4	Transport of hazardous waste
306-5	Water bodies affected by water discharges and/or runoff
401-1	New employee hires and employee turnover
403-9	Health and Safety at Work
404-3	Percentage of employees receiving regular performance and career development reviews
405-1	Diversity of governance bodies and employees
405-2	Ratio of basic salary and remuneration of women to men
406-1	Incidents of discrimination and corrective actions taken
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services
417-2	Incidents of non-compliance concerning product and service information and labeling
417-3	Incidents of non-compliance concerning marketing communications
FS7	Monetary value of products and services designed to deliver a specific social benefit for each business line broken down by purpose.
FS16	Initiatives to enhance financial literacy by type of beneficiary.

Our assurance was with respect to the Sustainability Indicators for the year ended December 31, 2022 only and we have not performed any procedures with respect to earlier periods or any other indicators or elements included in the Integrated Annual Report 2022 and, therefore, do not express any conclusion thereon.

Criteria

The criteria used by El Puerto de Liverpool to prepare the identified Sustainability Indicators are the Global Reporting Initiative (GRI) Standards (the "Criteria") and are set out in the section "GRI Index Content" on page 78 of the Integrated Annual Report 2022.

El Puerto de Liverpool's Responsibility on the Sustainability Indicators

El Puerto de Liverpool is responsible for the preparation of the identified Sustainability Indicators in accordance with the Criteria. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation of identified Sustainability Indicators that are free from material misstatement, whether due to fraud or error.

Our Independence and Quality Control

We have complied with the independence and other ethical requirements of the International Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior. Our firm applies International Standard on Quality Control 1 and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Responsibilities of Independent Professionals in Relation to Assurance Work

Our responsibility is to express a limited assurance conclusion on the identified Sustainability Indicators in accordance with the Criteria, based on the procedures we have performed and the evidence we have obtained. We conducted our limited assurance engagement in accordance with the International Standard on Assurance Engagements 3000 (Revised), Assurance Engagements other than Audits or Reviews of Historical Financial Information, issued by the International Auditing and Assurance Standards Board of the International Federation of Accountants. These standards require that we plan and perform this engagement to obtain limited assurance about whether the identified Sustainability Indicators are free from material misstatement.

A limited assurance engagement involves assessing the suitability in the circumstances of El Puerto de Liverpool's use of the Criteria as the basis for the preparation of the identified Sustainability Indicators, assessing the risks of material misstatement whether due to fraud or error of the identified Sustainability Indicators, responding to the assessed risks as necessary in the circumstances, and evaluating the overall presentation of the identified Sustainability Indicators. A limited assurance engagement is substantially less in scope than a reasonable assurance engagement in relation to both the risk assessment procedures, including an understanding of internal control, and the procedures performed in response to the assessed risks.

The procedures we performed were based on our professional judgment and included interviews, review of the processes executed, inspection of documents, analytical procedures, tests on selective bases, and agreeing or reconciling with underlying records.

The procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had we performed a reasonable assurance engagement. Accordingly, we do not express a reasonable assurance opinion about whether El Puerto de Liverpool's identified Sustainability Indicators have been prepared, in all material respects, in accordance with the Criteria.

Limited Assurance Conclusion

Based on the procedures we have performed and the evidence we have obtained, nothing has come to our attention that causes us to believe that El Puerto de Liverpool identified Sustainability Indicators for the year ended December 31, 2022 is not prepared, in all material respects, in accordance with the Criteria¹.

PricewaterhouseCoopers, S.C.



C.P.C. José Vicente Güendulain

Mexico City, Mexico

June 27, 2023

¹ The maintenance and integrity of the El Puerto de Liverpool, S.A.B. de C.V. website is the responsibility of its directors. Our work does not involve consideration of these matters and, accordingly, we do not assume any responsibility for any difference between the El Puerto de Liverpool Sustainability Indicators on which the assurance report was issued or the assurance report that was issued and the information presented on the website.

This version of our limited assurance report was carried out based on the Spanish version of the Integrated Annual Report. This is a translation from the original in Spanish, in the event of a discrepancy in this version, the Spanish language version prevails.



Independent practitioner's limited assurance report on the 2022 Sustainability Indicators Identified in the **Integrated Annual Report 2022 of El Puerto de Liverpool, S.A.B. de C.V.**

To the Directors of El Puerto de Liverpool, S.A.B. de C.V.

