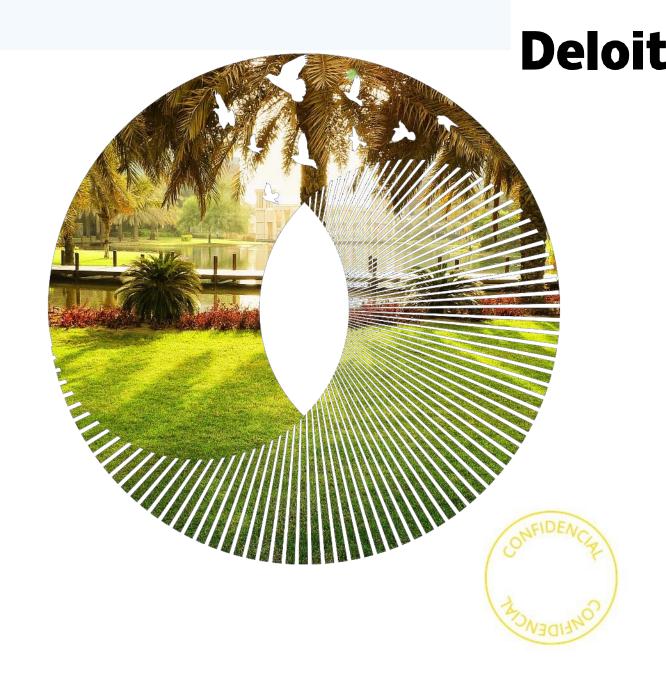
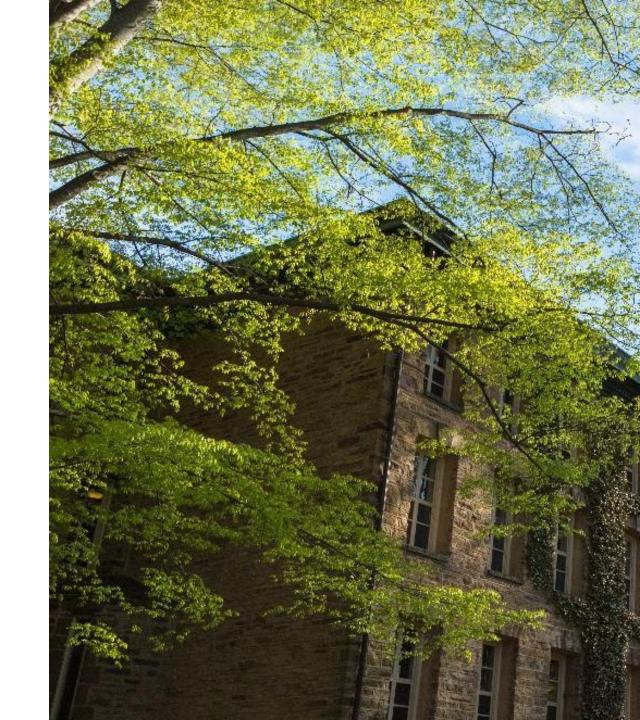


# Dual materiality study The Port of Liverpool



#### Content

- 1 Background and objectives
- 2 Methodology
- 3 Results: double materiality
- 4 Annexes





### What is a dual materiality analysis and why is it important?

Dual materiality seeks to identify relevant issues that represent impacts, risks and opportunities for the organization, both internally and externally, from the perspective of each of its stakeholders.

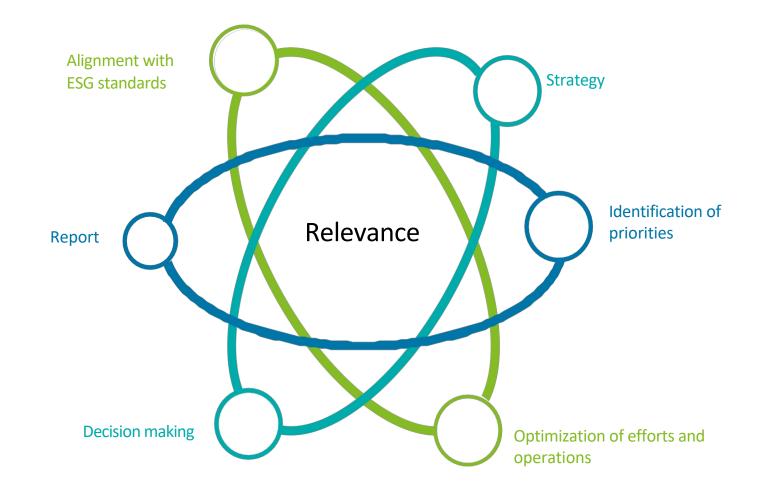


#### **RISKS AND OPPORTUNITIES**

An ESG issue is material from a financial perspective if it triggers or has the potential to trigger trigger significant financial effects on the company.



An ESG issue is material from an impact perspective if the organization can generate significant impacts on society or the environment through its operations.



#### Global ESG regulatory landscape

#### Regulations

SEC

In March 2022, the U.S. Securities and Exchange Commission (SEC) will proposed a new rule to drive and standardize public company climate disclosures. This new reporting rule focuses on:



**IFRS** 

In March 2022, ISSB launches two new sustainability standards:

- 1. IFRS S1 General Requirements for Disclosure of Sustainability related Financial Information: Requires entities to disclose material information about all risks and opportunities related to sustainability.
- 2. IFRS S2 Climate related Disclosures: Requires entities to disclose information about climate risks and opportunities. This is the first ISSB thematic standard. Identifying material issues from a financial perspective is key to IFRS implementation.

