

## LIST OF CHANGES

The following table lists changes in the Annex of the 2022 Integrated Annual Report regarding our Sustainability Approach, published on March 16, 2023. These changes are the result of the process of Limited Assurance provided by PricewaterhouseCoopers, S.C. for the 2022 report.

Metric/table	Detail	Previous data	Previous data	Page.
<b>Environmental</b>				
1.1 Fuel consumption – 2022 Breakdown	Total GJ gasoline	110,963.00	166,803.00	66
1.1 Fuel consumption – 2022 Breakdown	Total GJ diesel	212,661.00	220,077.00	66
1.1 Fuel consumption – 2022 Breakdown	Total GJ LP gas	35,136.00	51,792.00	66
1.1 Fuel consumption – 2022 Breakdown	Total GJ natural gas	671,039.00	13,443.00	66
1.1 Fuel consumption – 2022 Breakdown	Consolidated total	1,029,798.00	452,116.00	66
1.1 Fuel consumption – 2022 Breakdown	Total kWh gasoline	30,823,349.00	46,334,566.00	66
1.1 Fuel consumption – 2022 Breakdown	Total kWh diesel	59,072,834.00	61,132,947.00	66
1.1 Fuel consumption – 2022 Breakdown	Total kWh diesel	9,760,065.00	14,386,889.00	66
1.1 Fuel consumption – 2022 Breakdown	Total kWh natural gas	186,401,164.00	3,734,294.00	66
1.1 Fuel consumption – 2022 Breakdown	Consolidated total	286,057,412.00	125,588,695.00	66
1.1 Fuel consumption – 2022 Year-to-year changes	Total GJ	1,029,798.00	452,116.00	66
1.1 Fuel consumption – 2022 Year-to-year changes	Total kWh	286,057,412.00	125,588,695.00	66
1.1 Fuel consumption – 2021 Year-to-year changes	Total kWh 2021	268,416,130	445,986.00	67
1.1 Fuel consumption – 2021 Year-to-year changes	Total kWh 2021 (unit change)	kWh	GJ	67
1.1 Fuel consumption – 2021 Year-to-year changes	Year-over-year difference	6.60%	1.37%	67
1.1 Fuel consumption – 2021 Year-to-year changes	Total kWh	108,551,370.00	123,885,905.00	67
1.1 Electricity intensity KWH/m <sup>2</sup> by format 2022	Suburbia	98.39	98.24%	67
1.1 Energy consumption intensity	Electricity kWh/m <sup>2</sup>	86.66	86.64	67
1.1 Energy consumption intensity	Fuel kWh/m <sup>2</sup>	42.94	18.85	67
1.1 Energy consumption intensity	Fuel kWh/M MXN	0.71	0.71	67
1.1 Energy consumption intensity	Total energy	129.60	105.49	67
1.1 Energy consumption intensity	Total energy	4.90	3.99	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2</sub> e)	Distribution centers - Scope 1	1,150.00	1,160.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2</sub> e)	Shopping centers - Scope 1	1,273.00	1,303.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2</sub> e)	Liverpool - Scope 1	12,736.00	12,669.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2</sub> e)	Offices- Scope 1	6,784.00	7,222.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2</sub> e)	Suburbia - Scope 1	3,218.00	3,389.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2</sub> e)	Logística - Scope 1	16,978.00	17,347.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2</sub> e)	Total - Scope 1	42,138.00	43,090.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2</sub> e)	Distribution centers - Scope 2	7,040.00	7,239.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2</sub> e)	Shopping centers - Scope 2	14,798.00	15,097.00	67