We have undertaken a limited assurance engagement in respect of the Sustainability Indicators listed below and identified with a ✓ in the "SASB Topics Index" of the Integrated Annual Report 2022 (the "Sustainability Indicators"), which were prepared by El Puerto de Liverpool, S.A.B. de C.V. ("El Puerto de Liverpool") for the year ended December 31st, 2022.

Sustainability Indicators

The Sustainability Indicators for the year ended December 31, 2022 are summarized below:

SASB Standard	SASB Standard	SASB Standard
E-Commerce	CG-EC-130a.1	Hardware Infrastructure Energy & Water Management
E-Commerce	CG-EC-130a.2	Hardware Infrastructure Energy & Water Management
E-Commerce	CG-EC-330a.2	Employee Recruitment, Inclusion & Performance
E-Commerce	CG-EC-330a.3	Employee Recruitment, Inclusion & Performance
E-Commerce	CG-EC-410a.2	Product Packaging & Distribution
Multiline and Specialty Retailers Distributors	CG-MR-130a.1	Energy Management in Retail & Distribution
Multiline and Specialty Retailers Distributors	CG-MR-310a.2	Labor Practices
Multiline and Specialty Retailers Distributors	CG-MR-330a.1	Workforce Diversity & Inclusion
Multiline and Specialty Retailers Distributors	CG-MR-410a.3	Product Sourcing, Packaging & Marketing
Consumer Finance	FN-CF-270a.5	Selling Practices

Our assurance was with respect to the Sustainability Indicators for the year ended December 31, 2022 only and we have not performed any procedures with respect to earlier periods or any other indicators or elements included in the Integrated Annual Report 2022 and, therefore, do not express any conclusion thereon.

Criteria

The criteria used by El Puerto de Liverpool to prepare the identified Sustainability Indicators are the Sustainability Accounting Standards Board (SASB) Standards of the industries: E-Commerce, Multiline and Specialty Retailers Distributors and Consumer Finance 2018 version (the "Criteria") and are set out in the section "SASB Topics Index" on page 98 of the Integrated Annual Report 2022.

El Puerto de Liverpool's Responsibility on the Sustainability Indicators

El Puerto de Liverpool is responsible for the preparation of the identified Sustainability Indicators in accordance with the Criteria. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation of identified Sustainability Indicators that are free from material misstatement, whether due to fraud or error.

Our Independence and Quality Control

We have complied with the independence and other ethical requirements of the International Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior. Our firm applies International Standard on Quality Control 1 and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Responsibilities of Independent Professionals in Relation to Assurance Work

Our responsibility is to express a limited assurance conclusion on the identified Sustainability Indicators in accordance with the Criteria, based on the procedures we have performed and the evidence we have obtained. We conducted our limited assurance engagement in accordance with the International Standard on Assurance Engagements 3000 (Revised), Assurance Engagements other than Audits or Reviews of Historical Financial Information, issued by the International Auditing and Assurance Standards Board of the International Federation of Accountants. These standards require that we plan and perform this engagement to obtain limited assurance about whether the identified Sustainability Indicators are free from material misstatement.

A limited assurance engagement involves assessing the suitability in the circumstances of El Puerto de Liverpool's use of the Criteria as the basis for the preparation of the identified Sustainability Indicators, assessing the risks of material misstatement whether due to fraud or error of the identified Sustainability Indicators, responding to the assessed risks as necessary in the circumstances, and evaluating the overall presentation of the identified Sustainability Indicators. A limited assurance engagement is substantially less in scope than a reasonable assurance engagement in relation to both the risk assessment procedures, including an understanding of internal control, and the procedures performed in response to the assessed risks.

The procedures we performed were based on our professional judgment and included interviews, review of the processes executed, inspection of documents, analytical procedures, tests on selective bases, and agreeing or reconciling with underlying records.

The procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had we performed a reasonable assurance engagement. Accordingly, we do not express a reasonable assurance opinion about whether El Puerto de Liverpool's identified Sustainability Indicators have been prepared, in all material respects, in accordance with the Criteria.

Limited Assurance Conclusion

Based on the procedures we have performed and the evidence we have obtained, nothing has come to our attention that causes us to believe that El Puerto de Liverpool identified Sustainability Indicators for the year ended December 31, 2022 are not prepared, in all material respects, in accordance with the Criteria¹.