**CNBV** 

The CNBV issued a proposal to the Circular Única de Emisoras (CUE) with new ESG reporting requirements in the financial statements applicable to issuers.

CSRD

The Corporate Sustainability Reporting Directive (CSDR) aims to bring sustainability reporting in line with financial reporting and to respond to the information of the investment community and other stakeholders by providing them with access to reliable and comparable data. The new European Sustainability Reporting Standards (ESRS) framework presents the following three levels of information: sector-agnostic standards (applicable in the 2025 report), sector-specific standards (applicable in the 2026 report) and entity-specific standards (non-mandatory). Dual materiality is an essential requirement of CSRD.

CINIF

The Financial Reporting Standards Board (CINIF) is responsible for issuing Financial Reporting Standards (FRS), which establish guidelines for the presentation of financial information in financial statements. In May 2024, the CINIF issued Sustainability Reporting Standards:

- NIS A-1, Conceptual Framework for Sustainability Reporting Standards.
- NIS B1, Basic Sustainability Indicators, which includes 30 KPIs to be reported on different environmental, social and governance issues.

### How is a dual materiality analysis used?

Monitoring of material issues based on financial and impact variables.

Development of metrics, strategies and governance systems around the identified issues.

Risk management and taking advantage of opportunities.

Correct reporting of issues based on international standards (CSRD, IFRS, SEC).



### Dual Materiality Analysis 2024 of The Port of Liverpool

Scope of the project



01

Survey and analysis of information and stakeholders

OBJECTIV

Identify, analyze and prioritize ESG issues relevant to The Port of Liverpool and its stakeholders.

DELIVERABLE

Report on material ESG issues by stakeholder group.



HOW WILL LIVERPOOL BE AT THE END?

- Stakeholders mapped and prioritized.
- ✓ Global list of relevant ESG issues.
- ✓ Impacts (positive and negative) identified for each ESG topic.
- Risks and opportunities identified for each ESG topic.



02

Matrix of double materiality

OBJECTIV

Update on ESG issues of major relevance to the company. organization through double materiality.

DELIVERABLE

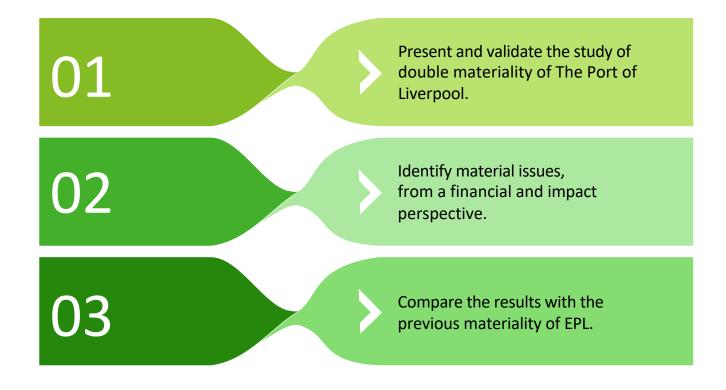
 Detailed report on the findings of the updated dual materiality study and recommendations for integrating the findings into the sustainability strategy.



HOW WILL LIVERPOOL BE AT THE END?

- Matrix of double materiality.
- Cross-cutting and specific material topics by business segment.
- Recommendations for integrating new or updated material issues into the sustainability strategy.
- ✓ Validation session with senior management.

### Session objectives



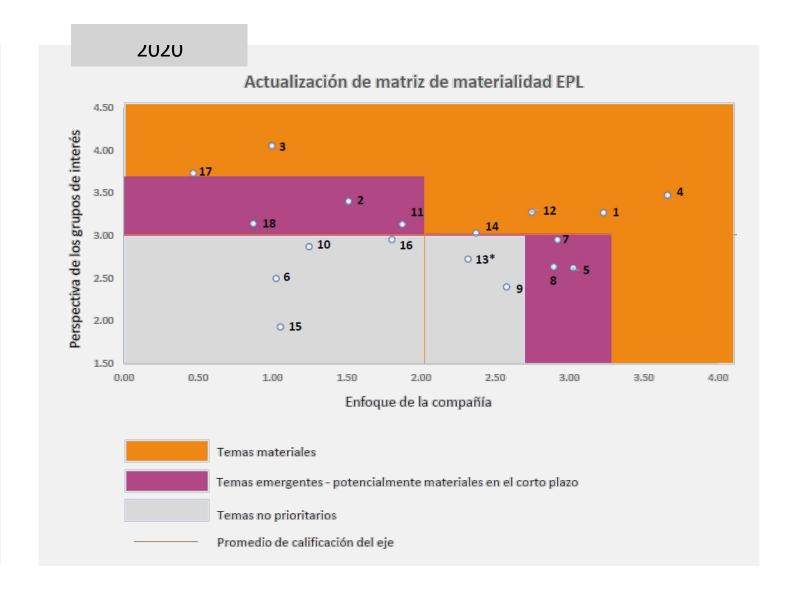
#### Background: Previous materiality of The Port of Liverpool