Metric/table	Detail	Previous data	Previous data	Page.
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Boutiques - Alcance 2	2,893.00	2,975.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Liverpool - Alcance 2	98,717.00	100,551.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Offices - Alcance 2	1,820.00	1,871.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Suburbia - Alcance 2	23,981.00	24,661.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Total - Alcance 2	149,249.00	152,495.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Distribution centers - Total (A1+A2)	8,190.00	8,400.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Shopping centers - Total (A1+A2)	16,062.00	16,399.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Boutiques - Total (A1+A2)	2,893.00	2,976.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Liverpool - Total (A1+A2)	111,453.00	113,319.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Offices- Total (A1+A2)	8,604.00	9,094.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Suburbia - Total (A1+A2)	27,199.00	28,051.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Logistics - Total (A1+A2)	16,978.00	17,347.00	67
1.2 Total GHG emissions by format - 2022 (tCO <sub>2e</sub> )	Total - Total (A1+A2)	191,387.00	195,585.00	67
1.2 Greenhouse gas (GHG) emissions (tCO <sub>2e</sub> ) - Total operations	Scope 1 (2022)	42,138.00	43,090.00	67
1.2 Greenhouse gas (GHG) emissions (tCO <sub>2e</sub> ) - Total operations	Scope 2 (2022)	149,249.00	152,495.00	67
1.2 Greenhouse gas (GHG) emissions (tCO <sub>2e</sub> ) - Total operations	Total (2022)	191,387.00	195,585.00	67
1.2 Greenhouse gas (GHG) emissions (tCO <sub>2e</sub> ) - Total operations	Scope 1 (2021)	42,591.00	42,589.00	67
1.2 Greenhouse gas (GHG) emissions (tCO <sub>2e</sub> ) - Total operations	Scope 2 (2021)	188,291.00	164,088.00	67
1.2 Greenhouse gas (GHG) emissions (tCO <sub>2e</sub> ) - Total operations	Total (2021)	230,882.00	206,676.00	67
1.2 Greenhouse gas (GHG) emissions (tCO <sub>2e</sub> ) - Total operations	Year-to-year changes	-1.10%	1.20%	67
1.2 Greenhouse gas (GHG) emissions (tCO <sub>2e</sub> ) - Total operations	Year-to-year changes	-9.00%	-7.10%	67
1.2 Greenhouse gas (GHG) emissions (tCO <sub>2e</sub> ) - Total operations	Year-to-year changes	7.40%	-5.40%	67
1.2 GHG emission Intensity (A1+a2) kgCO <sub>2e</sub> /m <sup>2</sup> by format. 2022	Distribution centers	9.50	9.80	68
1.2 GHG emission Intensity (A1+a2) kgCO <sub>2e</sub> /m <sup>2</sup> by format. 2022	Shopping center	7.00	7.20	68
1.2 GHG emission Intensity (A1+a2) kgCO <sub>2e</sub> /m <sup>2</sup> by format. 2022	Boutiques	33.60	34.60	68
1.2 GHG emission Intensity (A1+a2) kgCO <sub>2e</sub> /m <sup>2</sup> by format. 2022	Liverpool	85.20	46.10	68
1.2 GHG emission Intensity (A1+a2) kgCO <sub>2e</sub> /m <sup>2</sup> by format. 2022	Offices	89.90	95.00	68
1.2 GHG emission Intensity (A1+a2) kgCO <sub>2e</sub> /m <sup>2</sup> by format. 2022	Suburbia	31.20	32.10	68