PricewaterhouseCoopers, S.C.



C.P.C José Vicente Güendulain

Mexico City, Mexico

June 27, 2023

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LIST OF CHANGES

The following table lists changes in the Annex of the 2022 Integrated Annual Report regarding our Sustainability Approach, published on March 16, 2023. These changes are the result of the process of Limited Assurance provided by PricewaterhouseCoopers, S.C. for the 2022 report.

Metric/table	Detail	Previous data	Previous data	Page.
Environmental				
1.1 Fuel consumption – 2022 Breakdown	Total GJ gasoline	110,963.00	166,803.00	66
1.1 Fuel consumption – 2022 Breakdown	Total GJ diesel	212,661.00	220,077.00	66
1.1 Fuel consumption – 2022 Breakdown	Total GJ LP gas	35,136.00	51,792.00	66
1.1 Fuel consumption – 2022 Breakdown	Total GJ natural gas	671,039.00	13,443.00	66
1.1 Fuel consumption – 2022 Breakdown	Consolidated total	1,029,798.00	452,116.00	66
1.1 Fuel consumption – 2022 Breakdown	Total kWh gasoline	30,823,349.00	46,334,566.00	66
1.1 Fuel consumption – 2022 Breakdown	Total kWh diesel	59,072,834.00	61,132,947.00	66
1.1 Fuel consumption – 2022 Breakdown	Total kWh diesel	9,760,065.00	14,386,889.00	66
1.1 Fuel consumption – 2022 Breakdown	Total kWh natural gas	186,401,164.00	3,734,294.00	66
1.1 Fuel consumption – 2022 Breakdown	Consolidated total	286,057,412.00	125,588,695.00	66
1.1 Fuel consumption – 2022 Year-to-year changes	Total GJ	1,029,798.00	452,116.00	66
1.1 Fuel consumption – 2022 Year-to-year changes	Total kWh	286,057,412.00	125,588,695.00	66
1.1 Fuel consumption – 2021 Year-to-year changes	Total kWh 2021	268,416,130	445,986.00	67
1.1 Fuel consumption – 2021 Year-to-year changes	Total kWh 2021 (unit change)	kWh	GJ	67
1.1 Fuel consumption – 2021 Year-to-year changes	Year-over-year difference	6.60%	1.37%	67
1.1 Fuel consumption – 2021 Year-to-year changes	Total kWh	108,551,370.00	123,885,905.00	67
1.1 Electricity intensity KWH/m ² by format 2022	Suburbia	98.39	98.24%	67
1.1 Energy consumption intensity	Electricity kWh/m ²	86.66	86.64	67
1.1 Energy consumption intensity	Fuel kWh/m ²	42.94	18.85	67
1.1 Energy consumption intensity	Fuel kWh/M MXN	0.71	0.71	67
1.1 Energy consumption intensity	Total energy	129.60	105.49	67
1.1 Energy consumption intensity	Total energy	4.90	3.99	67
1.2 Total GHG emissions by format - 2022 (tCO ₂ e)	Distribution centers - Scope 1	1,150.00	1,160.00	67
1.2 Total GHG emissions by format - 2022 (tCO ₂ e)	Shopping centers - Scope 1	1,273.00	1,303.00	67
1.2 Total GHG emissions by format - 2022 (tCO ₂ e)	Liverpool - Scope 1	12,736.00	12,669.00	67
1.2 Total GHG emissions by format - 2022 (tCO ₂ e)	Offices- Scope 1	6,784.00	7,222.00	67
1.2 Total GHG emissions by format - 2022 (tCO ₂ e)	Suburbia - Scope 1	3,218.00	3,389.00	67
1.2 Total GHG emissions by format - 2022 (tCO ₂ e)	Logística - Scope 1	16,978.00	17,347.00	67
1.2 Total GHG emissions by format - 2022 (tCO ₂ e)	Total - Scope 1	42,138.00	43,090.00	67
1.2 Total GHG emissions by format - 2022 (tCO ₂ e)	Distribution centers - Scope 2	7,040.00	7,239.00	67
1.2 Total GHG emissions by format - 2022 (tCO ₂ e)	Shopping centers - Scope 2	14,798.00	15,097.00	67