#### iviaterial and emerging issues

- Ethics and codes of conduct
- E-commerce and cybersecurity
- Supply chain and responsible purchasing
   Education and human capital development
- Diversity and inclusion
- Innovation
- Corporate governance Climate
- change strategy Operational
- eco-efficiency Packaging
- Employer brand Transparency
- Environmental and social impacts of
- products and services

-

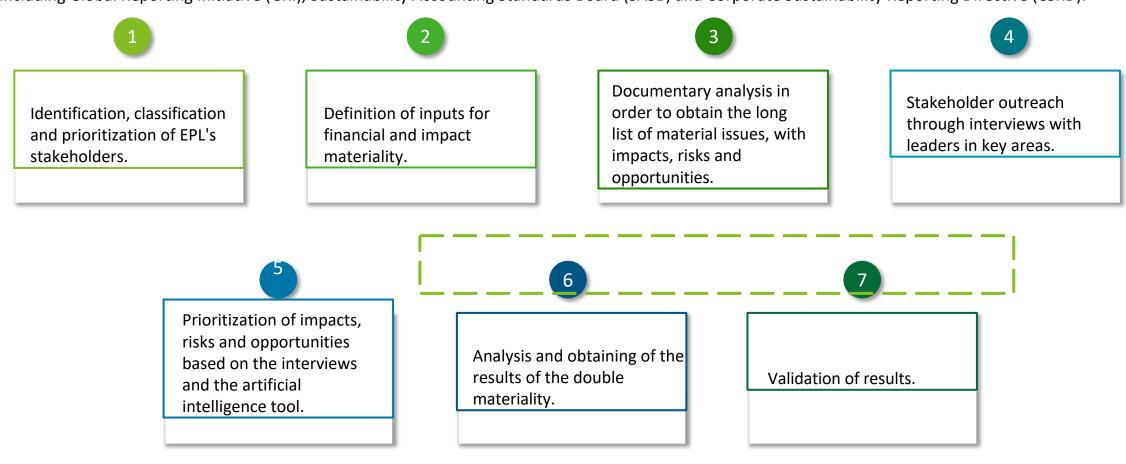
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#### Dual materiality analysis methodology

The Port Liverpool's dual materiality analysis is based on principles and guidelines of internationally recognized ESG standards and methodologies, including Global Reporting Initiative (GRI), Sustainability Accounting Standards Board (SASB) and Corporate Sustainability Reporting Directive (CSRD).



Focus of this report: deliverable 2

#### Classification of material items

Through interviews with executives and the artificial intelligence tool, ESG issues were prioritized and a final score between 0 and 1\* was obtained.

Depending on the score, material issues were classified as critical, relevant or emerging/under observation.

Ranking	Range	Definition
Critical issues	0.70 - 1	These are issues that could represent significant risks for the operation of the organization and the relationship with its stakeholders. An inadequate management of these issues could generate reputational impacts or jeopardize the investment in the company. These issues must be properly managed and reported.
Relevant topics	0.50 - 0.69	These are issues that must be properly managed and reported in an accurate and traceable manner, as they are key for the organization and its stakeholders. However, they do not represent critical risks for the organization.
Emerging issues or issues under observation	0 - 0.49	These are issues that must be reported and monitored, but do not require high investments because they are less relevant to the operation of the organization and its stakeholders.

12

<sup>\*</sup>The final score of a topic corresponds to the maximum score of the IROs included in the topic.



# EPL dual materiality: results

Subject	Double materiality
Business ethics and transparency	Reviewer
Human capital	Reviewer
Cybersecurity	Reviewer
Corporate governance	Reviewer
Climate change	Reviewer
Supply chain and responsible purchasing	Reviewer
Operational eco-efficiency	Reviewer
Risk management	Relevant
Customer relationship	Relevant
Community outreach	Emergent / Under observation
Biodiversity	Emerging / In observation

Financial materiality	Impact materiality
Reviewer	Reviewer
Reviewer	Reviewer
Reviewer	Relevant
Reviewer	Emergent / Under observation
Reviewer	Relevant
Reviewer	Emergent / Under observation
Reviewer	Emergent / Under observation
Relevant	Emergent / Under observation
Emergent / Under observation	Relevant
Emergent / Under observation	Emergent / Under observation
Emergent / Under observation	Emergent / Under observation

Required topics to be disclosed:

- Governance
- Strategy
- Goals
- Metrics

<sup>\*</sup>The climate change issue was not critical in the process; however, due to new regulatory requirements it was classified as critical.