Metric/table	Detail	Previous data	Previous data	Page.
1.2 GHG emission Intensity- Total operations	2022 Scope 1 kgCO <sub>2</sub> e/m <sup>2</sup>	6.33	6.47	68
1.2 GHG emission Intensity- Total operations	2022 Scope 2 kgCO <sub>2</sub> e/m <sup>2</sup>	22.41	22.89	68
1.2 GHG emission Intensity- Total operations	2022 Scope 2 kgCO <sub>2</sub> e /M MXN	0.85	0.87	68
1.2 GHG emission Intensity- Total operations	2022 Total (A1+A2) kgCO <sub>2</sub> e/m <sup>2</sup>	28.73	29.36	68
1.2 GHG emission Intensity- Total operations	2022 Total (A1+A2) kgCO <sub>2</sub> e/M MXN	1.09	1.11	68
1.2 Waste generated by type and destination 2022	Non-recyclable solid urban waste	23,417.00	23,406.13	69
1.2 Waste generated by type and destination 2022	Recyclable solid urban waste	8,903.00	8,902.65	69
1.2 Waste generated by type and destination 2022	Non-recyclable special handling waste	4,134.00	4,133.44	69
1.2 Waste generated by type and destination 2022	Recyclable special handling waste	29.00	28.77	69
1.2 Waste generated by type and destination 2022	Hazardous/non-recyclable waste	181.00	180.64	69
1.2 Waste generated by type and destination 2022	Total	36,701.00	36,651.00	69
1.2 Waste - Total operations	Total generated (Metric tons) 2022	36,701.00	36,651.00	69
1.2 Waste - Total operations	% Reused and/or recycled 2022	24.46	24.47	69
1.3 Water withdrawn and discharged- Total operations (Millions of m <sup>3</sup> )	Municipal supply - 2022	1.8	1.74	69
1.3 Water withdrawn and discharged- Total operations (Millions of m <sup>3</sup> )	Tanker truck - 2022	0.4	0.41	69
1.3 Water withdrawn and discharged- Total operations (Millions of m <sup>3</sup> )	Water treated for consumption - 2022	0.4	0.13	69
1.3 Water withdrawn and discharged- Total operations (Millions of m <sup>3</sup> )	Outside supplier - 2022	0.3	0.32	69
1.3 Water withdrawn and discharged- Total operations (Millions of m <sup>3</sup> )	Well water - 2022	0.2	0.20	69
1.3 Water withdrawn and discharged- Total operations (Millions of m <sup>3</sup> )	Total withdrawn - 2022	3.4	2.81	69
1.3 Water withdrawn and discharged- Total operations (Millions of m <sup>3</sup> )	2022 Aggregate	2.9	2.61	69
<b>Social</b>				
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Permanent contract - Men (2022)	23,732.00	23,718.00	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Permanent contract - Women (2022)	34,722.00	34,736.00	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Temporary - Men (2022)	6,112.00	6,059.00	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Temporary - Women (2022)	12,410	12,431	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Temporary - Total (2022)	18,522	18,490	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Full time - Men (2022)	30,030	29,684	70
1.1 Labor demographics - Employee breakdown by type of contract and work hours	Full time - Women (2022)	46,578	46,924	70
1.1 Demographics: Gender by professional category	2022 Executive middle management - Men	4,531	4,526	70

Metric/table	Detail	Previous data	Previous data	Page.
1.1 Demographics: Gender by professional category	2022 Executive middle management – Women	5,427	5,432	70
1.1 Demographics: Gender by professional category	2022 Other Sales – Men	8,593	8,597	70
1.1 Demographics: Gender by professional category	2022 Other Sales – Women	21,664	21,660	70
1.1 Turnover - Breakdown 2022	Voluntary turnover (%)	61	18	72
1.1 Pay ratio	2022 Executives – Base salary women/men	102%	101.1%	72
1.1 Pay ratio	2022 Executives – breakdown of workforce by level	0.30%	0.35%	72
1.1 Pay ratio	2022 Management – Base salary women/men	94%	95.2%	72
1.1 Pay ratio	2022 Management – breakdown of workforce by level	1.10%	1.18%	72
1.1 Pay ratio	2022 Professionals – Base salary women/men	97%	96.9%	72
1.1 Pay ratio	2022 Professionals – breakdown of workforce by level	13.40%	13.93%	72
1.1 Pay ratio	2022 General employees – Base salary women/men	97%	96.6%	72
1.1 Pay ratio	2022 General employees – breakdown of workforce by level	88%	84.55%	72
1.3 Occupational health and safety	LTIFR - 2022	11.08%	10.78%	74
5 Sustainable products	Softline revenues Liverpool BCI – 2022	1,244,108,329	1,328,165,680	76
5 Sustainable products	Softline revenues Suburbia USCTP – 2022	385,944	381,244	76
5 Financial inclusion	# customers obtaining credit for the first time – 2022	224,745	224,386	76
5 Financial inclusion	Value of total lending to these customers – 2022	1,083,774,115	1,082,938,561	76
5 Financial education	Views of financial literacy content on the web (number) 2022	32403	143,363	77
5 Financial education	Views of financial literacy content on the web (number) 2021	ND	16727	77
<b>Governance</b>				
1.1 Integrity – Reports accepted through Línea Ética	% operation (negligence, improper use of assets, conflicts of interest)	10%	8%	77
1.1 Integrity – Reports accepted through Línea Ética	% corruption, fraud, theft	7%	9%	77
1.1 Integrity – Reports accepted through Línea Ética	Cases of corruption	26	33	77
1.1 Ethics – 2022 Breakdown	Number of employees trained	51065	51089	78
1.1 Ethics – 2022 Breakdown	% Representation of total workforce	63.30%	66%	78
1.1 Ethics – 2022 Breakdown	% suppliers who signed the Code of Ethics	100%	98%	78