Metric/table	Detail	Previous data	Previous data	Page.
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Boutiques - Alcance 2	2,893.00	2,975.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Liverpool - Alcance 2	98,717.00	100,551.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Offices - Alcance 2	1,820.00	1,871.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Suburbia - Alcance 2	23,981.00	24,661.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Total - Alcance 2	149,249.00	152,495.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Distribution centers - Total (A1+A2)	8,190.00	8,400.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Shopping centers - Total (A1+A2)	16,062.00	16,399.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Boutiques - Total (A1+A2)	2,893.00	2,976.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Liverpool - Total (A1+A2)	111,453.00	113,319.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Offices- Total (A1+A2)	8,604.00	9,094.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Suburbia - Total (A1+A2)	27,199.00	28,051.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Logistics - Total (A1+A2)	16,978.00	17,347.00	67
1.2 Total GHG emissions by format - 2022 (tCO _{2e})	Total - Total (A1+A2)	191,387.00	195,585.00	67
1.2 Greenhouse gas (GHG) emissions (tCO _{2e}) - Total operations	Scope 1 (2022)	42,138.00	43,090.00	67
1.2 Greenhouse gas (GHG) emissions (tCO _{2e}) - Total operations	Scope 2 (2022)	149,249.00	152,495.00	67
1.2 Greenhouse gas (GHG) emissions (tCO _{2e}) - Total operations	Total (2022)	191,387.00	195,585.00	67
1.2 Greenhouse gas (GHG) emissions (tCO _{2e}) - Total operations	Scope 1 (2021)	42,591.00	42,589.00	67
1.2 Greenhouse gas (GHG) emissions (tCO _{2e}) - Total operations	Scope 2 (2021)	188,291.00	164,088.00	67
1.2 Greenhouse gas (GHG) emissions (tCO _{2e}) - Total operations	Total (2021)	230,882.00	206,676.00	67
1.2 Greenhouse gas (GHG) emissions (tCO _{2e}) - Total operations	Year-to-year changes	-1.10%	1.20%	67
1.2 Greenhouse gas (GHG) emissions (tCO _{2e}) - Total operations	Year-to-year changes	-9.00%	-7.10%	67
1.2 Greenhouse gas (GHG) emissions (tCO _{2e}) - Total operations	Year-to-year changes	7.40%	-5.40%	67
1.2 GHG emission Intensity (A1+a2) kgCO _{2e} /m ² by format. 2022	Distribution centers	9.50	9.80	68
1.2 GHG emission Intensity (A1+a2) kgCO _{2e} /m ² by format. 2022	Shopping center	7.00	7.20	68
1.2 GHG emission Intensity (A1+a2) kgCO _{2e} /m ² by format. 2022	Boutiques	33.60	34.60	68
1.2 GHG emission Intensity (A1+a2) kgCO _{2e} /m ² by format. 2022	Liverpool	85.20	46.10	68
1.2 GHG emission Intensity (A1+a2) kgCO _{2e} /m ² by format. 2022	Offices	89.90	95.00	68
1.2 GHG emission Intensity (A1+a2) kgCO _{2e} /m ² by format. 2022	Suburbia	31.20	32.10	68