# Dual materiality of EPL: themes and subthemes

Subject	Subtopics	Double materiality
Business ethics and transparency	<ul> <li>Code of ethics and anti-corruption</li> <li>Corporate culture</li> <li>Hotline</li> <li>Information reporting</li> <li>Legal compliance</li> </ul>	Reviewer
Human capital	<ul> <li>Talent attraction and retention</li> <li>Employee satisfaction</li> <li>Training and development</li> <li>Diversity, equity and inclusion in the workforce</li> <li>Internships</li> <li>Performance and benefits</li> <li>Health, safety and welfare</li> </ul>	Reviewer
Cybersecurity	<ul><li>Information security</li><li>Data privacy</li></ul>	Reviewer
Corporate governance	<ul> <li>Governance structure</li> <li>Conflicts of interest</li> <li>Diversity in the governing bodies</li> <li>ESG Governance</li> </ul>	Reviewer
Climate change	<ul> <li>Climate governance</li> <li>Transition risk management</li> <li>Physical risk management</li> <li>Reporting</li> <li>Climate change goals and metrics</li> <li>Climate resilience</li> </ul>	Reviewer
Supply chain and responsible purchasing	<ul> <li>Supply chain risk management</li> <li>Product safety and quality</li> <li>ESG evaluation of suppliers</li> <li>Responsible purchasing</li> <li>Supplier diversity, equity and inclusion</li> <li>Human rights in the supply chain</li> </ul>	Reviewer

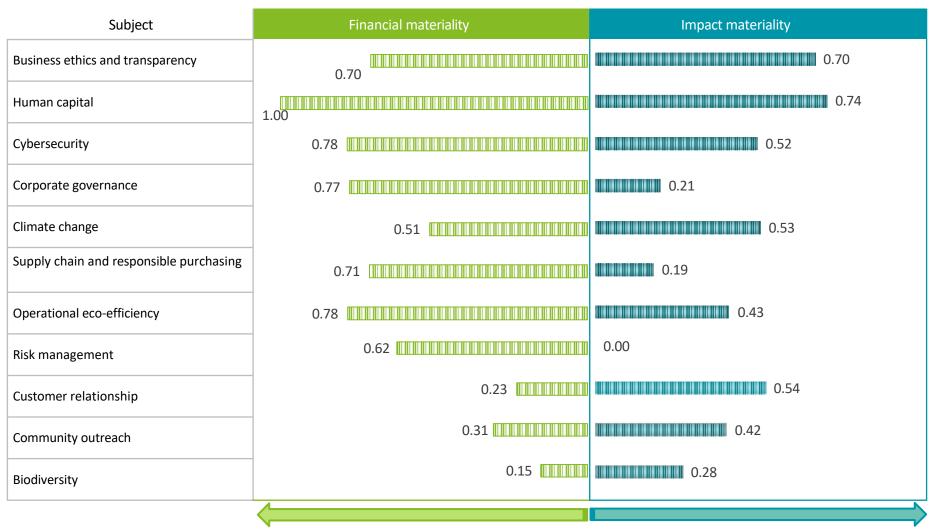
Subject	Subtopics	Double materiality
Operational eco-efficiency	<ul> <li>Environmental management system</li> <li>Water consumption</li> <li>Scope 1 and 2 GHG Emissions</li> <li>Scope 3 GHG emissions</li> <li>Power consumption</li> <li>Sustainable distribution and logistics</li> <li>Fuel consumption</li> <li>Packaging</li> <li>Waste</li> </ul>	Reviewer
Risk management	<ul><li>ESG risk management</li><li>Business continuity plan</li></ul>	Relevant
Customer relationship	<ul> <li>Mechanisms for complaints, claims and suggestions</li> <li>Sales</li> <li>Non-discrimination and accessibility</li> <li>Facility security</li> <li>Financial inclusion</li> <li>Commercial relationship with tenants</li> <li>Marketing and eco-labeling</li> <li>New products and services</li> <li>Transparent advertising</li> </ul>	Relevant
Community outreach	<ul> <li>Support in times of crisis and catastrophes</li> <li>Contribution to education</li> <li>Dialogue with the community</li> <li>Volunteering and donations</li> <li>Financial education</li> </ul>	Emergent / Under observation
Biodiversity	Conservation of ecosystems and biodiversity	Emergent / Under observation

\*The climate change issue was not critical in the process; however, due to new regulatory requirements it was classified as critical.

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16

### Dual materiality of EPL



Increased relevance to risks and opportunities 
Increased relevance in terms of impact on the financial stakeholders

17

### Dual materiality of EPL



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18

# Comparison with previous EPL materiality

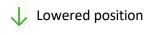
Topic 2020	Materiality 2020
E-commerce and cybersecurity	Material
Education and human capital development Employability and empowerment Employer brand Diversity and inclusion Human rights	Material
Corporate governance	Emerging
Operational eco-efficiency Packaging	Material
Environmental management system	Non-priority
Ethics and codes of conduct	Material
Supply chain and responsible purchasing Diversity and inclusion Human rights Environmental and social impacts of products and services	Material
Climate change strategy	Emerging
<del>-</del>	-
<del>-</del>	-
Corporate citizenship and social responsibility	Non-priority
Biodiversity	Non-priority
Innovation	Material

Topic 2024	Materiality 2024	Change 2020 vs. 2024
Cybersecurity	Reviewer	-
Human capital	Reviewer	-
Corporate governance	Reviewer	$\uparrow$
Operational eco-efficiency	Reviewer	<u> </u>
Business ethics and transparency	Reviewer	-
Supply chain and responsible purchasing	Reviewer	-
Climate change	Reviewer	-
Risk management	Relevant	*
Customer relationship	Relevant	*
Community outreach	Under observation	-
Biodiversity	Under observation	-
N/A	-	

19

Maintained

Moved up in position





# Dual materiality of EPL: impacts, risks and opportunities (IROs)

Subject	Financial materiality		Impact materiality
Subject	Risks	Opportunities	Impacts
Business ethics and transparency	0.70	0.00	0.70
Human capital	0.70	1.00	0.74
Cybersecurity	0.78	0.00	0.52
Corporate governance	0.77	0.23	0.21
Climate change	0.51	0.45	0.53
Supply chain and responsible purchasing	0.71	0.00	0.19
Operational eco-efficiency	0.33	0.78	0.43
Risk management	0.62	0.00	0.00
Customer relationship	0.11	0.23	0.54
Community outreach	0.31	0.00	0.42
Biodiversity	0.15	0.00	0.28

Critical issues Relevant topics

Emerging issues or

issues under observation

20

### EPL's dual materiality: results by business segment

Subject	The Port of Liverpool
Business ethics and transparency	Reviewer
Human capital	Reviewer
Cybersecurity	Reviewer
Corporate governance	Reviewer
Climate change	Reviewer
Supply chain and responsible purchasing	Reviewer
Operational eco-efficiency	Reviewer
Risk management	Relevant
Customer relationship	Relevant
Community outreach	Emergent / Under observation
Biodiversity	Emergent / Under observation

Commercial	Financial Services	Real Estate
Reviewer	Reviewer	Reviewer
Relevant	Relevant	Relevant
Reviewer	Emergent / Under observation	Emergent / Under observation
Reviewer	Relevant	Relevant
Relevant	Relevant	Relevant
Relevant	Relevant	Relevant
Emergent / Under observation	Emergent / Under observation	Emergent / Under observation
Emergent / Under observation	N/A	Emergent / Under observation

#### Key findings:

- 10 of 11 material issues apply to all business segments.
- The topics of "Supply chain and responsible purchasing" and "Operational eco-efficiency" are less material for the Financial Services and Real Estate segments.
- Some subtopics are specific to each business segment:

#### Commercial

- Fuel consumption
- Sustainable distribution and logistics
- Product safety and quality
- Marketing and eco-labeling
- Packaging