Metric/table	Detail	Previous data	Previous data	Page.
1.2 GHG emission Intensity- Total operations	2022 Scope 1 kgCO ₂ e/m ²	6.33	6.47	68
1.2 GHG emission Intensity- Total operations	2022 Scope 2 kgCO ₂ e/m ²	22.41	22.89	68
1.2 GHG emission Intensity- Total operations	2022 Scope 2 kgCO ₂ e /M MXN	0.85	0.87	68
1.2 GHG emission Intensity- Total operations	2022 Total (A1+A2) kgCO ₂ e/m ²	28.73	29.36	68
1.2 GHG emission Intensity- Total operations	2022 Total (A1+A2) kgCO ₂ e/M MXN	1.09	1.11	68
1.2 Waste generated by type and destination 2022	Non-recyclable solid urban waste	23,417.00	23,406.13	69
1.2 Waste generated by type and destination 2022	Recyclable solid urban waste	8,903.00	8,902.65	69
1.2 Waste generated by type and destination 2022	Non-recyclable special handling waste	4,134.00	4,133.44	69
1.2 Waste generated by type and destination 2022	Recyclable special handling waste	29.00	28.77	69
1.2 Waste generated by type and destination 2022	Hazardous/non-recyclable waste	181.00	180.64	69
1.2 Waste generated by type and destination 2022	Total	36,701.00	36,651.00	69
1.2 Waste - Total operations	Total generated (Metric tons) 2022	36,701.00	36,651.00	69
1.2 Waste - Total operations	% Reused and/or recycled 2022	24.46	24.47	69
1.3 Water withdrawn and discharged- Total operations (Millions of m ³)	Municipal supply - 2022	1.8	1.74	69
1.3 Water withdrawn and discharged- Total operations (Millions of m ³)	Tanker truck - 2022	0.4	0.41	69
1.3 Water withdrawn and discharged- Total operations (Millions of m ³)	Water treated for consumption - 2022	0.4	0.13	69
1.3 Water withdrawn and discharged- Total operations (Millions of m ³)	Outside supplier - 2022	0.3	0.32	69
1.3 Water withdrawn and discharged- Total operations (Millions of m ³)	Well water - 2022	0.2	0.20	69
1.3 Water withdrawn and discharged- Total operations (Millions of m ³)	Total withdrawn - 2022	3.4	2.81	69
1.3 Water withdrawn and discharged- Total operations (Millions of m ³)	2022 Aggregate	2.9	2.61	69
Social				
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Permanent contract - Men (2022)	23,732.00	23,718.00	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Permanent contract - Women (2022)	34,722.00	34,736.00	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Temporary - Men (2022)	6,112.00	6,059.00	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Temporary - Women (2022)	12,410	12,431	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Temporary - Total (2022)	18,522	18,490	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Full time - Men (2022)	30,030	29,684	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Full time - Women (2022)	46,578	46,924	70
1.1 Demographics: Gender by professional category	2022 Executive middle management - Men	4,531	4,526	70

Metric/table	Detail	Previous data	Previous data	Page.
1.1 Demographics: Gender by professional category	2022 Executive middle management – Women	5,427	5,432	70
1.1 Demographics: Gender by professional category	2022 Other Sales – Men	8,593	8,597	70
1.1 Demographics: Gender by professional category	2022 Other Sales – Women	21,664	21,660	70
1.1 Turnover - Breakdown 2022	Voluntary turnover (%)	61	18	72
1.1 Pay ratio	2022 Executives – Base salary women/men	102%	101.1%	72
1.1 Pay ratio	2022 Executives – breakdown of workforce by level	0.30%	0.35%	72
1.1 Pay ratio	2022 Management – Base salary women/men	94%	95.2%	72
1.1 Pay ratio	2022 Management – breakdown of workforce by level	1.10%	1.18%	72
1.1 Pay ratio	2022 Professionals – Base salary women/men	97%	96.9%	72
1.1 Pay ratio	2022 Professionals – breakdown of workforce by level	13.40%	13.93%	72
1.1 Pay ratio	2022 General employees – Base salary women/men	97%	96.6%	72
1.1 Pay ratio	2022 General employees – breakdown of workforce by level	88%	84.55%	72
1.3 Occupational health and safety	LTIFR - 2022	11.08%	10.78%	74
5 Sustainable products	Softline revenues Liverpool BCI – 2022	1,244,108,329	1,328,165,680	76
5 Sustainable products	Softline revenues Suburbia USCTP – 2022	385,944	381,244	76
5 Financial inclusion	# customers obtaining credit for the first time – 2022	224,745	224,386	76
5 Financial inclusion	Value of total lending to these customers – 2022	1,083,774,115	1,082,938,561	76
5 Financial education	Views of financial literacy content on the web (number) 2022	32403	143,363	77
5 Financial education	Views of financial literacy content on the web (number) 2021	ND	16727	77
Governance				
1.1 Integrity – Reports accepted through Línea Ética	% operation (negligence, improper use of assets, conflicts of interest)	10%	8%	77
1.1 Integrity – Reports accepted through Línea Ética	% corruption, fraud, theft	7%	9%	77
1.1 Integrity – Reports accepted through Línea Ética	Cases of corruption	26	33	77
1.1 Ethics – 2022 Breakdown	Number of employees trained	51065	51089	78
1.1 Ethics – 2022 Breakdown	% Representation of total workforce	63.30%	66%	78
1.1 Ethics – 2022 Breakdown	% suppliers who signed the Code of Ethics	100%	98%	78