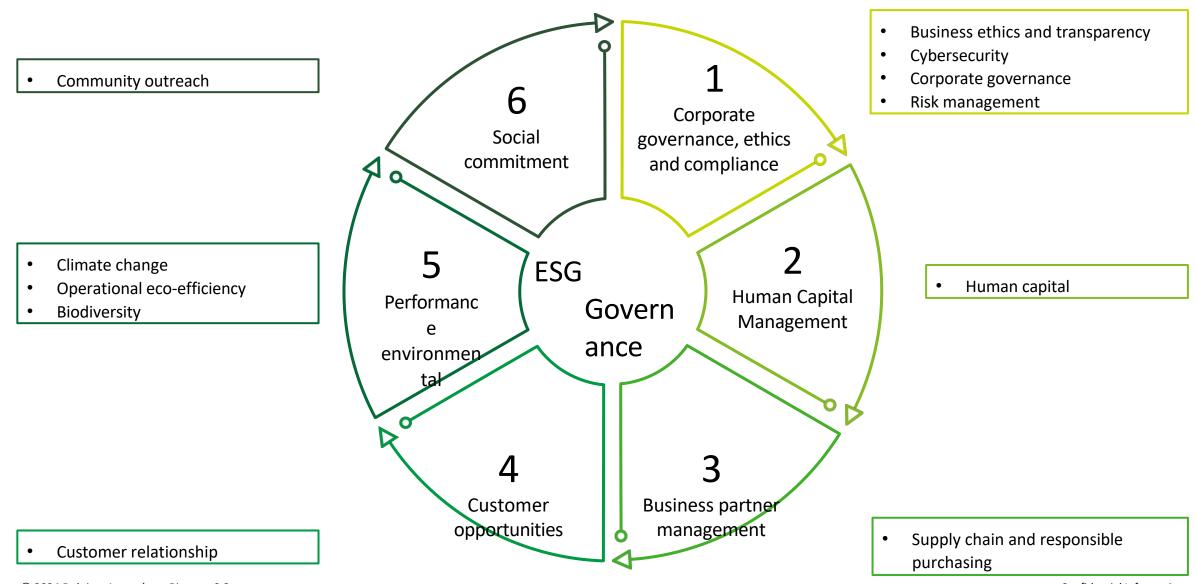
#### **Financial Services**

- Financial inclusion
- Financial education

#### Real Estate

• Commercial relationship with tenants

### Recommendations for integrating new material topics into "The Footprint".



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22



# List of material topics (1/3)

Subject	Subtopics	Definition
Cybersecurity	<ul><li>Information security</li><li>Data privacy</li></ul>	It addresses the mechanisms and protocols that ensure the privacy and protection of personal data of different users, including employees, customers and suppliers, among others. It also includes the management of cybersecurity and processes to protect the assets of the Port of Liverpool in the event of any incident in this area. The topic also considers the mechanisms for consolidating, storing, processing and sending personal data.
Human capital	<ul> <li>Talent attraction and retention</li> <li>Employee satisfaction</li> <li>Talent development and training</li> <li>Diversity, equity and inclusion in the workforce</li> <li>Internships</li> <li>Benefits and benefits</li> <li>Health, safety and welfare</li> </ul>	Includes the processes and procedures to attract, recruit and retain El Puerto de Liverpool employees, guaranteeing their job satisfaction and high productivity. It addresses the professional development of employees through career plans, courses and performance evaluations. Additionally, it includes the working conditions of El Puerto de Liverpool's employees, seeking at all times to protect their human and labor rights, healthy schedules and adequate benefits, among others. It includes the right collective bargaining.  The theme also addresses the Port of Liverpool's strategies to guarantee diversity, equity and inclusion of all its employees, mitigating any situation of discrimination at work, and promoting gender equity and equal opportunities.  Finally, it includes the mechanisms, procedures, processes and management system to ensure the health and safety employees in the workplace.
Corporate governance	<ul> <li>Governance structure</li> <li>Conflicts of interest</li> <li>Diversity in the governing bodies</li> <li>ESG Governance</li> </ul>	Addresses the corporate governance structure of the Port of Liverpool, as well as the policies and procedures necessary to ensure the efficient and transparent operation of the organization at all levels. It guarantees the elimination conflicts of interest and promotes gender diversity in the highest governance bodies. It also addresses the integration of ESG governance into the structure of the organization, in order to drive the implementation, monitoring and continuous improvement of "The Footprint".
Business ethics and transparency	<ul> <li>Code of ethics and anti-corruption</li> <li>Corporate culture</li> <li>Hotline</li> <li>Information reporting</li> <li>Legal compliance</li> </ul>	Addresses corporate ethics, including the implementation and updating of the Code of Ethics, as well as the proper functioning of the whistleblower hotline, seeking to permeate a culture of transparency in the workforce. It includes anti-corruption practices in the operations of El Puerto de Liverpool. It also addresses the organization's compliance with information reporting requirements in accordance ESG standards and regulations, ensuring the traceability and accuracy of the information communicated to stakeholders. It includes Port of Liverpool's legal compliance with ESG regulations.

# List of material topics (2/3)

Subject	Subtopics	Definition
Supply chain and responsible purchasing	<ul> <li>ESG evaluation of suppliers</li> <li>Supply chain management</li> <li>Product safety and quality</li> <li>Responsible purchasing</li> <li>Supplier diversity, equity and inclusion</li> <li>Human rights in the supply chain</li> </ul>	Addresses the evaluation processes with ESG criteria for suppliers of the Port of Liverpool, in to improve the sustainability performance of the supply chain and mitigate risks related poor ESG management in the value chain (e.g. reputational risks related human rights, equity and inclusion). It includes the evaluation, audit and ESG training of suppliers, seeking to select those suppliers with better sustainability management. It also addresses risk management in the supply chain in order to ensure the continuity of operations in the event of crises or incidents. It includes the evaluation of the quality and safety of purchased products.
Risk management	<ul><li>ESG risk management</li><li>Operational resilience</li></ul>	Addresses how ESG risk management is integrated into the business risk management system to achieve operational resilience in sustainability.
Operational eco-efficiency	<ul> <li>Environmental management system</li> <li>Water consumption</li> <li>Scope 1 and 2 GHG Emissions</li> <li>Scope 3 GHG emissions</li> <li>Power consumption</li> <li>Water consumption</li> <li>Distribution and logistics</li> <li>Fuel consumption</li> <li>Packaging</li> <li>Waste</li> </ul>	Considers the direct environmental impact of Port of Liverpool's operations, including the implementation of the environmental management system, water consumption, GHG emissions, integrated waste management, circular economy and energy consumption. It also includes the organization's strategies to minimize the use of packaging and encourage the selection of sustainable materials product packaging. Finally, the topic addresses processes that seek to optimize distribution and logistics routes and tools in to reduce the environmental impact of Port of Liverpool's fleets.
Customer service	<ul> <li>Mechanisms for complaints, claims and suggestions</li> <li>Sales practices</li> <li>Non-discrimination</li> <li>Commercial relationship with tenants</li> </ul>	Addresses respect for the rights of , their welfare and satisfaction with the products and services offered. It includes the management mechanisms for the reception, investigation and resolution of complaints, claims and suggestions. It also addresses the processes and protocols implemented to ensure that sales practices are transparent, avoiding any type of discrimination in the treatment of customers. As for the Real Estate segment, it includes the organization's ESG relationship and management with tenants.  Additionally, it includes the organization's marketing practices, seeking to ensure that the information communicated to customers about the products and services sold is clear, accurate and transparent. It seeks to mitigate any risk of greenwashing, while promoting the consumption of more sustainable products and services (e.g. identification of green products through eco-labels).  For the Financial Services segment, it specifically includes financial inclusion initiatives to promote access to consumer finance services for vulnerable or excluded populations.

# List of material topics (3/3)

Subject	Subtopics	Definition
Climate change	<ul> <li>Climate governance</li> <li>Transition risk management</li> <li>Physical risk management</li> <li>Reporting</li> <li>Climate change goals and metrics</li> <li>Climate resilience</li> </ul>	Addresses the Port of Liverpool's management of climate change, including: governance, risk, implementation of preventive and corrective action plans, and the definition of KPIs and targets. It considers the management of physical and transition risks, as well as the adequate and transparent reporting of the climate strategy to stakeholders.
Community outreach	<ul> <li>Support in times of crisis and catastrophes</li> <li>Contribution to education</li> <li>Dialogue with the community</li> <li>Volunteering and donations</li> <li>Financial education</li> </ul>	Addresses the linkage and relationship of the Port Liverpool with the communities where it operates, including support in times of crisis and natural disasters, and the management of donations in a transparent, efficient and safe manner. It also addresses volunteer activities by the workforce. Finally, it includes the Port of Liverpool's education with the community, through Liverpool Virtual University.
Biodiversity	Conservation of ecosystems and biodiversity	Addresses how the Port of Liverpool seeks to protect ecosystems and safeguard biodiversity in the areas where it operates. It includes conducting studies and environmental impact statements to support the impact of the organization's properties on the surrounding ecosystems.



# Topics, subtopics and material IROs (1/3)

Cubiact	Culatania	Impacts, risks a	Impacts, risks and opportunities assessed		
Subject	Subtopic	Ī	R	0	
Cybersecurity	<ul><li>Information security</li><li>Data privacy</li></ul>	1	2	0	
Human capital	<ul> <li>Talent attraction and retention</li> <li>Employee satisfaction</li> <li>Talent development and training</li> <li>Diversity, equity and inclusion in the workforce</li> <li>Internships</li> <li>Benefits and benefits</li> <li>Health, safety and welfare</li> </ul>	6	6	1	
Government corporate	<ul> <li>Governance structure</li> <li>Conflicts of interest</li> <li>Diversity in the governing bodies</li> <li>ESG Governance</li> <li>Diversity in the governing bodies</li> </ul>	1	3	1	
Business ethics and transparency	<ul> <li>Code of ethics and anti-corruption</li> <li>Corporate culture</li> <li>Hotline</li> <li>Information reporting</li> <li>Legal compliance</li> </ul>	2	3	0	

Material impacts, risks and opportunities			
1	R	0	
1	2	0	
5	4	1	
0	2	0	
2	1	0	

# Topics, subtopics and material IROs (2/3)

Cubioot	Culturate	Impacts, risks a	Impacts, risks and opportunities assessed		
Subject	Subtopic	I	R	0	
Supply chain and responsible purchasing	<ul> <li>ESG evaluation of suppliers</li> <li>Supply chain management</li> <li>Product safety and quality</li> <li>Responsible purchasing</li> <li>Supplier diversity, equity and inclusion</li> <li>Human rights in the supply chain</li> </ul>	2	4	0	
Risk management	<ul><li>ESG risk management</li><li>Operational resilience</li></ul>	0	2	0	
Operational eco-efficiency	<ul> <li>Environmental management system</li> <li>Water consumption</li> <li>Scope 1 and 2 GHG Emissions</li> <li>Scope 3 GHG emissions</li> <li>Power consumption</li> <li>Water consumption</li> <li>Distribution and logistics</li> <li>Fuel consumption</li> <li>Packaging</li> <li>Waste</li> </ul>	9	3	2	

Material impacts, risks and opportunities			
T.	R	О	
0	1	0	
0	2	0	
0	0	2	

29

# Topics, subtopics and material IROs (3/3)

Subject	Subtopic	Impacts, risks ar	assessed	
Subject	Subtopic	I	R	0
Customer relationship	<ul> <li>Mechanisms for complaints, claims and suggestions</li> <li>Sales practices</li> <li>Non-discrimination and accessibility</li> <li>Financial inclusion</li> <li>Commercial relationship with tenants</li> <li>Marketing and eco-labeling</li> <li>New products and services</li> <li>Transparent advertising</li> </ul>	5	2	3
Climate change	<ul> <li>Climate governance</li> <li>Transition risk management</li> <li>Physical risk management</li> <li>Reporting</li> <li>Climate change goals and metrics</li> <li>Climate resilience</li> </ul>	1	3	2
Community outreach	<ul> <li>Support in times of crisis and catastrophes</li> <li>Contribution to education</li> <li>Dialogue with the community</li> <li>Volunteering and donations</li> <li>Financial education</li> </ul>	5	1	0
Biodiversity	<ul> <li>Conservation of ecosystems and biodiversity</li> </ul>	1	1	0

Material impacts, risks and opportunities				
1	R	0		
2	0	0		
1	2	0		
0	0	0		
0	0	0		

30

# EPL dual materiality: material IROs (1/4)

Matarial cubicat	Subtonics	Financial materiality		Impact materiality	
Material subject	Subtopics	Material risks	Material opportunities	Material impacts	
Cybersecurity	<ul><li>Information security</li><li>Data privacy</li></ul>	<ul> <li>Affectations and/or interruptions in the organization's technological systems (e.g. cyber-attacks).</li> <li>Leakage or controversial use of users' personal data.</li> </ul>	• N/A	Impact on the privacy and security of user information (e.g. employees, suppliers and customers) in the event of cybersecurity incidents or data leaks.	
Human capital	<ul> <li>Talent attraction and retention</li> <li>Employee satisfaction</li> <li>Training and development</li> <li>Diversity, equity and inclusion in the workforce</li> <li>Internships</li> <li>Benefits and benefits</li> <li>Health, safety and welfare</li> </ul>	<ul> <li>Increases in the employee turnover rate, caused by internal (e.g. work climate) or external factors.</li> <li>Decrease employee job satisfaction as a result of organizational changes or decisions.</li> <li>Monetary losses and operational risks as a result of discriminatory actions by employees.</li> <li>Inadequate labor practices that could jeopardize respect for the human rights of EPL employees.</li> </ul>	<ul> <li>Develop a strong employer brand to attract top talent, drive equal opportunity in recruitment processes and differentiate the organization in a competitive marketplace.</li> </ul>	<ul> <li>Support the development of technical skills and softskills in employees, promoting the workforce's career plan through courses, training and performance evaluations.</li> <li>Eliminate the wage gap between men and women.</li> <li>Guarantee benefits, decent and transparent salaries, and adequate working conditions for all employees, ensuring the elimination of any possible violation of their human rights (e.g. forced labor, child labor, extended working hours, etc.).</li> <li>Increase the proportion of women leadership positions (middle and senior management) to gender equity and the empowerment of women in the workforce.</li> <li>Offer job opportunities and professional growth to vulnerable and minority groups (e.g. people with disabilities) and young professionals as interns, trainees, interns or trainees.</li> </ul>	

# Dual materiality of EPL: material IROs (2/4)

Matarial aubicat	Culatonias	Financial ma	Impact materiality	
Material subject	Subtopics	Material risks	Material opportunities	Material impacts
Corporate governance	<ul> <li>Governance structure</li> <li>Conflicts of interest</li> <li>Diversity in the governing bodies</li> <li>ESG Governance</li> </ul>	<ul> <li>Not having a robust governance structure can hinder decision making, and reduce efficiency and transparency with stakeholders.</li> <li>Possible conflicts of interest on the part of members of the governing bodies or senior management that could lead to a loss of independence in business processes and transparency.</li> </ul>	• N/A	• N/A
Business ethics and transparency	<ul> <li>Code of ethics and anti- corruption</li> <li>Corporate culture</li> <li>Hotline</li> <li>Information reporting</li> <li>Legal compliance</li> </ul>	<ul> <li>Possible practices against EPL's Code of Ethics, including those related to corruption, bribery or money laundering by employees.</li> </ul>	• N/A	<ul> <li>Create a culture of transparency and accountability in all employees through the Code of Ethics.</li> <li>Receive, attend to and process 100% of the complaints received through the ethics hotline, promoting security and trust stakeholders.</li> </ul>
Supply chain and responsible purchasing	<ul> <li>Supply chain risk management</li> <li>Product safety and quality</li> <li>ESG evaluation of suppliers</li> <li>Responsible purchasing</li> <li>Supplier diversity, equity and inclusion</li> <li>Human rights in the supply chain</li> </ul>	Failures in supplier evaluation processes that prevent the detection of inadequate practices in ESG issues within the EPL supply chain, including human rights.	• N/A	• N/A

# Dual materiality of EPL: material IROs (3/4)

Matarial subject	Cubtonics	Financial materiality		Impact materiality	
Material subject	Subtopics	Material risks	Material opportunities	Material impacts	
Risk management	<ul><li>ESG risk management</li><li>Business continuity plan</li></ul>	<ul> <li>Lower EPL resilience derived from not adequately including ESG management as part of the business risk management system.</li> <li>Possible failures in the implementation of the business continuity plan (e.g. lack of drills) during and after crises.</li> </ul>	• N/A	• N/A	
Eco-efficiency operative	<ul> <li>Environmental management system</li> <li>Water consumption</li> <li>Scope 1 GHG emissions y 2</li> <li>Scope 3 GHG emissions</li> <li>Power consumption</li> <li>Sustainable distribution and logistics</li> <li>Fuel consumption</li> <li>Packaging</li> <li>Waste</li> </ul>	• N/A	<ul> <li>Properly managing water and energy , as well as waste generation through the Environmental Management System could provide access to preferential financing rates for the organization.</li> <li>Establish different logistics processes, aligned to the digitization of operations and e-commerce, as an opportunity to optimize costs while reducing impact environmental.</li> </ul>	• N/A	

# Dual materiality of EPL: material IROs (4/4)

Material subject Subtopics		Financial materiality		Impact materiality	
iviateriai subject	Subtopics	Material risks	Material opportunities	Material impacts	
Customer relationship	<ul> <li>Mechanisms for complaints, claims and suggestions</li> <li>Sales</li> <li>Non-discrimination and accessibility</li> <li>Facility security</li> <li>Financial inclusion</li> <li>Business relationship with tenants</li> <li>Marketing and eco-labeling</li> <li>New products and services</li> <li>Transparent advertising</li> </ul>	• N/A	• N/A	<ul> <li>Training for employees to be able to serve all clients, including vulnerable and minority groups (e.g. people with disabilities), in an appropriate and unbiased manner.</li> <li>Adapt the infrastructure of stores, offices and shopping centers to allow safe access for people with motor or visual disabilities, elderly, pregnant women, among others.</li> </ul>	
Climate change	<ul> <li>Climate governance</li> <li>Transition risk management</li> <li>Physical risk management</li> <li>Reporting</li> <li>Climate change goals and metrics</li> <li>Climate resilience</li> </ul>	<ul> <li>Regulatory non-compliance, increased costs or reputational damage due to inadequate management of climate change transition risks.</li> <li>Damage to the organization's infrastructure, including offices, stores and real estate, as well as increased costs (e.g. increased insurance premiums) and operational risks due to extreme climate change events.</li> </ul>	• N/A	Define and implement preventive and corrective adaptation plans to manage and mitigate the physical and transitional risks identified, generating resilience in local communities.	

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